



Installation, User and Service Manual

Reversible air/water "Split Inverter" heat pump

HPIS

MIT-S 4-8/E MIT-S 11-16/E MIT-S 22-27/E MIT-S 4-8/H MIT-S 11-16/H MIT-S 22-27/H



Dear Customer,

Thank you very much for buying this appliance.

Please read through the manual carefully before using the product, and keep it in a safe place for later reference. In order to ensure continued safe and efficient operation we recommend that the product is serviced regularly. Our service and customer service organisation can assist with this.

We hope you enjoy years of problem-free operation with the product.

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| 1000 | / LDDC | | |
| | | Name and symbol of the zones | |

1 Safety instructions and recommendations

1.1 Safety

Operation



Danger

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.



Warning

This appliance is equipped with a radioelectric antenna. When the appliance is operating normally, all persons must keep at least 20 cm away from this antenna to ensure they are protected from its electromagnetic field. The user may only be within this limit when the appliance is powered off.

Electrical

The appliance is intended to be permanently connected to the domestic water mains network.

Before any work on the appliance, carefully read all documents that accompany the product. These documents are also available on our website. See the last page.

Install the appliance in accordance with national rules on electrical installation. A disconnection device must be fitted to the fixed wiring in accordance with installation rules.

If a power supply cable comes with the appliance and it turns out to be damaged, it must be replaced by the manufacturer, its after sales service or persons with similar qualifications in order to obviate any danger.

If the appliance is not wired in the factory, carry out the wiring according to the wiring diagram described in the chapter Electrical Connections.

This appliance must be connected to the protective earthing.

Earthing must comply with the prevailing installation standards.

Earth the appliance before making any electrical connections.

Type and calibre of the protective equipment: refer to the "Recommended cable cross-sections" chapter.

To connect the appliance to the electricity mains, refer to the "Electrical Connections" chapter.

In order to prevent any danger owing to the unexpected reset of the thermal circuit breaker, this appliance must not be powered through an external switch, such as a timer, or be connected to a circuit which is regularly switched on and off by the electricity provider.

Domestic wa-Caution ter Draining the domestic hot water tank: 1. Shut off the domestic cold water inlet. 2. Open a hot water tap in the installation. 3. Open a valve on the safety unit. 4. When the water stops flowing, the domestic hot water tank has been drained. Caution The pressure limiter device (safety valve or safety unit) must be regularly operated in order to remove limescale deposits and ensure that it is not blocked. A pressure limiter device must be fitted to a discharge pipe. As water may flow out of the discharge pipe on the pressure limiter device, the pipe must be kept open to the air, in a frost-free environment, and at a continuous downward gradient. A pressure reducer (not provided) is required when the supply pressure exceeds 80% of the pressure limiter device calibration and must be located upstream of the appliance. · There must be no cut-off devices between the pressure limiter device and the domestic hot water tank. To ascertain the type, specifications and connection of the pressure limiter device, refer to the chapter Connecting the Domestic Hot Water Tank to the Drinking Water Mains in the Installation and Service Manual. Hydraulics Caution Respect the minimum and maximum water pressure and temperature to ensure the appliance operates correctly. See chapter on Technical Specifications. Installation Important Allow the space required to install the appliance correctly, referring to the chapter Dimensions of the Appliance.

1.2 General instructions

The system must satisfy each point in the rules in force in the country that govern works and interventions in individual homes, blocks of flats or other buildings.

Only qualified professionals are authorised to work on the appliance and the heating installation. They must respect prevailing local and national regulations during fitting, installation and maintenance of the installation.

Commissioning must be performed by a qualified professional.

1.3 Electrical safety

Before making any electrical connections, earth the appliance in accordance with prevailing standards.



Danger

Danger of electric shock: the length of the conductors between the traction arrester device and the terminal blocks must be such that the active conductors are put under tension before the earth conductor.

Only qualified professionals may carry out electrical connections, always with the power off.

Separate the very low voltage cables from the 230/400 V power supply cables.

1.4 Refrigerant safety



Warning

Refrigerant fluid and pipes:

- Use only R410A refrigerant fluid to fill the installation.
- Use tools and pipe components especially designed for use with R410A refrigerant fluid.
- Use copper pipes deoxidised with phosphorus to carry the refrigerant fluid.
- Store the refrigerant connection pipes away from dust and humidity (risk of damage to the compressor).
- · Do not use a load cylinder.
- Protect the heat pump components, including the insulation and structural elements. Do not overheat the pipes as brazed components may cause damage.
- Contact between the refrigerant fluid and a flame may result in emissions of toxic gases.

France: Pursuant to Article L. 113-3 of the French Consumer Code, the equipment must be installed by a certified operator whenever the refrigerant load is in excess of 5 tonnes of CO₂ equivalent or when a refrigerant connection is necessary (the case with split systems, even when fitted with a quick coupling device).

All work on the refrigeration circuit must be done by a qualified professional, according to prevailing codes of practice and safety in the profession (recovery of the refrigerant, brazing under nitrogen). All brazing work must be done by qualified brazers.

Do not touch the refrigeration connection pipes with your bare hands while the heat pump is running. Danger of burn or frost injury.

In the event of a refrigerant leakage:

- 1. Switch off the appliance.
- 2. Open the windows.
- Do not use a naked flame, do not smoke, do not operate electrical contacts.
- 4. Avoid contact with the refrigerant. Danger of frost injuries.

Locate the probable leak and seal it immediately. Use only original parts to replace a defective refrigeration component.

Use only dehydrated nitrogen for detecting leaks or for pressurised tests.

Do not allow the refrigerant fluid to escape into the atmosphere.

1.5 Domestic water safety

In accordance with safety rules, a safety valve calibrated to 0.7 MPa (7 bar) must be mounted on the tank's domestic cold water inlet.

A pressure reducer (not supplied) is necessary if the supply pressure exceeds 80% of the safety valve or safety unit calibration. This component must be located upstream of the appliance.

There must be no cut-off devices between the safety valve or safety unit and the domestic hot water tank.

The hydraulic installation must be capable of handling a minimum flow rate at all times.

Heating water and domestic water must not come into contact with each other. Domestic water must not circulate through the exchanger.

Limit temperature at the draw-off point: the maximum domestic hot water temperature at the draw-off point is subject to special regulations in the various countries in which the appliance is sold in order to protect the user. These special regulations be observed when installing the appliance.

Take precautions with the domestic hot water. Depending on the heat pump settings, the domestic hot water temperature may exceed 65°C.

A domestic expansion vessel (not supplied) of a suitable size may be connected between the domestic cold water input and the safety unit, and prevents the domestic safety valve being activated. No cut-off device must be located between these two components.

To limit the risk of burns, install a device limiting the temperature of the hot water, such as a thermostatic mixing valve, for example. France: Order of 30th November 2005 modifying article 36 of the order of 23rd June 1978 relating to fixed installations for heating and the supply of domestic hot water in residential buildings, offices, or establishments open to the general public.

1.6 Hydraulic safety

When making the hydraulic connection, it is imperative that the standards and corresponding local directives be respected.

If radiators are connected directly to the heating circuit: install a differential valve between the indoor unit and the heating circuit.

Fit drainage valves between the indoor unit and the heating circuit.

Do not add any chemical products to the heating water without first consulting a water treatment specialist. For example: antifreeze, water softeners, products to increase or reduce the pH value, chemical additives and/or inhibitors. These may cause faults in the heat pump and damage the heat exchanger.

1.7 Recommendations for the installation

Keep this document close to the place where the appliance is installed.

Install the heat pump's indoor unit in a frost-free location.

Do not install the heat pump in a place that has an atmosphere with a high salt content.

Do not install the heat pump in a place exposed to steam and combustion gases.

Do not install the heat pump in a place that may be covered in snow.

Install the heat pump's indoor unit and outdoor unit on a solid, stable structure able to bear its weight.

Insulate the pipes to reduce heat losses to a minimum.

Apply refrigerant oil to the beaded parts to facilitate tightening and improve the seal.

Do not make any modifications to the heat pump without the written consent of the manufacturer.

To benefit from warranty cover, no modifications should be made to the appliance.

1.8 Recommendations for operation

Keep the heat pump accessible at all times.

Never remove or cover the labels and data plates affixed to appliances. Labels and data plates must be legible throughout the entire lifetime of the appliance.

Immediately replace damaged or illegible instructions and warning stickers.

Give preference to the OFF or frost protection mode rather than switching off the system to leave the following functions running:

- · Anti blocking of pumps
- Frost protection

The frost protection function does not work if the heat pump is switched off.

Regularly check the presence of water and pressure in the heating system.

Do not touch radiators for long periods. Depending on the heat pump settings, the temperature of the radiators may exceed 60 °C.

Do not drain the installation, except in cases of absolute necessity. E.g.: several months' absence with the risk of temperatures in the building falling below freezing.

If the home is unoccupied for a long period and there is a risk of frost, drain the indoor unit and the heating system.

1.9 Specific instructions for service, maintenance and breakdowns

Maintenance work must be carried out by a qualified professional.

Only a qualified professional is authorised to set, correct or replace the safety devices.

Before any work, switch off the power supply to the heat pump, the indoor unit and the hydraulic/electrical backup.

Wait for approx. 20-30 seconds for the outdoor unit capacitors to be discharged, and check that the lights on the outdoor unit PCBs have gone out.

Before working on the refrigeration circuit, switch off the appliance and wait a few minutes. Certain items of equipment such as the compressor and the pipes can reach temperatures in excess of 100°C and high pressures, which may cause serious injuries.

Locate and correct the cause of power cut before resetting the safety thermostat.

Only genuine spare parts may be used.

Removal and disposal of the heat pump must be carried out by a qualified professional in accordance with prevailing local and national regulations.

After maintenance or repair work, check the entire heating system to ensure that there are no leaks.

Remove the casing only to perform maintenance and repair work. Put the casing back in place after maintenance and repair work.

For heat pumps with a refrigerant fluid load of more than 5 tonnes of CO₂ equivalent, the user must have an annual leak-tightness test performed on the refrigerant equipment.

1.10 Liabilities

Tab.1

| Manufacturer's liability | Our products are manufactured in compliance with the requirements of the various Directives applicable. They are therefore delivered with the CE marking and any documents necessary. In the interests of the quality of our products, we strive constantly to improve them. We therefore reserve the right to modify the specifications given in this document. Our liability as manufacturer may not be invoked in the following cases: |
|--------------------------|---|
| | Failure to abide by the instructions on installing the appliance. Failure to abide by the instructions on using the appliance. Faulty or insufficient maintenance of the appliance. |
| Installer's liability | The installer is responsible for the installation and initial commissioning of the appliance. The installer must observe the following instructions: |
| | Read and follow the instructions given in the manuals provided with the appliance. Install the appliance in compliance with prevailing legislation and standards. Carry out initial commissioning and any checks necessary. Explain the installation to the user. If maintenance is necessary, warn the user of the obligation to check the appliance and keep it in good working order. Give all the instruction manuals to the user. |
| User's liability | To guarantee optimum operation of the system, the user must abide by the following instructions: |
| | Read and follow the instructions given in the manuals provided with the appliance. Call on a qualified professional to carry out installation and initial commissioning. Ask your installer to explain your installation to you. Have the required inspections and maintenance carried out by a qualified installer. Keep the instruction manuals in good condition close to the appliance. |

Symbols used

2.1 Symbols used in the manual

This manual uses various danger levels to draw attention to special instructions. We do this to improve user safety, to prevent problems and to guarantee correct operation of the appliance.



Danger

Risk of dangerous situations that may result in serious personal



Danger of electric shock

Risk of electric shock.



Risk of dangerous situations that may result in minor personal injury.



Caution

Risk of material damage.



Important

Please note: important information.



Reference to other manuals or pages in this manual.

2.2 Symbols used on the appliance

Fig.1



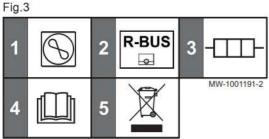
Caution: danger of electric shock

- Disconnect the mains power prior to carrying out any work.
- 2 Work on the appliance is only authorised if carried out by a qualified engineer

- Fig.2
- B TILL BD AIIIL 5 AD 30 8 230 V ~ 24 V 230 V ~ / 400 V 3N =

- 1 CIRCB1 heating circuit flow
- 2 CIRCB1 heating circuit return
- 3 CIRCA0 heating circuit flow
- 4 CIRCA0 heating circuit return
- 5 Refrigeration fluid connection liquid line
- 6 Refrigeration fluid connection gas line
- Safety extra-low voltage power supply cable
- 8 Power supply cable 230 V / 400 V
- 9 Power cord 230 V

2.3 Symbols used on the data plate



- Heat pump: refrigerant type, maximum operating pressure
- Compatibility with the Smart TC° connected thermostat.
- Electrical back-up: power supply and maximum output
- Before installing and commissioning the appliance, carefully read the instruction manuals provided
- 5 Dispose of used products in an appropriate recovery and recycling structure

3 Technical specifications

3.1 Homologations

3.1.1 Directives

De Dietrich hereby declares that the radio equipment type HPI S is in compliance with the directives and standards below. It has been manufactured and put into circulation in accordance with the requirements of the European Directives.

The full text of the EU declaration of conformity is supplied separately with your appliance.

Low Voltage Directive 2014/35/EU
 Generic standard: EN 60335-1
 Relevant standards: EN 60335-2-21, EN 60335-2-40

 Electromagnetic Compatibility Directive 2014/30/EU Generic standards: EN 61000-6-3, EN 61000-6-1

Relevant Standard: EN 55014

- Radio Equipment Directive 2014/53/EU
- Pressure Equipment Directive 2014/68/EU
- RoHS Directive 2017/2012/EU
- Energy labelling directive 2017/1369/EU, No. 811/2013, No. 812/2013 2009/125/EC, No. 813/2013, No. 814/2013
- · MCS and HARP certifications.

In addition to the legal requirements and guidelines, the supplementary guidelines in this manual must also be followed.

Supplements or subsequent regulations and guidelines that are valid at the time of installation shall apply to all regulations and guidelines specified in this manual.

3.1.2 Factory test

Before leaving the factory, each indoor unit is tested on the following points:

- · Tightness of the heating circuit
- · Electrical safety
- · Tightness of the refrigerant circuit

3.1.3 Bluetooth® wireless technology

This product is equipped with Bluetooth wireless technology.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by BDR Thermea Group is under license. Other trademarks and trade names are those of their respective owners.

Fig.4 Logo



AD-3001854-01

3.2 Technical data

3.2.1 Compatible heating devices

Tab.2

| Outdoor unit | Associated/compatible indoor units | |
|--------------|------------------------------------|--|
| AWHP 4.5 MR | MIT-S 4-8/E MIT-S 4-8/H | |
| AWHP 6 MR-3 | MIT-S 4-8/E MIT-S 4-8/H | |
| AWHP 8 MR-2 | MIT-S 4-8/E MIT-S 4-8/H | |
| AWHP 11 MR-2 | MIT-S 11-16/E MIT-S 11-16/H | |
| AWHP 11 TR-2 | MIT-S 11-16/E MIT-S 11-16/H | |
| AWHP 16 MR-2 | MIT-S 11-16/E MIT-S 11-16/H | |
| AWHP 16 TR-2 | MIT-S 11-16/E MIT-S 11-16/H | |
| AWHP 22 TR-2 | MIT-S 22-27/E MIT-S 22-27/H | |
| AWHP 27 TR-2 | MIT-S 22-27/E MIT-S 22-27/H | |

3.2.2 Heat pump

The specifications are valid for a new appliance with clean heat exchangers.

Maximum operating pressure: 0.3 MPa (3 bar)

Tab.3 Indoor unit technical specifications

| Specifications | MIT-S | |
|-----------------------------|---|--|
| Operating temperature range | +7 °C to +30 °C | |
| Bluetooth® frequency band | 2400 – 2483.5 MHz | |
| Bluetooth® output | +5 dBm | |
| GSM/GPRS frequency band | 880 MHz – 925 MHz 1710 MHz – 1785 MHz | |
| GSM/GPRS power | 31.2 dBm (E-GSM 900 MHz) 29.9 dBm (DCS 1800 MHz) | |

Tab.4 Outdoor unit conditions of use

| Limit operating temperatures | AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 8 MR-2 | AWHP 11 MR-2 AWHP 11 TR-2 | AWHP 16 MR-2 AWHP 16 TR-2 | AWHP 22 TR-2 | AWHP 27 TR-2 |
|------------------------------|----------------|----------------|----------------|------------------------------------|------------------------------------|-----------------|-----------------|
| Water in heating mode | +18 °C / | +18 °C / | +18 °C / | +18 °C / | +18 °C / | +18 °C / | +18 °C / |
| | +55 °C | +60 °C | +60 °C | +60 °C | +60 °C | +60 °C | +60 °C |
| Outdoor air in heating mode | -15 °C / | -15 °C / | -20 °C / | -20 °C / | -20 °C / | -20 °C / | -20 °C / |
| | +35 °C | +35 °C | +35 °C | +35 °C | +35 °C | +35 °C | +35 °C |
| Water in cooling mode | +7 °C / +25 | +7 °C / +25 | +7 °C / +25 | +7 °C / +25 |
| | °C | °C | °C | °C | °C | °C | °C |
| Outdoor air in cooling mode | +10 °C / | +7 °C / | +7 °C / | +7 °C / | +7 °C / | +7 °C / | +7 °C / |
| | +46 °C | +46 °C | +46 °C | +46 °C | +46 °C | +46 °C | +46 °C |

Tab.5 Heating mode: outside air temperature +7 °C, water temperature at the outlet +35 °C. Performances in accordance with EN 14511-2.

| Measurement type | Unit | AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 8 MR-2 | AWHP 11 MR-2 | AWHP 11 TR-2 | AWHP 16 MR-2 | AWHP 16 TR-2 | AWHP 22 TR-2 | AWHP 27 TR-2 |
|------------------------------------|--------------------------|----------------|----------------|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Heat output | kW | 4.60 | 5.87 | 8.26 | 10.56 | 10.56 | 14.19 | 14.19 | 21.70 | 24.40 |
| Coefficient of performance (COP) | _ | 5.11 | 4.18 | 4.27 | 4.18 | 4.18 | 4.22 | 4.22 | 3.96 | 3.80 |
| Absorbed electrical power | kWe | 0.90 | 1.41 | 1.93 | 2.53 | 2.53 | 3.36 | 3.36 | 5.48 | 6.42 |
| Nominal water flow rate (ΔT = 5 K) | m ³ / hour | 0.80 | 1.04 | 1.47 | 1.88 | 1.88 | 2.67 | 2.67 | 3.80 | 4.20 |

Tab.6 Heating mode: outside air temperature +2 °C, water temperature at the outlet +35 °C. Performances in accordance with EN 14511-2.

| Measurement type | Unit | AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 8 MR-2 | AWHP 11 MR-2 | AWHP 11 TR-2 | AWHP 16 MR-2 | AWHP 16 TR-2 | AWHP 22 TR–2 | AWHP 27 TR-2 |
|----------------------------------|------|----------------|----------------|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Heat output | kW | 3.47 | 3.74 | 5.93 | 10.19 | 10.19 | 11.38 | 11.38 | 16.11 | 14.70 |
| Coefficient of performance (COP) | - | 3.97 | 3.30 | 3.12 | 3.20 | 3.20 | 3.22 | 3.22 | 3.13 | 3.13 |
| Absorbed electrical power | kWe | 0.88 | 1.11 | 1.90 | 3.19 | 3.19 | 3.53 | 3.53 | 5.14 | 4.70 |

Tab.7 Cooling mode: outside air temperature +35 °C, water temperature at the outlet +7 °C. Performances in accordance with EN 14511-2.

| Measurement type | Unit | AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 8 MR-2 | AWHP 11 MR-2 | AWHP 11 TR-2 | AWHP 16 MR-2 | AWHP 16 TR-2 | AWHP 22 TR-2 | AWHP 27 TR-2 |
|-------------------------------|------|----------------|----------------|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Cooling output | kW | 4.52 | 4.50 | 6.65 | 10.54 | 10.54 | 10.37 | 10.37 | 12.13 | 14.07 |
| Energy efficiency ratio (EER) | - | 2.77 | 2.71 | 3.00 | 2.77 | 2.77 | 2.89 | 2.89 | 2.80 | 2.82 |
| Absorbed electrical power | kWe | 1.63 | 1.66 | 2.22 | 3.81 | 3.81 | 3.59 | 3.59 | 4.33 | 4.99 |

Tab.8 Cooling mode: outside air temperature +35 °C, water temperature at the outlet +18 °C. Performances in accordance with EN 14511-2.

| Measurement type | Unit | AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 8 MR-2 | AWHP 11 MR-2 | AWHP 11 TR-2 | AWHP 16 MR-2 | AWHP 16 TR-2 | AWHP 22 TR-2 | AWHP 27 TR-2 |
|-------------------------------|------|----------------|----------------|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Cooling output | kW | 6.39 | 7.41 | 10.29 | 15.49 | 15.49 | 18.36 | 18.36 | 23.23 | 23.52 |
| Energy efficiency ratio (EER) | - | 2.98 | 2.90 | 3.15 | 3.48 | 3.48 | 2.81 | 2.81 | 2.88 | 2.85 |
| Absorbed electrical power | kWe | 2.14 | 2.56 | 3.27 | 4.45 | 4.45 | 6.53 | 6.53 | 8.07 | 8.25 |

Tab.9 Common specifications

| Measurement type | Unit | AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 8 MR-2 | AWHP 11 MR-2 | AWHP 11 TR-2 | AWHP 16 MR-2 | AWHP 16 TR-2 | AWHP 22 TR-2 | AWHP 27 TR-2 |
|--|-------------------|----------------|----------------|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Total dynamic head at nominal flow rate | kPa | 62 | 61.80 | 49.30 | 39.30 | 39.30 | 21.30 | 21.30 | - | - |
| Nominal air flow rate | m ³ /h | 2680 | 2700 | 3000 | 6000 | 6000 | 6000 | 6000 | 8400 | 8400 |
| Power voltage of the outdoor unit | V | 230 | 230 | 230 | 230 | 400 | 230 | 400 | 400 | 400 |
| Start-up amperage | Α | 5 | 5 | 5 | 5 | 3 | 6 | 3 | - | - |
| Maximal amperage | Α | 12 | 13 | 17 | 29.5 | 13 | 29.5 | 13 | 19 | 21 |
| Sound power - In- side ⁽¹⁾ | dB(A) | 43 | 43 | 51 | 51 | 51 | 51 | 51 | 43 | 43 |

| Measurement type | Unit | AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 8 MR-2 | AWHP 11 MR-2 | AWHP 11 TR-2 | AWHP 16 MR-2 | AWHP 16 TR-2 | AWHP 22 TR-2 | AWHP 27 TR-2 |
|---------------------------------------|--------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|---|---|
| Acoustic power - Out- side(2) | dB(A) | 58 | 65 | 65 | 69 | 69 | 69 | 69 | 77 | 77 |
| R410A refrigerant | kg | 1.4 | 1.3 | 3.2 | 4.6 | 4.6 | 4.6 | 4.6 | 7.1 | 7.7 |
| R410A refrigerant ⁽³⁾ | tCO ₂ e | 2.923 (2.694) | 2.714 (2.501) | 6.682 (6.157) | 9.605 (8.850) | 9.605 (8.850) | 9.605 (8.850) | 9.605 (8.850) | 14.825 (13.660) | 16.078 (14.815) |
| Refrigerant connection (Liquid - Gas) | inch | 1/4 - 1/2 | 1/4 - 1/2 | 3/8 - 5/8 | 3/8 - 5/8 | 3/8 - 5/8 | 3/8 - 5/8 | 3/8 - 5/8 | 3/8 - 3/4 ⁽⁴⁾ or 3/8 - 1 | 1/2 - 3/4 ⁽⁴⁾ or 1/2 - 1 |
| Maximum precharged length | m | 7 | 10 | 10 | 10 | 10 | 10 | 10 | 20 | 20 |

- (1) Noise radiated by the envelope Test run in accordance with the NF EN 12102 standard, temperature conditions: air 7 °C, water 55 °C.
- (2) Noise radiated by the envelope Test run in accordance with the NF EN 12102 standard, temperature conditions: air 7 °C, water 45 °C for AWHP 4.5 MR only (inner and outer sides).
- (3) The quantity of refrigerant in tonnes of CO₂ equivalent is calculated using the following formula: quantity (in kg) of refrigerant x GWP/ 1000. The Global Warming Potential (GWP) of the R410A is 2088 following the IPCC fourth assessment report (1924 following IPCC fifth assessment report).
- (4) Warning: the refrigerant connection lengths are limited to 20 m with the 3/4"gas pipe.

3.2.3 Heat pump weight

Tab.10 Indoor unit

| Indoor unit | Unit | MIT-S 4-8/E | MIT-S 4-8/H | MIT-S 11-16/E | MIT-S 11-16/H | MIT-S 22-27/E | MIT-S 22-27/H |
|--------------|------|-------------|-------------|---------------|---------------|---------------|---------------|
| Net weight | kg | 59 | 53 | 66 | 60 | 66 | 60 |
| Gross weight | kg | 70 | 64 | 77 | 71 | 77 | 71 |

Tab.11 Outdoor unit

| Outdoor unit | Unit | AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 8 MR-2 | AWHP 11 MR-2 | AWHP 11 TR-2 | AWHP 16 MR-2 | AWHP 16 TR-2 | AWHP 22 TR-2 | AWHP 27 TR-2 |
|--------------|------|----------------|----------------|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Weight | kg | 54 | 42 | 75 | 118 | 130 | 118 | 130 | 135 | 141 |

3.2.4 Combination heaters with medium-temperature heat pump

Tab.12 Technical parameters for heat pump combination heaters (parameters declared for medium-temperature application)

| Product name | Symbol | Unit | AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 8 MR-2 |
|---|--------|------|----------------|----------------|----------------|
| Air-to-water heat pump | | | Yes | Yes | Yes |
| Water-to-water heat pump | | | No | No | No |
| Brine-to-water heat pump | | | No | No | No |
| Low-temperature heat pump | | | No | No | No |
| Equipped with a supplementary heater | | | Yes | Yes | Yes |
| Heat pump combination heater | | | No | No | No |
| Rated heat output under average conditions(1) | Prated | kW | 3 | 4 | 6 |
| Rated heat output under colder conditions | Prated | kW | 5 | 4 | 6 |
| Rated heat output under warmer conditions | Prated | kW | 4 | 5 | 6 |
| Declared capacity for heating for part load at an indoor temperature of 20 °C and outdoor temperature T_j | | | | | |
| <i>T_j</i> = -7 °C | Pdh | kW | 3.8 | 3.4 | 5.6 |
| $T_j = +2 ^{\circ}\text{C}$ | Pdh | kW | 4.3 | 2.2 | 2.9 |
| <i>T_j</i> = +7 °C | Pdh | kW | 4.5 | 2.1 | 6.4 |
| T _j = +12 °C | Pdh | kW | 5.5 | 2.6 | 4.3 |
| T_i = bivalent temperature | Pdh | kW | 3.1 | 3.9 | 5.6 |

| Product name | Symbol | Unit | AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 8 MR-2 |
|---|------------------|-------|----------------|----------------|----------------|
| T_j = operation limit temperature | Pdh | kW | 3.1 | 3.9 | 5.6 |
| Bivalent temperature | T _{biv} | °C | -10 | -10 | -10 |
| Degradation coefficient ⁽²⁾ | Cdh | - | 1.0 | 1.0 | 1.0 |
| Seasonal space heating energy efficiency under average conditions | η_s | % | 134 | 125 | 129 |
| Seasonal space heating energy efficiency under colder conditions | η_s | % | 109 | 116 | 119 |
| Seasonal space heating energy efficiency under warmer conditions | η_s | % | 179 | 172 | 169 |
| Declared coefficient of performance or primary energy ratio for part load at an indoor temperature of 20 °C and outdoor temperature \mathcal{T}_j | | | | | |
| <i>T_j</i> = -7 °C | COPd | - | 1.64 | 1.75 | 1.95 |
| <i>T_j</i> = +2 °C | COPd | lite: | 3.46 | 3.18 | 3.22 |
| <i>T_j</i> = +7 °C | COPd | - | 4.96 | 4.56 | 4.57 |
| T _j = +12 °C | COPd | - | 7.90 | 6.41 | 6.55 |
| T_j = bivalent temperature | COPd | - | 1.20 | 1.56 | 1.70 |
| T_j = operation limit temperature | COPd | - | 1.20 | 1.56 | 1.70 |
| Operation limit temperature for air-to-water heat pumps | TOL | °C | -10 | -10 | -10 |
| Heating water operating limit temperature | WTOL | °C | 55 | 60 | 60 |
| Electrical power consumption | | | | | |
| Off mode | POFF | kW | 0.009 | 0.009 | 0.009 |
| Thermostat-off mode | PTO | kW | 0.049 | 0.049 | 0.049 |
| Stand-by | P_{SB} | kW | 0.012 | 0.016 | 0.018 |
| Crankcase heater mode | P _{CK} | kW | 0.000 | 0.055 | 0.055 |
| Supplementary heater | | | | | |
| Rated heat output | Psup | kW | 0.0 | 0.0 | 0.0 |
| Type of energy input | | | Electricity | Electricity | Electricity |
| Other specifications | | | | | |
| Capacity control | | | Variable | Variable | Variable |
| Sound power level, indoors - outdoors | LWA | dB | 43 - 58 | 43 - 65 | 51 - 65 |
| Annual energy consumption under average conditions | Q _{HE} | kWh | 2353 | 2124 | 3499 |
| Annual energy consumption under colder conditions | Q_{HE} | kWh | 4483 | 3721 | 4621 |
| Annual energy consumption under warmer conditions | Q _{HE} | kWh | 1249 | 1492 | 1904 |
| | | 1 | | + | 0000 |

⁽¹⁾ The rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).

(2) If Cdh is not determined by measurement, the default degradation coefficient is Cdh = 0.9.

m³/h

2680

2700

3300

Rated air flow rate, outdoors for air-to-water heat pumps

Tab.13 Technical parameters for heat pump combination heaters (parameters declared for medium-temperature application)

| Product name | Symbol | Unit | | AWHP 16 MR-2 AWHP 16 TR-2 |
|---|--------|------|-----|------------------------------|
| Air-to-water heat pump | | | Yes | Yes |
| Water-to-water heat pump | | | No | No |
| Brine-to-water heat pump | | | No | No |
| Low-temperature heat pump | | | No | No |
| Equipped with a supplementary heater | | | Yes | Yes |
| Heat pump combination heater | | | No | No |
| Rated heat output under average conditions(1) | Prated | kW | 6 | 9 |
| Rated heat output under colder conditions | Prated | kW | 4 | 7 |
| Rated heat output under warmer conditions | Prated | kW | 8 | 13 |

| Product name | Symbol | Unit | AWHP 11 MR-2 AWHP 11 TR-2 | |
|--|------------------|-------------------|------------------------------|----------------|
| Declared capacity for heating for part load at an indoor temperature of 20 $^{\circ}$ C and outdoor temperature T_{j} | | | | |
| $T_j = -7$ °C | Pdh | kW | 6.8 | 8.6 |
| T_j = +2 °C | Pdh | kW | 5.3 | 6.5 |
| $T_j = +7$ °C | Pdh | kW | 9.0 | 12.9 |
| $T_j = +12 ^{\circ}\text{C}$ | Pdh | kW | 7.7 | 9.9 |
| T_j = bivalent temperature | Pdh | kW | 6.3 | 8.8 |
| T_j = operation limit temperature | Pdh | kW | 6.3 | 8.8 |
| Bivalent temperature | T _{biv} | °C | -10 | -10 |
| Degradation coefficient ⁽²⁾ | Cdh | - | 1.0 | 1.0 |
| Seasonal space heating energy efficiency under average conditions | η_s | % | 125 | 121 |
| Seasonal space heating energy efficiency under colder conditions | η_s | % | 113 | 113 |
| Seasonal space heating energy efficiency under warmer conditions | η_s | % | 167 | 161 |
| Declared coefficient of performance or primary energy ratio for part load at an indoor temperature of 20 °C and outdoor temperature T_j | | | | |
| $T_j = -7$ °C | COPd | S = 85 | 1.82 | 1.85 |
| T_j = +2 °C | COPd | (=0) | 3.17 | 3.02 |
| T_j = +7 °C | COPd | | 4.54 | 4.34 |
| <i>T_j</i> = +12 °C | COPd | 170 | 6.19 | 5.75 |
| T_i = bivalent temperature | COPd | - | 1.20 | 1.35 |
| T_i = operation limit temperature | COPd | | 1.20 | 1.35 |
| Operation limit temperature for air-to-water heat pumps | TOL | °C | -10 | -10 |
| Heating water operating limit temperature | WTOL | °C | 60 | 60 |
| Electrical power consumption | | | | |
| Off mode | P _{OFF} | kW | 0.009 | 0.009 |
| Thermostat-off mode | P _{TO} | kW | 0.049 | 0.035 |
| Stand-by | P_{SB} | kW | 0.021 | 0.021 |
| Crankcase heater mode | P _{CK} | kW | 0.055 | 0.055 |
| Supplementary heater | | | | |
| Rated heat output | Psup | kW | 0.0 | 0.0 |
| Type of energy input | | | Electricity | Electricity |
| Other specifications | | | | |
| Capacity control | | | Variable | Variable |
| Sound power level, indoors - outdoors | LWA | dB | 51 - 69 | 51 - 69 |
| Annual energy consumption under average conditions | Q_{HE} | kWh | 3999 | 5861 |
| Annual energy consumption under colder conditions | Q _{HE} | kWh | 3804 | 5684 |
| Annual energy consumption under warmer conditions | Q_{HE} | kWh | 2580 | 4120 |
| Rated air flow rate, outdoors for air-to-water heat pumps | - | m ³ /h | 6000 | 6000 |
| (1) The rated heat output <i>Prated</i> is equal to the design load for heating <i>Pdesi Psup</i> is equal to the supplementary capacity for heating <i>sup(Tj)</i>. (2) If <i>Cdh</i> is not determined by measurement, the default degradation coefficient. | | | t output of a supplen | nentary heater |

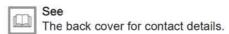
Tab.14 Technical parameters for heat pump combination heaters (parameters declared for medium-temperature application)

| Product name | Symbol | Unit | AWHP 22 TR-2 | AWHP 27 TR-2 |
|--------------------------------------|--------|------|--------------|--------------|
| Air-to-water heat pump | | | Yes | Yes |
| Water-to-water heat pump | | | No | No |
| Brine-to-water heat pump | | | No | No |
| Low-temperature heat pump | | | No | No |
| Equipped with a supplementary heater | | | Yes | Yes |

| Product name | Symbol | Unit | AWHP 22 TR-2 | AWHP 27 TR-2 |
|--|------------------|-------------------|--------------|--------------|
| Heat pump combination heater | | | No | No |
| Rated heat output under average conditions(1) | Prated | kW | 11 | 14 |
| Rated heat output under colder conditions | Prated | kW | 12 | 14 |
| Rated heat output under warmer conditions | Prated | kW | 18 | 20 |
| Declared capacity for heating for part load at an indoor temperature of 20 °C and outdoor temperature \mathcal{T}_j | | | | |
| <i>T_j</i> = -7 °C | Pdh | kW | 10.3 | 12.4 |
| T_j = +2 °C | Pdh | kW | 10.0 | 8.9 |
| $T_j = +7 ^{\circ}\text{C}$ | Pdh | kW | 5.8 | 11.8 |
| $T_j = +12 ^{\circ}\text{C}$ | Pdh | kW | 6.9 | 18.1 |
| T_i = bivalent temperature | Pdh | kW | 10.9 | 12.4 |
| T_i = operation limit temperature | Pdh | kW | 10.9 | 14.1 |
| Bivalent temperature | T _{biv} | °C | -10 | -7 |
| Degradation coefficient ⁽²⁾ | Cdh | | 1.0 | 1.0 |
| Seasonal space heating energy efficiency under average conditions | η_s | % | 114 | 112 |
| Seasonal space heating energy efficiency under colder conditions | η_s | % | 111 | 103 |
| Seasonal space heating energy efficiency under warmer conditions | η_s | % | 143 | 141 |
| Declared coefficient of performance or primary energy ratio for part load at an indoor temperature of 20 °C and outdoor temperature <i>T_i</i> | 73 | | | |
| <i>T_j</i> = -7 °C | COPd | 2 | 1.95 | 1.67 |
| $T_j = +2 ^{\circ}\text{C}$ | COPd | _ | 2.80 | 2.86 |
| $T_j = +7 ^{\circ}\text{C}$ | COPd | | 3.76 | 4.12 |
| T_j = +12 °C | COPd | -: | 4.85 | 5.06 |
| T_j = bivalent temperature | COPd | - | 1.64 | 1.67 |
| T_i = operation limit temperature | COPd | - | 2.80 | 2.86 |
| Operation limit temperature for air-to-water heat pumps | TOL | °C | -10 | -10 |
| Heating water operating limit temperature | WTOL | °C | 60 | 60 |
| Electrical power consumption | | | | |
| Off mode | POFF | kW | 0.010 | 0.014 |
| Thermostat-off mode | PTO | kW | 0.049 | 0.023 |
| Stand-by | P_{SB} | kW | 0.021 | 0.021 |
| Crankcase heater mode | PCK | kW | 0.055 | 0.055 |
| Supplementary heater | | | | |
| Rated heat output | Psup | kW | 0.0 | 0.0 |
| Type of energy input | | | Electricity | Electricity |
| Other specifications | | | | |
| Capacity control | | | Variable | Variable |
| Sound power level, indoors - outdoors | LWA | dB | 43 - 77 | 43 - 77 |
| Annual energy consumption under average conditions | Q _{HE} | kWh | 7681 | 9993 |
| Annual energy consumption under colder conditions | Q_{HE} | kWh | 10578 | 13164 |
| Annual energy consumption under warmer conditions | Q_{HE} | kWh | 10025 | 11541 |
| Rated air flow rate, outdoors for air-to-water heat pumps | | m ³ /h | 6000 | 6000 |

⁽¹⁾ The rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).

(2) If Cdh is not determined by measurement, the default degradation coefficient is Cdh = 0.9.



3.2.5 Circulating pumps

i

Important

The benchmark for the most efficient circulating pumps is $EEI \le 0.20$.

The exchanger circulating pump (sometimes called the "heat pump circulating pump") does not need any adjustment. It is automatically configured with the codes CN1 and CN2 when the appliance is commissioned. The heating circulating pump must be configured using the speed settings button, according to the heating circuit specifications.

- P Available pressure (kPa)
- D Water flow rate in cubic metres per hour (m³/h)
- 3 Speed 3
- 4 Speed 4
- 6 Speed 6
- 7 Speed 7
- 8 Speed 8

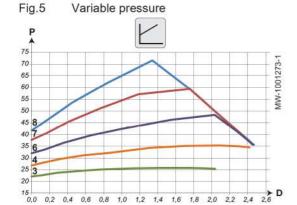
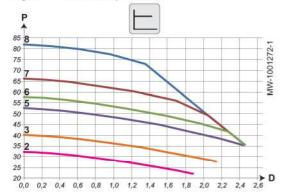


Fig.6 Constant pressure



- P Available pressure (kPa)
- D Water flow rate in cubic metres per hour (m³/h)
- 2 Speed 2
- 3 Speed 3
- 5 Speed 5
- 6 Speed 6
- 7 Speed 7
- 8 Speed 8

3.2.6 Sensor specifications

Outdoor temperature sensor specifications

Tab.15 AF60 outdoor temperature sensor

| Temperature | °C | -20 | -16 | -12 | -8 | -4 | 0 | 4 | 8 | 12 | 16 | 20 | 24 | 30 | 35 |
|-------------|----|------|------|------|------|------|------|-----|-----|-----|-----|-----|-----|-----|-----|
| Resistor | Ω | 2392 | 2088 | 1811 | 1562 | 1342 | 1149 | 984 | 842 | 720 | 616 | 528 | 454 | 362 | 301 |

Heating flow sensor specifications

Tab.16 NTC heating flow sensor

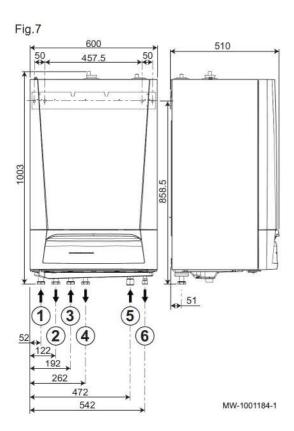
| Temperature | °C | 0 | 10 | 20 | 25 | 30 | 40 | 50 | 60 | 70 | 80 | 90 |
|-------------|----|-------|-------|-------|-------|------|------|------|------|------|------|-----|
| Resistor | Ω | 32014 | 19691 | 12474 | 10000 | 8080 | 5372 | 3661 | 2535 | 1794 | 1290 | 941 |

Specifications of the heat pump flow and return temperature sensors

Tab.17 PT1000 temperature sensor

| Temperature | °C | -10 | 0 | 10 | 20 | 30 | 40 | 50 | 60 | 70 | 80 | 90 | 100 |
|-------------|----|-----|------|------|------|------|------|------|------|------|------|------|------|
| Resistor | Ω | 961 | 1000 | 1039 | 1077 | 1117 | 1155 | 1194 | 1232 | 1271 | 1309 | 1347 | 1385 |

3.3 Dimensions and connections

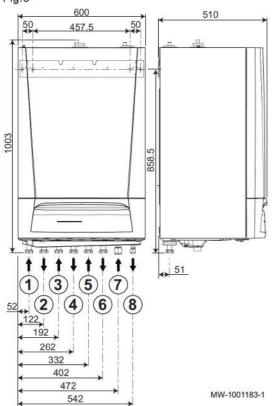


3.3.1 Indoor module

With electrical backup

- 1 Three-way valve circuit return (optional) G1"
- 2 Three-way valve circuit flow (optional) G1"
- 3 Direct circuit return G1"
- 4 Direct circuit flow G1"
- 5 Refrigerant connection gas line
 - 5/8" for the 4.5 to 16 kW models
 - 3/4" for the 22 to 27 kW models
- 6 Refrigerant connection liquid line
 - 3/8" for the 4.5 to 16 kW models
 - 1/2" for the 22 to 27 kW models

Fig.8

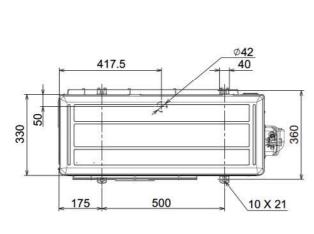


with hydraulic backup

- 1 Three-way valve circuit return (optional) G1"
- 2 Three-way valve circuit flow (optional) G1"
- 3 Direct circuit return G1"
- 4 Direct circuit flow G1"
- 5 Return to the backup boiler G1"
- 6 Flow to the backup boiler G1"
- 7 Refrigerant connection gas line
 - 5/8" for the 4.5 to 16 kW models
 - 3/4" for the 22 to 27 kW models
- 8 Refrigerant connection liquid line
 - 3/8" for the 4.5 to 16 kW models
 - 1/2" for the 22 to 27 kW models

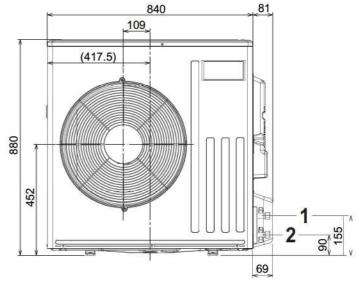
3.3.2 AWHP 4.5 MR outdoor unit

Fig.9



MW-1000430-2

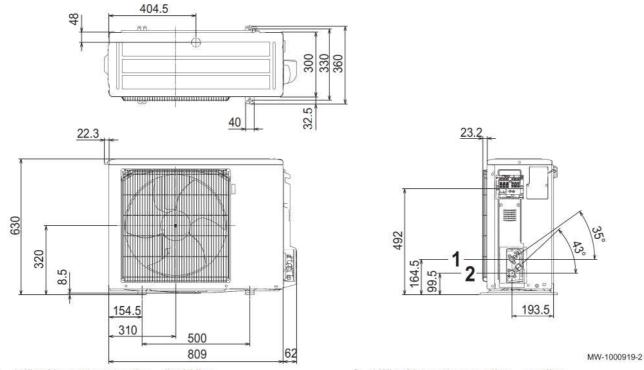
1 1/4" refrigerant connection - liquid line



2 1/2" refrigerant connection - gas line

3.3.3 AWHP 6 MR-3 outdoor unit

Fig.10

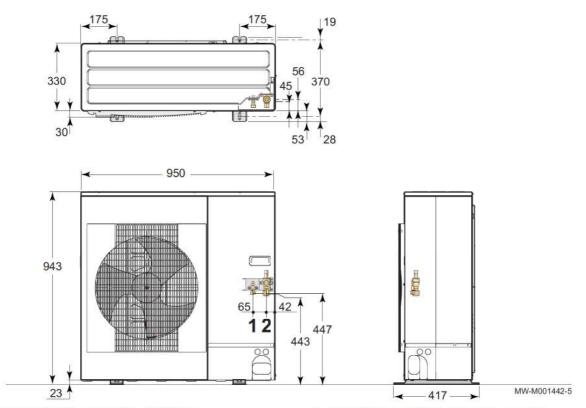


1 1/4" refrigerant connection - liquid line

2 1/2" refrigerant connection - gas line

3.3.4 AWHP 8 MR-2 outdoor unit

Fig.11

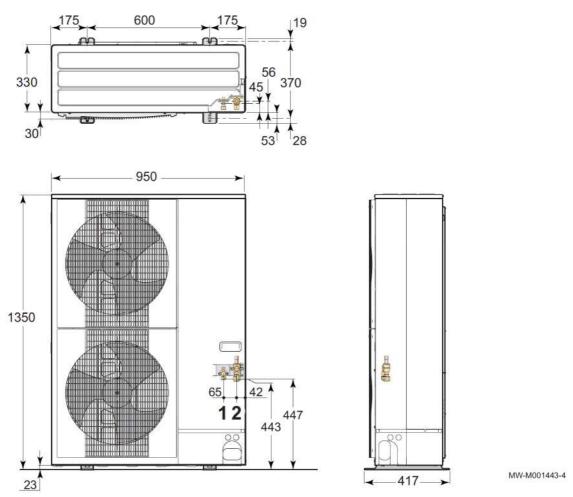


1 3/8" refrigerant fluid connection - liquid line

2 5/8" refrigerant fluid connection - gas line

3.3.5 AWHP 11 MR-2 – AWHP 16 MR-2 – AWHP 11 TR-2 – AWHP 16 TR-2 outdoor units

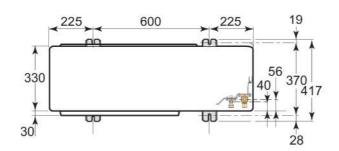
Fig.12

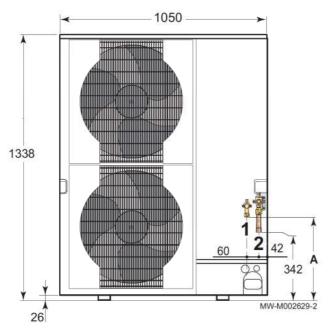


1 3/8" refrigerant fluid connection - liquid line

2 5/8" refrigerant fluid connection - gas line

Fig.13

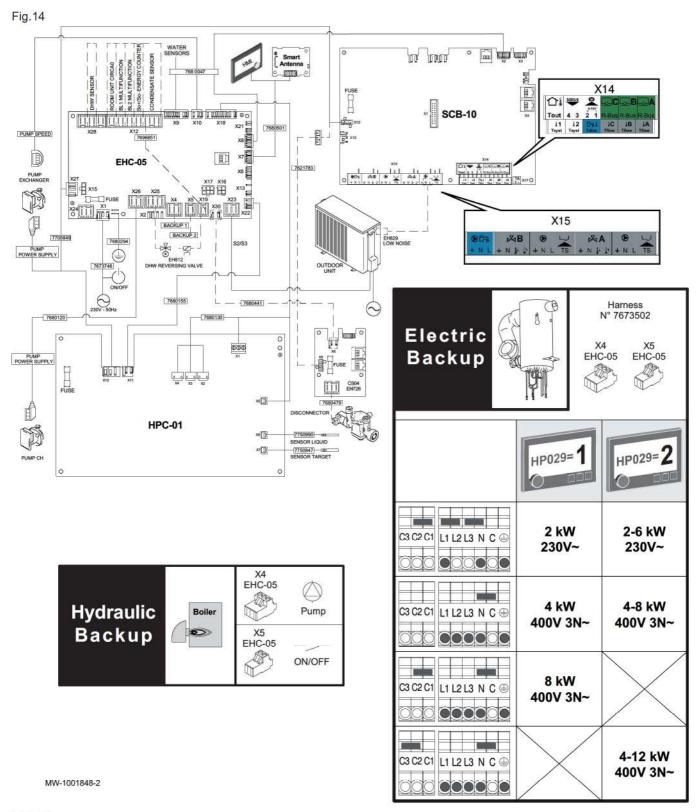




- 1 Refrigerant connection liquid line
 - AWHP 22 TR-2: 3/8" flare
 - AWHP 27 TR-2: 1/2" flare
- 2 3/4" flare refrigerant fitting gas line

A AWHP 22 TR-2: 450 mm AWHP 27 TR-2: 424 mm

3.4 Electrical diagram



Tab.18

| 145.10 | | | | |
|---|--|--|--|--|
| Text on the diagram | t on the diagram Description | | | |
| 230V~ - 50 Hz | Power supply | | | |
| BACKUP 1 | • Hydraulic version: Hydraulic backup pump • Electrical version: Electrical backup - stage 1 | | | |
| BACKUP 2 | | | | |
| BL1 MULTIFUNCTION BL1 multifunction input | | | | |

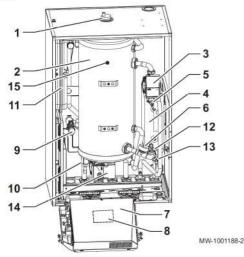
3 Technical specifications

| Text on the diagram | Description | | | | |
|------------------------|---|--|--|--|--|
| BL2 MULTIFUNCTION | BL2 multifunction input | | | | |
| Boiler | Boiler | | | | |
| CB04 | Automatic filling kit (option) | | | | |
| CONDENSATE SENSOR | Condensation sensor for underfloor heating | | | | |
| DHW REVERSING VALVE | Domestic hot water tank three-way valve | | | | |
| DHW SENSOR | Domestic hot water tank sensor | | | | |
| DISCONNECTOR | Disconnector | | | | |
| EHC-05 | Central unit PCB: heat pump control system | | | | |
| Electric backup | Electrical backup | | | | |
| FUSE | Fuse | | | | |
| Harness | Cable harness | | | | |
| НМІ | User interface | | | | |
| HPC-01 | PCB: interface for the outdoor unit | | | | |
| Hydraulic backup | Hydraulic backup | | | | |
| LOW NOISE | Silent running kit for the outdoor unit (option) | | | | |
| ON/OFF | On/off | | | | |
| OUTDOOR UNIT | Outdoor unit | | | | |
| Pump | Circulating pump | | | | |
| PUMP CH | Heating circulating pump | | | | |
| PUMP EXCHANGER | Heat pump circulating pump | | | | |
| PUMP POWER SUPPLY | Pump electrical power supply | | | | |
| PUMP SPEED | Pump speed control | | | | |
| ROOM UNIT CIRCA0 | Smart TC° connected room thermostat or on/off thermostat or OpenTherm modulating thermostat for the CIRCA0 direct circuit | | | | |
| S2/S3 | S2 and S3 terminal blocks on the outdoor unit | | | | |
| SCB-10 | PCB: management of additional heating and domestic hot water circuits | | | | |
| SENSOR LIQUID | Exchanger refrigerant temperature sensor | | | | |
| SENSOR TARGET | Water temperature sensor on the exchanger outlet | | | | |
| Smart Antenna | GTW-22 PCB: Bluetooth® communication | | | | |
| SO+/SO- ENERGY COUNTER | SO+/SO- energy meter | | | | |
| WATER SENSORS | Temperature sensors | | | | |

4 Description of the product

4.1 Main components

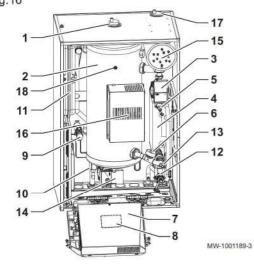
Fig.15



with hydraulic backup

- 1 Automatic air vent
- 2 Low-loss header
- 3 Heat pump circulating pump
- 4 Plate heat exchanger
- 5 Heat pump flow temperature sensor
- 6 Flow meter
- 7 Switching control panel unit
- 8 Electrical diagram
- 9 Safety valve
- 10 Electronic pressure gauge
- 11 Expansion vessel
- 12 Filter
- 13 Heat pump return temperature sensor
- 14 Heating circulating pump
- 15 Heating flow temperature sensor

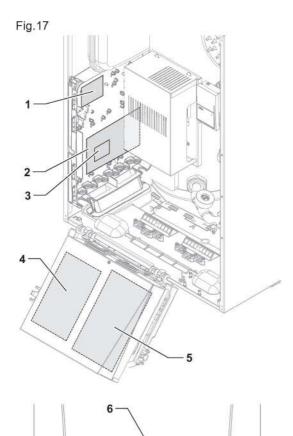
Fig.16



With electrical backup

- 1 Automatic air vent
- 2 Low-loss header
- 3 Heat pump circulating pump
- 4 Plate heat exchanger
- 5 Heat pump flow temperature sensor
- 6 Flow meter
- 7 Switching control panel unit
- 8 Electrical diagram
- 9 Safety valve
- 10 Electronic pressure gauge
- 11 Expansion vessel
- 12 Magnetic filter
- 13 Heat pump return temperature sensor
- 14 Heating circulating pump
- 15 Electric preheater
- 16 PCB for controlling the electric preheater
- 17 Automatic air vent
- 18 Heating flow temperature sensor

4 Description of the product



Position of the PCBs

- 1 CB04 PCB option: filling kit
- 2 SCB-10 PCB: management of additional heating and domestic hot water circuits
- 3 AD249 PCB (option): management of heating circuit C1 and auxiliary circuit AUX1
- 4 EHC-05 central unit PCB: control system for the heat pump, the first heating circuit and domestic hot water
- 5 HPC-01 PCB: interface with the outdoor unit
- 6 GTW-22 PCB: Bluetooth® communication

4.2 Control panel description

Fig. 18

3

4

5

6

MW-5000756-1

4.2.1 Description of the user interface

- 1 Rotary knob to select a menu or setting
- 2 Validation button 🗸
- 3 Back key **5** to return to the previous level or previous menu
- 4 Main menu key 🕮
- 5 Display screen

MW-1001849-1

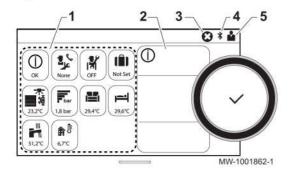
- 6 LED for status indication:
 - continuous green = normal operation
 - flashing green = warning
 - red fixed = blockage
 - flashing red = lockout

4.2.2 Description of the home screen

The home screen is displayed automatically after the appliance is started up.

The screen goes into standby if no key is pressed for five minutes. Press one of the buttons on the user interface to exit the standby screen and display the home screen.

Fig.19



- 1 Access icons for menus and parameters
 - The selected icon is highlighted.
- 2 Information on the selected icon
- 3 error notification: only visible if an error occurs
- 4 Bluetooth® on indicator
- 5 Navigation level:
 - 🛔 : User level
 - 🕌 : Installer level.

This level is reserved for installers and is protected by an access

code. When this level is active, the off icon becomes on.

Tab.19 Icons on the home screen and information

| Icon Information | | Description of the icon | | | | |
|---|----------------------|--|--|--|--|--|
| © Error status | | Information on operation of the appliance | | | | |
| None None | Maintenance status | Maintenance message | | | | |
| off | Installer access | Installer Level | | | | |
| Not Set | Holiday programme | Holiday mode in all circuits simultaneously | | | | |
| 23.5 | Air source heat pump | Heat pump flow temperature display | | | | |
| Fbar 1,8 bar | Water pressure | Current water pressure display | | | | |
| 21.7 , 23.5 , 24.5 , 19.8 , 23.5 , 23.5 , 23.5 , 23.5 , 27.5 CIRCA/CIRCB | | Symbol representing the circuit used Circuit temperature display | | | | |
| 51,2°C | DHW tank | Temperature display for the domestic hot water | | | | |
| Outdoor temperature | | Outdoor temperature display | | | | |

5 Installation

5.1 Installation regulations



Warning

The components used for the connection to the cold water supply must comply with the prevailing standards and regulations in the country concerned.

Pursuant to Article L. 113-3 of the French Consumer Code, the equipment must be installed by a certified operator whenever the refrigerant load is more than two kilograms or when a refrigerant connection is necessary (the case with split systems, even when fitted with a quick coupling device).



Caution

Installation of the heat pump must be done by a qualified professional in accordance with prevailing local and national regulations.

Regulations for France: residential buildings

- Standard NF DTU 65.16: Installation of heat pumps
- Standard NF DTU 65.17: Hot water radiator heating system.
- Standard NF DTU 65.14: Installation of hot water underfloor heating.
- Standard NF DTU 65.11: Safety devices for central heating installations relating to the building
- Set of recommendations: Hot water central heating systems Book 3114 from the Centre Scientifique et Technique du Bâtiment (Scientific and Technical Centre for Building).
- · Local Sanitary Regulations (RSD)
- For appliances connected to the electricity network: Standard NF C 15-100 - Low voltage electrical installations.

Regulations for France: establishments open to the general public

- Safety regulations against fire and panic in establishments open to the general public: Articles CH - Heating, ventilation, refrigeration, air conditioning and production of steam and domestic hot water.
- Instructions specific to each type of establishment open to the general public (hospitals, stores, etc.).

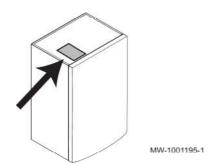
5.2 Standard delivery

Tab.20

| Package | Contents | | |
|--------------|--|--|--|
| Outdoor unit | An outdoor unit A manual | | |
| Indoor unit | An indoor unit An accessories bag containing: an outdoor temperature sensor a mechanical pressure gauge with a T fitting A documentation bag containing: an installation, use and service manual a quick user guide a list of important points to ensure successful installation a maintenance key | | |

5.3 Data plates

Fig.20

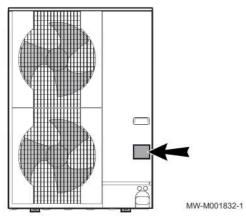


The data plates identify the product and provide the following important information. They must be accessible at all times.

Important

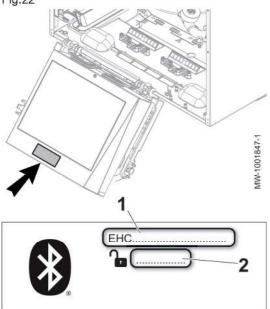
- · Never remove or cover the data plates and labels affixed to the heat pump.
- The data plates and labels must be legible throughout the entire lifetime of the heat pump. Immediately replace damaged or illegible instructions and warning labels.

Fig.21



Bluetooth® label 5.4





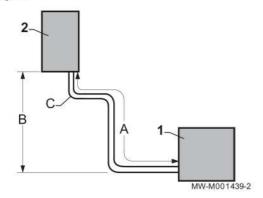
Use the information provided on the Bluetooth® label to establish a Bluetooth® connection between the smartphone and the heat pump at the time of commissioning.

- 1 Name of appliance
- 2 Pairing code

5.5 Respecting the distance between the indoor unit and the outdoor unit

To ensure that the heat pump functions correctly, respect the connection constraints between the outdoor unit and the indoor unit: minimum and maximum lengths, maximum height difference and maximum number of elbows.

Fig.23



 Respect constraints A, B and C between the outdoor unit (1) and the indoor unit (2).

Only for AWHP 22 TR-2 and AWHP 27 TR-2 models:

If the length of the refrigerant connections is less than 20 m, it is possible to use annealed pipe for the gas pipe with a diameter of 3/4" without using braze-on adapters. The output in cooling mode may be reduced to 20% depending on the length used.

Tab.21

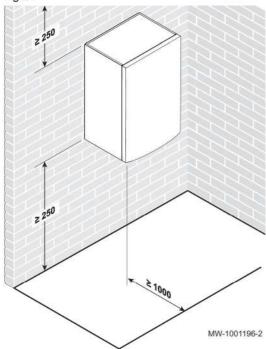
| | A: Maximum/ minimum length (m) | B: Maximum height differ- ence (m) | C: Maximum number of el- bows |
|-------------------------|--------------------------------------|--|----------------------------------|
| AWHP 4.5 MR | 2 to 30 | 30 | 10 |
| AWHP 6 MR-3 | 2 to 40 | 30 | 15 |
| AWHP 8 MR-2 | 2 to 40 | 30 | 15 |
| AWHP 11 MR-2 | 2 to 75 | 30 | 15 |
| AWHP 11 TR-2 | 2 to 75 | 30 | 15 |
| AWHP 16 MR-2 | 2 to 75 | 30 | 15 |
| AWHP 16 TR-2 | 2 to 75 | 30 | 15 |
| AWHP 22 TR-2 in 3/4" | 2 to 20 | 20 | 15 |
| AWHP 22 TR-2 in 1" | 2 to 70 | 30 | 15 |
| AWHP 27 TR-2 in 3/4" | 2 to 20 | 20 | 15 |
| AWHP 27 TR-2 in 1" | 2 to 70 | 30 | 15 |

2. Make one or two horizontal loops with the refrigerant connections to reduce disruption.

If the length of the refrigerant connections is less than 2 metres, disruptions can occur:

- · Functional disruptions caused by a fluid overload,
- Noise pollution caused by the circulation of the refrigerant.

Fig.24



5.6.1 Allowing sufficient space for the indoor module

Allow sufficient space around the heat pump indoor module to ensure adequate access and facilitate maintenance.

5.6.2 Fitting the assembly rail

1. Drill 2 holes with a diameter of 8 mm.



Important

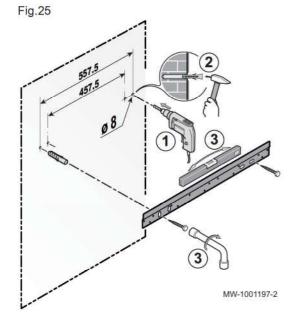
Check that the wall is able to bear the weight of the indoor unit.

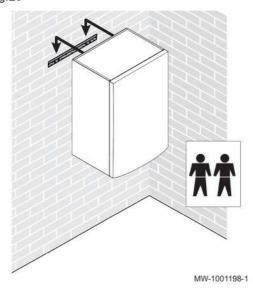


Important

Extra holes are provided on the mounting rail in case one or other of the standard locating holes prevents the correct location of the plug.

- 2. Put the plugs in place.
- 3. Fix the mounting rail to the wall using the hexagonal head screws provided for this purpose. Set the level using a spirit level.





5.6.3 Mounting the unit on the wall

 Position the indoor unit above the mounting rail so that it rests snugly against it.

i Important

Two people are required to lift and install the indoor unit correctly.

2. Gently lower the indoor unit.

5.7 Hydraulic connections

5.7.1 Special precautions for connecting the heating circuit

- When making the connection, always comply with the applicable local standards and directives.
- Depending on the heating system installation, install a filter on the heating return circuit.
- Depending on the heating system installation, install a sludge collector or a magnetic filter and/or additional mechanical filter on the heating return, just before the heat pump, if necessary.
- If components made from composite materials are used (polyethylene connection pipes or flexible hose), we recommend components with an anti-oxygen barrier.

5.7.2 Connecting the heating circuit

Heating installations must be able to guarantee a minimum flow rate at all times.



Important

To ensure maintenance and accessibility to the various components in the module, the hydraulic pipes have been purposely designed with a degree of play. This play is necessary and controlled. This pipe design guarantees the leak-tightness of the product.

- Make the hydraulic connections between the indoor unit, the heating circuit and the boiler if there is hydraulic backup.
- 2. Install an automatic air vent at the highest point on the heating circuit.
- 3. Calculate the volume of water in the heating circuit and check the volume of the appropriate expansion vessel. Use the maximum temperature of the circuit in heating mode or, failing that, a minimum of 55 °C. If the volume of the integrated 10-litre expansion vessel is not sufficient, add an external vessel to the heating circuit. Refer to NF DTU 65.11.

Fig.27



MW-1001199-1

Connect the heating return for the indoor unit. Place the pressure gauge and its pipe on the heating return. The pressure gauge is supplied with the indoor unit.

5. Connect the heating flow for the indoor unit.

Λ

Caution

To avoid twisting the pipes inside the appliance, hold the nuts on the indoor unit side using a spanner.

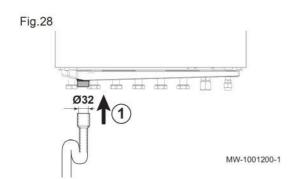
5.7.3 Connecting the safety valve drain pipe

1. Connect the outlet pipe to the waste water discharge.



Caution

The discharge pipe in the safety valve or unit must not be blocked.



5.7.4 Checking the heating circuit

- Check the volume of the expansion vessel(s) is sufficient for the volume of water in the heating installation.
- 2. Check the inflation pressure of the expansion vessel(s).
- Check that the heating circuit contains the correct amount of water. If necessary, top up with more water.
- 4. Check that the water connections are leak-tight.
- 5. Check that the heating circuit has been correctly purged.
- 6. Check that the filters are not clogged. Clean them if necessary.
- 7. Check that the valves and thermostatic radiator valves are open.
- 8. Check that all settings and safety devices are working correctly.

5.8 Flushing the installation

5.8.1 Flushing new installations and installations less than 6 months old

Before filling the heating installation, it is essential to remove any debris (copper, caulking, soldering flux) from the installation.

- 1. Clean the installation with a powerful universal cleaner.
- Flush the installation with at least 3 times the volume of water contained in the central heating system (until the water runs clear and shows no impurities).

5.8.2 Flushing an existing installation

Before filling the heating installation, it is essential to remove any sludge deposits which have accumulated in the heating circuit over the years.

- 1. Remove any sludge from the installation.
- Flush the installation with at least 3 times the volume of water contained in the central heating system (until the water runs clear and shows no impurities).

5.9 Filling the installation

For more information, see

Configuring and using the CB04 auto-filling option kit, page 81

5.9.1 Treatment of the heating water

In many cases, the heat pump and the heating system can be filled with mains water, without treating the water.



Caution

Do not add any chemical products to the heating water without first consulting a water treatment specialist. For example: antifreeze, water softeners, products to increase or reduce the pH value, chemical additives and/or inhibitors. These may cause faults in the heat pump and damage the heat exchanger.

The water in the installation must comply with following characteristics:

Tab.22 Heating water specifications

| Specifications | Unit | Total system output |
|----------------------------|----------|---------------------|
| Specifications | Offic | ≤ 70 kW |
| Potential of hydrogen (pH) | (E) | 7.5 - 9 |
| Conductivity at 25°C | μS/cm | 10 to 500 |
| Chlorides | mg/litre | ≤ 50 |
| Other components | mg/litre | < 1 |
| | °f | 7 - 15 |
| Total water hardness | °dH | 4 - 8.5 |
| | mmol/l | 0.7 - 1.5 |

If water treatment proves necessary, De Dietrich recommends the following manufacturers:

- Cillit
- Climalife
- Fernox
- Permo
- Sentinel

5.9.2 Filling the heating circuit

Before filling the heating system, flush it thoroughly.



Important

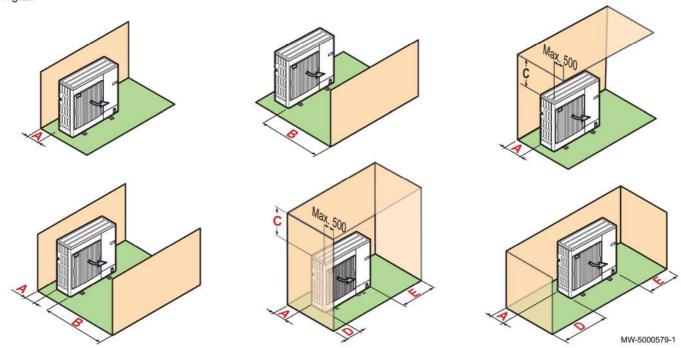
- The use of glycol to fill the heating circuit is formally prohibited.
- The use of glycol in the heating circuit invalidates the warranty.
- Fill the installation until a pressure of 0.15 to 0.2 MPa (1.5 to 2 bar) is achieved.
- 2. Check for water leaks.
- Completely vent the indoor unit and the installation to ensure optimal running.

5.10 Putting the outdoor unit in place

5.10.1 Allowing sufficient space for the outdoor unit

Minimum distances from the wall are necessary in order to guarantee optimum performance.

Fig.29



Tab.23

| Outdoor unit | A | В | С | D | E |
|------------------------------|-----|------|------|-----|-----|
| AWHP 4.5 MR | 100 | 500 | 1000 | 200 | 300 |
| AWHP 6 MR-3 | 100 | 500 | 1000 | 200 | 300 |
| AWHP 8 MR-2 | 100 | 500 | 1000 | 200 | 300 |
| AWHP 11 MR-2 AWHP 11 TR-2 | 150 | 1000 | 1500 | 300 | 500 |
| AWHP 16 MR-2 AWHP 16 TR-2 | 150 | 1000 | 1500 | 300 | 500 |
| AWHP 22 TR-2 | 150 | 1000 | 1500 | 300 | 500 |
| AWHP 27 TR-2 | 150 | 1000 | 1500 | 300 | 500 |

5.10.2 Selecting the location of the outdoor unit

Fig.30

MW-M001448-2

To ensure the outdoor unit operates correctly, its location must meet certain conditions.

- 1. Decide on the ideal location for the outdoor unit, bearing in mind the space it requires and any legal directives.
- 2. Observe the IP24 protection rating of the outdoor unit during installation.
- 3. Avoid the following locations as the outdoor unit is a source of noise:
 - · Prevailing winds,
 - · Close to sleep zones,
 - · Close to a terrace,
 - · Opposite a wall with windows.
- 4. Nothing must obstruct the free circulation of air around the outdoor unit (intake and outlet).

- · Flat surface that can support the weight of the outdoor unit and its accessories (concrete base, concrete blocks or sill).
- · No rigid connection to the building served to avoid the transmission of vibration.
- · Sufficient above ground elevation (200 mm) to keep it above water, ice and snow.
- · Base with a metal frame to allow condensates to be discharged correctly.



Important

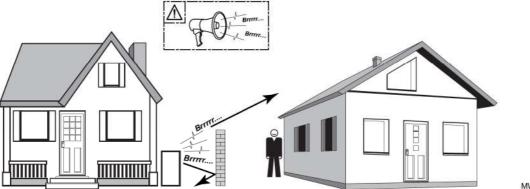
- The width of the base must not exceed the width of the outdoor
- The condensate discharge must be regularly cleaned in order to prevent any blockages.

5.10.3 Choosing the location of a noise abatement screen

When the outdoor unit is too close to neighbours, a noise abatement screen can be fitted to reduce noise pollution.

Install this type of equipment in compliance with prevailing legislation and standards.

Fig.31



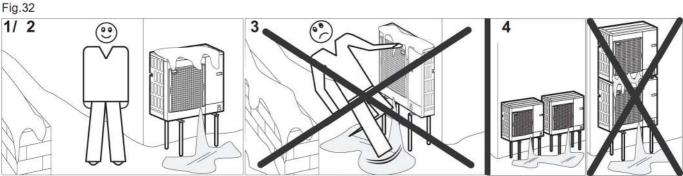
MW-C000373-1

- 1. Locate the noise abatement screen as close as possible to the source of noise whilst allowing for the free circulation of air in the exchanger on the outdoor unit and maintenance work.
- 2. Respect the minimum positioning distances of the outdoor unit from the noise abatement screen.

5.10.4 Selecting the location of the outdoor unit in cold and snowy regions

Wind and snow can significantly reduce the performance of the outdoor unit. The location of the outdoor unit must meet the following conditions.





1. Install the outdoor unit sufficiently high off the ground to allow condensates to be discharged correctly.

2. Ensure the base meets the following specifications:

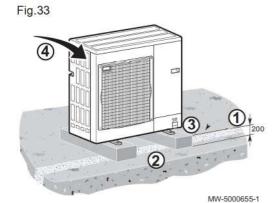
| Specifications | Reason |
|--|---|
| Maximum width equal to the width of the outdoor unit. | |
| Height at least 200 mm greater then the average depth of the covering of snow. | This helps to protect the exchanger from snow and prevent the formation of ice during the defrosting operation. |
| Location as far as possible from the thoroughfare. | The condensates discharge may freeze, causing a potential hazard (sheet of black ice). |

- If the outdoor temperatures drop below zero, take the necessary precautions to prevent the risk of freezing in the evacuation pipes.
- Place the outdoor units beside each other and not on top of each other to prevent the condensates from the lower unit to freeze.

5.10.5 Installing the outdoor unit on the ground

When installing on the ground, a concrete base must be installed, with no rigid connection to the building served to avoid the transmission of vibrations. Install the rubber mounting support, package EH879.

- 1. Dig a run-off channel with a pebble bed.
- Install a concrete base frame with a minimum height of 200 mm capable of bearing the weight of the outdoor unit.
- 3. Install the rubber mounting support, package EH879.
- 4. Install the outdoor unit on the concrete base frame.



5.10.6 Installing the outdoor unit on wall brackets

For maintenance and vibration reasons, the preferred location of the outdoor unit is on solid ground. However, mounting the outdoor unit on wall brackets is also an option.

When mounting the outdoor unit on wall brackets, pay attention to the following points:

- Use the appropriate brackets and anti-vibration dampers, package EH95 or EH250 according to the output of the outdoor unit.
- · Choose a solid wall with enough mass to damp vibrations.
- Choose a location that is easily accessible for maintenance.
- Make sure the outdoor unit can move the air it needs freely (space around the unit and wind direction).
- · Make sure the melting water can be discarded easily when defrosting.

5.11 Refrigeration connections

5.11.1 Preparing the refrigerant connections



Danger

Only a qualified professional may carry out the installation in conformity with current legislation and standards.

To allow exchanges between the indoor module and the outdoor unit, fit 2 refrigerant connections: flow and return.

Pursuant to Article L. 113-3 of the French Consumer Code, the equipment must be installed by a certified operator whenever the refrigerant load is in excess of 5 tonnes of CO_2 equivalent or when a refrigerant connection is necessary (the case with split systems, even when fitted with a quick coupling device).

- Install the refrigerant connection pipes between the indoor unit and the outdoor unit.
- 2. Respect the minimum curve radii of 100 to 150 mm.

- Adhere to the minimum and maximum distances between the indoor module and the outdoor unit.
- 4. Cut the pipes with a pipe cutter and deburr.
- 5. Angle the opening in the pipe downwards to ensure no particles can get inside, while preventing oil traps.
- If the pipes are not connected immediately, plug them to prevent moisture from entering.



For more information, see

Respecting the distance between the indoor unit and the outdoor unit, page 35

5.11.2 Connect the refrigerant connections to the indoor unit

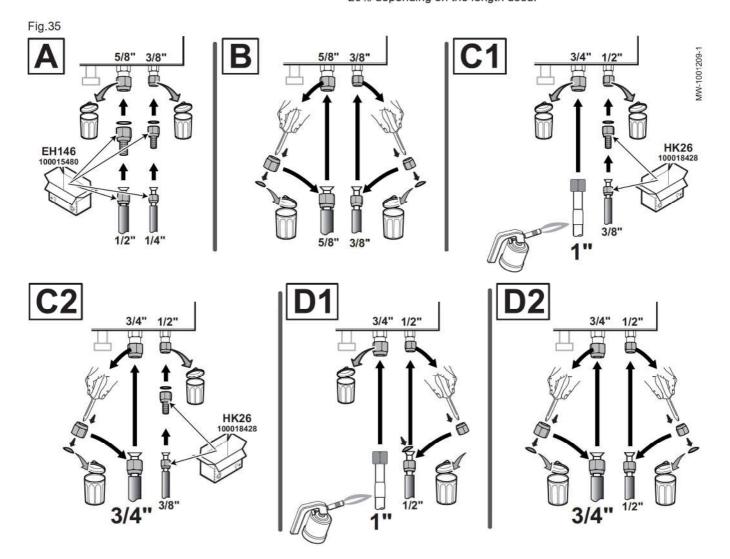
Fig.34

Caution

Keep the refrigerant connection in place on the indoor unit with a spanner so as not to twist the internal pipe.

Important

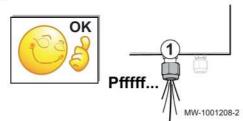
For the AWHP 22 TR–2 and AWHP 27 TR–2 models If the length of the piping is less than 20 metres, it is possible to use 3/4" diameter annealed pipe for the gas pipe without using braze-on adapters. The output in cooling mode may be reduced to 20% depending on the length used.



Tab.24

| Fig. | Outdoor unit | Instructions |
|------|---|--|
| А | AWHP 4.5 MR AWHP 6 MR-3 | Discard the original nuts. Use the adapters from the package EH146. |
| В | AWHP 8 MR-2 AWHP 11 MR-2 AWHP 11 TR-2 AWHP 16 MR-2 AWHP 16 TR-2 | Use the original nuts. Remove and discard the caps. |
| C1 | AWHP 22 TR-2 with 1" | Discard the original nuts. Gas line: use the 3/4" to 1" adapter (braze-on type) from the accessories bag. Liquid line: use the 1/2" to 3/8" adapter from the package HK26. |
| C2 | AWHP 22 TR-2 with 3/4" | Gas line: use the original nut. Remove and discard the cap. Liquid line: discard the original nut. Use the 1/2" to 3/8" adapter from the package HK26. |
| D1 | AWHP 27 TR-2 with 1" | Gas line: discard the original nut. Use the 3/4" to 1" adapter (braze-on type) from the accessories bag. Liquid line: use the original nut. Remove and discard the cap. |
| D2 | AWHP 27 TR-2 with 3/4" | Use the original nuts. Remove and discard the caps. |

Fig.36



- 1. Check the exchanger leak-tightness: partially unscrew the "gas" nut.
 - A release noise should be heard, which is proof that the exchanger is watertight.
- 2. Undo the nuts on the indoor unit.
- 3. Fit the connections as shown in the above table, using the copper gaskets for the adapters and adhering to the torque load.

Tab.25 Tightening torque applied

| External diameter of the pipe (mm/inch) | External diameter of the cone fitting (mm) | Torque load (N.m) |
|---|--|-------------------|
| 6.35 - 1/4 | 17 | 14 - 18 |
| 9.52 - 3/8 | 22 | 34 - 42 |
| 12.7 - 1/2 | 26 | 49 - 61 |
| 15,88 - 5/8 | 29 | 69 - 82 |
| 19.05 - 3/4 | 36 | 100 - 120 |

- 4. Bead the pipes.
- Connect the pipes and tighten the nuts, adhering to the torque load and applying refrigerant oil to the beaded parts to facilitate tightening and improve leak-tightness.



Caution

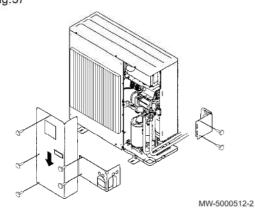
For the AWHP 22 TR-2 and AWHP 27 TR-2 models

- Do not overheat the pipe. Protect the insulation and the indoor unit during brazing.
- Use hard solder.
- Using the 1" braze-on gas pipe:

Braze the 1" gas pipe onto the braze-on adapter, circulating dehydrated nitrogen inside the pipe to prevent oxidation.

Using the 3/4" crown gas pipe:
 Slip the nut onto the pipe. Bead the pipes.

Fig.37



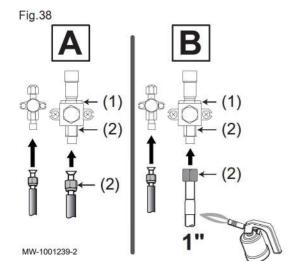
5.11.3 Connecting the refrigerant connections to the outdoor unit

- 1. Remove the protective side panels from the outdoor unit.
- 2. Unscrew the nuts on the stop valves.

A

Caution

Keep the refrigerant connection in place on the outdoor unit with a spanner so as not to twist the internal pipe.



- (1) Do not use a spanner on this part of the valve, there is a danger of the refrigerant leaking.
- (2) Recommended position of the spanners for tightening the nut.
- 3. Thread the nuts onto the pipes.

Tab.26

| Fig. | Outdoor unit | Instructions |
|------|---|---|
| A | AWHP 4.5 MR AWHP 6 MR-3 AWHP 8 MR-2 AWHP 11 MR-2 AWHP 11 TR-2 AWHP 16 MR-2 AWHP 16 TR-2 AWHP 22 TR-2 with 3/4" AWHP 27 TR-2 with 3/4" | Use the original nuts. |
| В | AWHP 22 TR-2 with 1" AWHP 27 TR-2 with 1" | 3/8" liquid line: use the original nut. 5/8 gas line: use the 3/4" to 1" adapter (braze-on type). |

4. Bead the pipes.

Models AWHP 22 TR–2 and AWHP 27 TR–2 (1" braze-on fitting): Slip the nut onto the adapter. Bead the adapter. Braze the connecting pipe to the local pipe without oxygen. Braze in a nitrogen atmosphere.

- 5. Apply refrigerant oil to the beaded parts to facilitate tightening and improve the seal.
- 6. Connect the pipes and tighten the nuts with a torque wrench.



Caution

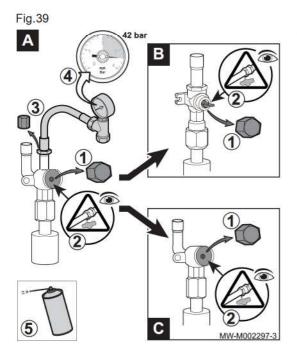
Keep the refrigerant connection in place on the outdoor unit with a spanner so as not to twist the internal pipe.

Tab.27 Tightening torque applied

| External diameter of the pipe (mm/inch) | External diameter of the cone fitting (mm) | Torque load (N.m) | | |
|---|--|-------------------|--|--|
| 6.35 - 1/4 | 17 | 14 - 18 | | |
| 9.52 - 3/8 | 22 | 34 - 42 | | |
| 12.7 - 1/2 | 26 | 49 - 61 | | |
| 15.88 - 5/8 | 29 | 69 - 82 | | |
| 19.05 - 3/4 | 36 | 100 - 120 | | |

5.11.4 Testing the leak-tightness of the refrigerant connections

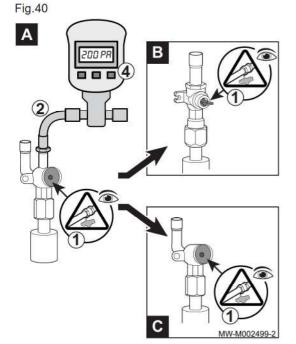
- 1. Remove the plugs from the stop valves A and B / C.
- 2. Check that A and B / C stop valves are closed.
- 3. Remove the plug from the service connection on A stop valve.
- 4. Connect the pressure gauge and the nitrogen bottle to the stop valve A then progressively build up the pressure in the refrigerant connection pipes and the indoor module to 42 bar, in 5 bar increments.
- Check the leak-tightness of the fittings using a leak detector spray. If leaks appear, repeat the steps in order and check the leak-tightness once again.
- 6. Release the pressure and release the nitrogen.



5.11.5 Evacuation

Perform evacuation after checking that the refrigerant circuit is entirely free of leaks. Evacuation is necessary to remove air and moisture from the refrigerant circuit.

- 1. Check that the A and B / C stop valves are closed.
- Connect the vacuum gauge and the vacuum pump to the service connection on A stop valve.
- 3. Produce a vacuum in the indoor unit and the refrigerant connection
- 4. Check the vacuum according to the recommendations table below:



Tab.28

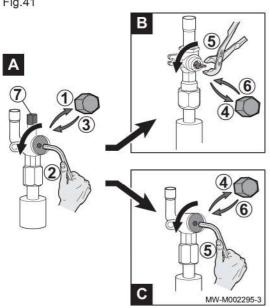
| Outdoor temperature | °C | ≥ 20 | 10 | 0 | - 10 |
|--|-------------|----------------|----------------|---------------------|----------------|
| Vacuum pressure to be reached | Pa (bar) | 1000 (0.01) | 600 (0.006) | 250 (0.0025) | 200 (0.002) |
| Evacuation time after reaching the vacuum pressure | h | 1 | 1 | 2 | 3 |

- Close the valve between the vacuum gauge / vacuum pump and A stop valve.
- Disconnect the vacuum gauge and the vacuum pump after it has shut down.
- 7. Open the valves.

5.11.6 Opening the stop valves

Once the leak-tightness has been checked and the refrigerant circuit evacuated, open the stop valves to allow the refrigerant fluid to circulate.

Fig.41



- 1. Remove the cap from the refrigerant stop valve, liquid line.
- 2. Open the valve A with a hexagonal wrench by turning anti-clockwise until it stops.
- 3. Put the cap back in place.
- 4. Remove the cap from the refrigerant stop valve B or C, gas line.
- 5. Open the valve.

| Valve B | Open the valve with pliers by turning it a quarter turn anti-clockwise. |
|---------|---|
| Valve C | Open the valve with a hexagonal spanner by turning anti-clockwise until it stops. |

- 6. Put the cap back in place.
- 7. Tighten all the caps with a torque wrench with a torque load of 20 to
- 8. Depending on the length of the refrigerant pipes, it may be necessary to add refrigerant.

5.11.7 Adding the necessary quantity of refrigerant

If the refrigerant connection pipes exceed the lengths below, add refrigerant via the refrigerant stop valve using a safety loader.



Caution

Prevent oil traps.

Cap the pipes to prevent moisture from entering if they are not to be connected immediately.

Tab.29 Quantity of refrigerant to be added

| Length of refrigerant pipe | 7 m | 10 m | 15 m | 20 m | 30 m | L [m] |
|----------------------------|-----|------------|------------|------------|------------|----------------------|
| AWHP 4.5 MR ⁽¹⁾ | 0 | + 0.045 kg | + 0.120 kg | + 0.195 kg | + 0.345 kg | + X g ⁽²⁾ |

- (1) The outdoor unit is pre-charged with 1.3 kg of refrigerant.
- (2) Calculation of the quantity X of refrigerant to be added (grams): X = Y x (L 7), where L is the length of the refrigerant pipe (in metres) and Y is the refrigerant charge (= 15 grams/metre).

Tab.30 Quantity of refrigerant to be added

| Length of refrigerant pipe | 11 to 20 m | 21 to 30 m | 31 to 40 m | 41 to 50 m | 51 to 60 m | 61 to 75 m |
|------------------------------------|----------------------------|----------------------------|--------------------|--------------------|--------------------|--------------------|
| AWHP 6 MR-3 | 0.2 kg | 0.4 kg | 0.6 kg | not permit- ted | not permit- ted | not permit- ted |
| AWHP 8 MR-2 | 0.15 kg | 0.3 kg | 0.9 kg | not permit- ted | not permit- ted | not permit- ted |
| AWHP 11 MR-2 | 0.2 kg | 0.4 kg | 1.0 kg | 1.6 kg | 2.2 kg | 2.8 kg |
| AWHP 11 TR-2 | 0.2 kg | 0.4 kg | 1.0 kg | 1.6 kg | 2.2 kg | 2.8 kg |
| AWHP 16 MR-2 | 0.2 kg | 0.4 kg | 1.0 kg | 1.6 kg | 2.2 kg | 2.8 kg |
| AWHP 16 TR-2 | 0.2 kg | 0.4 kg | 1.0 kg | 1.6 kg | 2.2 kg | 2.8 kg |
| AWHP 22 TR-2 with 3/4" gas pipe | Pre-charged in the factory | Not permit- ted | Not permit- ted | Not permit- ted | Not permit- ted | Not permit- ted |
| AWHP 27 TR-2 with 3/4" gas pipe | Pre-charged in the factory | Not permit- ted | Not permit- ted | Not permit- ted | Not permit- ted | Not permit- ted |
| AWHP 22 TR-2 with 1" gas pipe | Pre-charged in the factory | FD 0.5800 0000 77500 | 0.9 kg | 1.8 kg | 2.7 kg | 3.6 kg |
| AWHP 27 TR-2 with 1" gas pipe | Pre-charged in the factory | Pre-charged in the factory | 1.2 kg | 2.4 kg | 3.6 kg | 4.8 kg |

5.11.8 Checking the refrigeration circuit

- 1. Check the position of the outdoor unit, distance from the wall.
- 2. Check the tightness of the refrigerant connections.
- 3. Ensure that the evacuation pressure has been checked before filling.
- Ensure that the evacuation time and the outdoor temperature have been checked during evacuation.

5.12 Electrical connections

5.12.1 Recommendations



Warning

- Only qualified professionals may carry out electrical connections, always with the power off.
- · Earth the appliance before making any electrical connections.
- Make the electrical connections on the appliance in accordance with the requirements of the prevailing standards,
- Make the electrical connections on the appliance in accordance with the information given in the electrical schematics delivered with the appliance,
- Make the electrical connections on the appliance in accordance with the recommendations of these instructions.



Important

Electrical conformity for earthing

| France | NFC 15-100 standard | |
|-----------------|---------------------------------|--|
| Belgium | RGEI standard | |
| Germany | VDE 0100 standard | |
| Other countries | Installation standards in force | |



Caution

- · The installation must be fitted with a main switch.
- Three phase models must always be fitted with neutral.



Caution

Power the appliance via a circuit that includes an omnipolar switch with contact opening distance of 3 mm or more.

- Single phase models: 230 V (+6%/-10%) 50 Hz
- Three-phase models: 400 V (+6%/-10%) 50 Hz

When making electrical connections to the mains, respect the following polarities.

Tab.31

| Colour of the wire | Polarity | |
|--------------------|----------|--|
| Brown wire | Live | |
| Blue wire | Neutral | |
| Green/yellow wire | Earth | |



Caution

Secure the cable with the cable clamp provided. Be careful that you do not invert any of the wires.

5.12.2 Recommended cable cross section

The electrical characteristics of the mains power supply available must correspond to the values given on the data plate.

The cable will be carefully chosen according to the following information:

- · Maximum intensity of the outdoor unit. See table below.
- · Distance of the appliance from the original power supply.
- · Upstream protection.
- · Neutral operating conditions.

i

Important

The maximum permissible current on the power supply cable of the indoor unit must not exceed 6 A.

Tab.32

| Appliance | Power supply type | Cable cross section (mm²) | Circuit breaker curve C (A) | Maximum amperage (A) |
|------------------------------|-------------------------------------|---------------------------|-----------------------------|----------------------|
| Indoor unit | Single phase | Cable provided (3 x 1.5) | 10 | - |
| Electrical backup | Single phase | 3 x 6 | 32 | - |
| Electrical backup | Three phase | 5 x 2.5 | 16 | _ |
| BUS cable ⁽¹⁾ | ji | 2 x 0.75 | 3 | - |
| AWHP 4.5 MR | Single phase | 3 x 2.5 | 16 | 12 |
| AWHP 6 MR-3 | Single phase | 3 x 2.5 | 16 | 13 |
| AWHP 8 MR-2 | Single phase | 3 x 4 | 25 | 17 |
| AWHP 11 MR-2 | Single phase | 3 x 6 | 32 | 29.5 |
| AWHP 11 TR-2 | Three phase | 5 x 2.5 | 16 | 13 |
| AWHP 16 MR-2 | Single phase | 3 x 10 | 40 | 29.5 |
| AWHP 16 TR-2 | Three phase | 5 x 2.5 | 16 | 13 |
| AWHP 22 TR-2 | Three phase | 5 x 4 | 25 | 19 |
| AWHP 27 TR-2 | Three phase | 5 x 6 | 32 | 21 |
| (1) Connection cable linking | the outdoor unit to the indoor unit | • | | |



Important

For the "inverter" outdoor unit power supply, use a residualcurrent device (RCD) compatible with high harmonics:

- Single-phase applications: use a type A (sufficient in certain cases) or type B RCD, or equivalent.
- Three-phase applications: use a type B RCD, or equivalent.

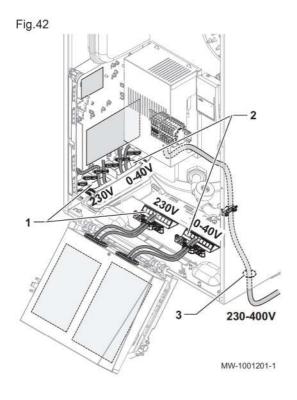
5.12.3 Routing the cables

A

Caution

Separate the sensor cables from the 230/400 V circuit cables. Secure all the cables exiting the indoor unit using the traction arrester devices supplied in the accessories bag.

- 1 230 V~ circuit cables
- 2 0-40 V safety extra-low voltage cables
- 3 230 400 V electrical back-up power supply cables (only for models with an electrical back-up)



5.12.4 Description of the connection terminal blocks

Possible connections

Several heating zones can be connected to the EHC–05 and SCB-10 PCBs. The options can be increased with the AD249 optional PCB.

The connections for the sensors or pumps of each zone are on each PCB.

Tab.33

| Circuits | CIRCA0 (EHC-05) | DHW (EHC-05) | CIRCA1 (SCB-10) | CIRCB1 (SCB-10) | CIRCC1 (with AD249 op- tion) | CIR- CAUX1 (with AD249 op- tion) | DHW1 (SCB-10) |
|--|--------------------|-----------------|--------------------|--------------------|---------------------------------------|--|------------------|
| Convection fan | X | | X | X | X | | |
| Underfloor heating | X ⁽¹⁾ | | Х | X | X | | |
| Radiator | Х | | X | Х | Х | | |
| 365-day radiator | X | | Х | Х | Х | | |
| Continuous heating | Х | | X | Х | Х | | |
| Timer programme | | | Х | X | Х | Х | X |
| Swimming pool | | | Х | Х | Х | | |
| Domestic hot water production | | X | Х | Х | Х | Х | Х |
| Domestic hot water production, electric only | | | Х | Х | Х | | |
| Stratified tank (2 sensors) | | X | | | | | Х |
| Buffer tank used as a low-loss header | X | X | Х | Х | Х | Х | Х |

X23

| Circuits | CIRCA0 (EHC-05) | DHW (EHC-05) | CIRCA1 (SCB-10) | CIRCB1 (SCB-10) | CIRCC1 (with AD249 op- tion) | CIR- CAUX1 (with AD249 op- tion) | DHW1 (SCB-10) |
|--|--------------------|-----------------|--------------------|--------------------|---------------------------------------|--|------------------|
| Buffer tank for storage | | | | X | | | |
| Deactivation | X | Х | Х | Х | X | X | X |
| (1) Use the direct zone underfloor heating | option | | | | * | | |

Fig.43 X27 M. T dhw 1 ग्रागि X24 X15 T dhw 2 T out X1 R-Bus **BL1 IN** BL2 IN X26 So+ So-Condensation **X2** X4 X9 X20 X5 X10 X19 X30 X18

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X22 X13 X6 X7 X8 X21

Description of the EHC-05 PCB

- X1 Main power supply for the 230 V 50 Hz indoor unit
- X4 Hydraulic version: Hydraulic backup pump

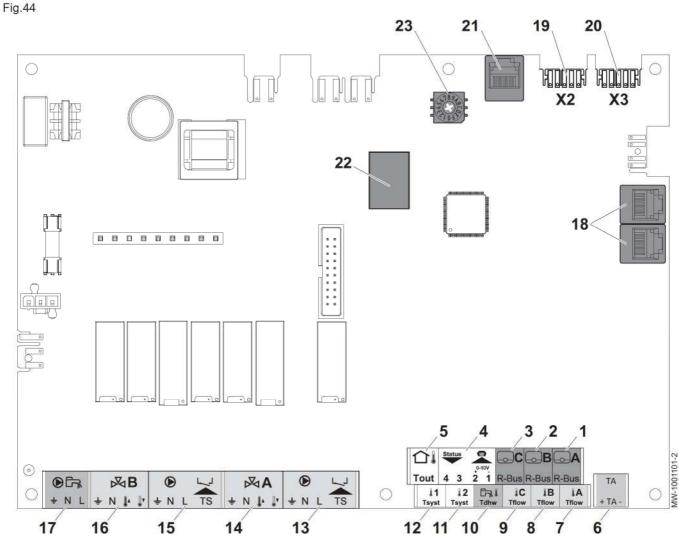
Electrical version: Electrical backup - stage 1

- X5 Hydraulic version: Hydraulic backup ON/OFF contact
 - Electrical version: Electrical backup stage 2
- X7 Local CAN communication bus to the SCB-10 PCB
- X8 Control panel display for the indoor unit and Smart Antenna PCB for Bluetooth® communication
- X9 Sensors
- X10 Speed control signal for the heat pump circulating pump
- X12 Options
 - R-Bus: Smart TC° connected room thermostat, on/off thermostat or OpenTherm modulating thermostat for the direct circuit (CIRCA0)
 - BL1 / BL2: multifunction inputs
 - So+/So-: Electric energy meter
 - Condensation: condensation sensor
- X15 Not used
- X16 Not used
- X17 Not used

MW-1001169-4

- X18 Input/output of the HPC-01 outdoor unit management PCB
- X19 Control signal for the immersion heater on the domestic hot water tank
- X22 Communication bus with the HPC-01 PCB
- X23 Bus for communication with the outdoor unit
- X24 Not used
- X25 Heating/domestic hot water reversing valve (CIRCA0/DHW)
- X26 CIRCA0 direct heating circuit pump
- X27 Heat pump circulating pump power supply
- X28 Temperature sensor:
 - T dhw 1: only used for a domestic hot water tank with 2 sensors, top sensor (optional): DHW
 - T dhw 2: domestic hot water sensor. For a domestic hot water tank with 2 sensors, bottom sensor: DHW
 - T out: not used

Description of the SCB-10 PCB



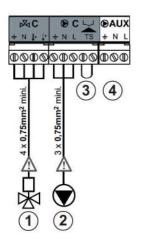
- 1 Smart TC° connected room thermostat, on/off thermostat or OpenTherm modulating thermostat -CIRCA1 circuit
- 2 Smart TC° connected room thermostat, on/off thermostat or OpenTherm modulating thermostat -CIRCB1 circuit
- 3 Smart TC° connected room thermostat, on/off thermostat or OpenTherm modulating thermostat -CIRCC1 circuit
- 4 Programmable and 0-10 V input
- 5 Outdoor temperature sensor
- 6 Impressed current anode
- 7 Flow sensor CIRCA1 circuit
- 8 Flow sensor CIRCB1 circuit
- 9 Flow sensor CIRCC1 circuit
- 10 Domestic hot water sensor DHW1 second domestic hot water circuit

- 11 System sensor 2
- 12 System sensor 1
- 13 Pump and safety thermostat CIRCA1 circuit
- 14 Three-way valve CIRCA1 circuit
- 15 Pump and safety thermostat CIRCB1 circuit
- 16 Three-way valve CIRCB1 circuit
- 17 Domestic hot water tank sensor DHW1 second domestic hot water circuit
- 18 Connectors for S-BUS cables used for cascade
- 19 L-BUS connection
- 20 L-BUS connection to EHC-05 PCB
- 21 Tool service connector
- 22 MODBUS connectors
- 23 Coding wheel, selects the generator number in the cascade

Description of the three-way valve and auxiliary circuit AD249 PCB

The AD249 PCB is an additional board which is connected to the SCB-10 PCB to enable it to control a third heating circuit and auxiliary functions.

Fig.45



- 1 Three-way valve CIRCC1 circuit
- 2 Circuit pump CIRCC1 circuit
- 3 Safety thermostat CIRCC1 circuit (factory fitted bridge)
- 4 Auxiliary pump CIRC AUX1 circuit

5.12.5 Accessing the PCBs

- 1. Unscrew the two screws under the front panel by a quarter turn.
- 2. Remove the front panel.

MW-1001681-1

Fig.46

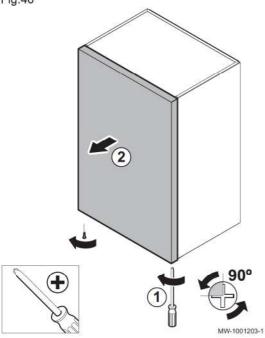
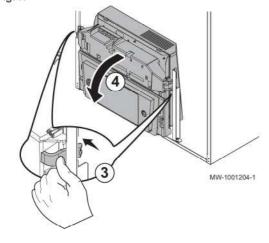
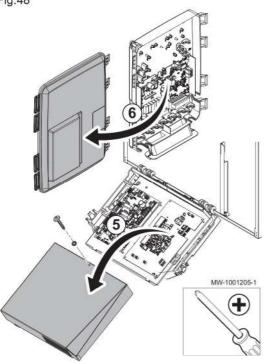


Fig.47



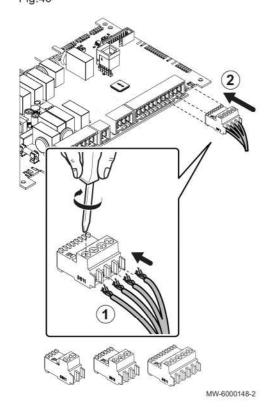
- 3. Open the holding clips located on the sides.
- 4. Tilt the control panel forwards.

Fig.48



- 5. Remove the screw and the control panel cover.
- 6. Unclip the PCB cover.

Fig.49



5.12.6 Connecting the cables to the PCBs

Keyed connectors are present on different terminal blocks as standard. Use these to connect the cables to the PCBs If there are no connectors on the terminal block to be used, take the connector provided with the kit.

Coloured stickers are provided with certain accessories. Use these to mark each end of the cable with the same colour before passing the cables into the cable feed-throughs.

- Insert and screw down the wires in the corresponding connector inputs
- 2. Insert the connector into the corresponding terminal block.
- Feed the cable into the cable duct and adjust the length of the cable accordingly.
- 4. Lock it in position with a cable clamp or a traction arrester device.



Caution

Danger of electric shock: the length of the conductors between the traction arrester device and the terminal blocks must be such that the active conductors are put under tension before the earth conductor.



For more information, see Routing the cables, page 51

5.12.7 Electrically connecting the outdoor unit

Outdoor unit terminal block

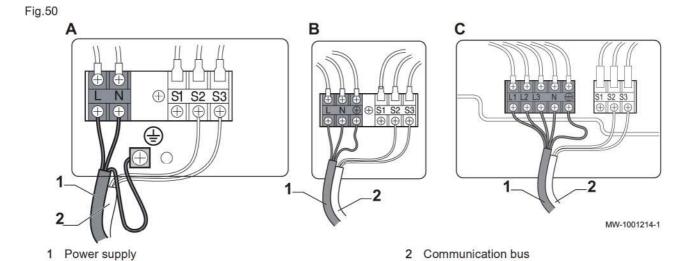
The electrical connection of the outdoor unit must be made via a dedicated circuit. Before connecting, check that the cross-section of the cable and the circuit breaker on the electric panel are suitable.

Danger

- Do not connect anything to S1.
- The earth wire must be 10 mm longer than the N and L wires.

Tab.34 Electrical connection diagram

| A | В | С |
|-------------|--------------|--------------|
| AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 11 TR-2 |
| | AWHP 8 MR-2 | AWHP 16 TR-2 |
| | AWHP 11 MR-2 | AWHP 22 TR-2 |
| | AWHP 16 MR-2 | AWHP 27 TR-2 |



Connecting the AWHP 4.5 MR unit

The electrical connection of the outdoor unit must be made via a dedicated circuit. Before connecting, check that the cross-section of the cable and the circuit breaker on the electric panel are suitable.

- 1. Remove the service panel.
- 2. Remove the earth connection present on the appliance and discard.

Fig.51

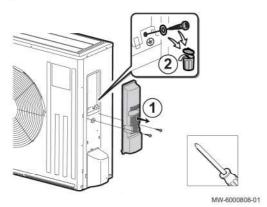
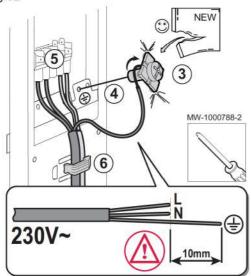


Fig.52



 Place the stripped part of the earth wire on the screw with the square washer provided.

 Λ

Danger

The earth wire must be 10 mm longer than the N and L wires.

- Secure the screw with the earth wire on the chassis. Ensure that the earth wire is correctly placed under the washer, in contact with the chassis
- 5. Connect the other wires to the appropriate terminals.
- Feed the cable into the cable duct and adjust the length of the cable accordingly. Lock it in position using the traction arrester device.
- 7. Put the service panel back in place.

■ Connecting the AWHP 6 MR-3 unit

The electrical connection of the outdoor unit must be made via a dedicated circuit. Before connecting, check that the cross-section of the cable and the circuit breaker on the electric panel are suitable.

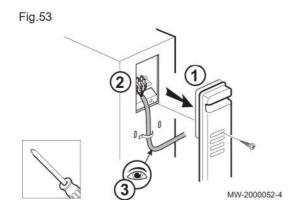
- 1. Remove the service panel.
- 2. Connect the cables to the appropriate terminals.



Danger

The earth wire must be 10 mm longer than the N and L wires.

- 3. Feed the cable into the cable duct and adjust the length of the cable accordingly. Lock it in position using the traction arrester device.
- 4. Put the service panel back in place.



■ Connect the AWHP 8 MR-2, AWHP 11 MR-2, AWHP 11 TR-2, AWHP 16 MR-2, AWHP 16 TR-2, AWHP 22 TR-2, AWHP 27 TR-2 unit

The electrical connection of the outdoor unit must be made via a dedicated circuit. Before connecting, check that the cross-section of the cable and the circuit breaker on the electric panel are suitable.

- 1. Remove the service panel from the outdoor unit.
- 2. Connect the cables to the appropriate terminals.

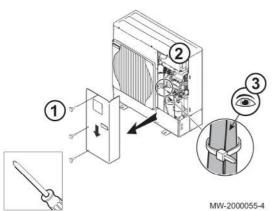


Danger

The earth wire must be 10 mm longer than the N and L wires.

- Feed the cable into the cable duct and adjust the length of the cable accordingly. Lock it in position with a cable clamp.
- 4. Put the service panel back in place.

Fig.54



5.12.8 Connecting the indoor module

1. Remove the front panel of the casing.

- 2. Fit the cable clamps and run the cables through the cable clamps.
- 3. Connect the power supply cable to the electric panel.
- Connect the various components to the corresponding terminals on the indoor module.
- 5. Connect the electrical back-up.
- 6. Connect the hydraulic back-up.
- 7. Tighten the cable clamps.
- 8. Put the front panel back in place.

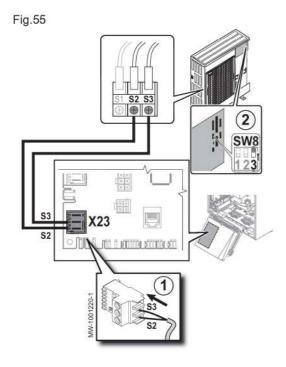
5.12.9 Connecting the outdoor unit bus

- Connect the outdoor unit bus between the S2 and S3 terminals on the X23 connector in the indoor unit's EHC-05 central unit PCB.
- Position the SW8–3 switch (except for AWHP 4.5 MR) for the outdoor unit PCB to ON.



Danger

Do not connect anything to S1.



5.12.10 Connecting the outdoor temperature sensor

The connection of an outdoor temperature sensor is mandatory to ensure the correct operation of the appliance.

Connecting the outdoor temperature sensor

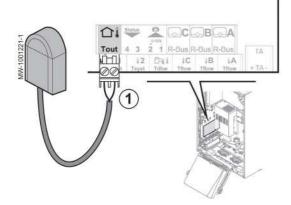
 Connect the outdoor temperature sensor to the T Out input on the SCB-10 PCB of the indoor unit.



Important

Use a cable with a minimum cross-section of $2x0.35\ mm^2$ and a maximum length of $30\ m.$

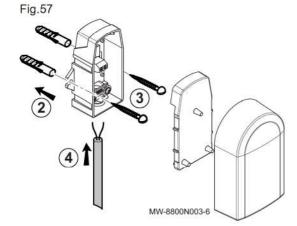




Fitting the outdoor temperature sensor

Plugs diameter 4 mm/drill diameter 6 mm

- 1. Choose a recommended location for the outdoor sensor.
- 2. Put the 2 plugs in place, delivered with the sensor.
- 3. Secure the sensor using the screws provided (diameter 4 mm).
- 4. Connect the cable to the outdoor temperature sensor.

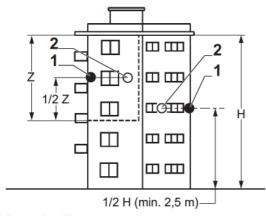


Recommended positions

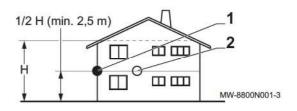
Place the outside sensor in a position that covers the following characteristics:

- On a façade of the area to be heated, on the north if possible.
- · Half way up the wall of the area to be heated.
- · Under the influence of changes in the weather.
- · Protected from direct sunlight.
- · Easy to access.

Fig.58



- 1 Optimum location
- 2 Possible position



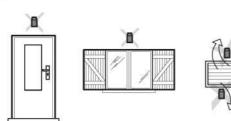
- H Inhabited height controlled by the sensor
- Z Inhabited area controlled by the sensor

Positions to be avoided

Avoid placing the outside sensor in a position with the following characteristics:

- Masked by an element of the building (balcony, roof, etc.).
- Close to a disruptive heat source (direct sunlight, chimney, ventilation grid, etc.).

Fig.59







MW-3000014-2

Fig.60

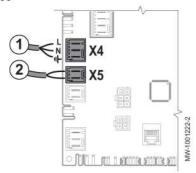
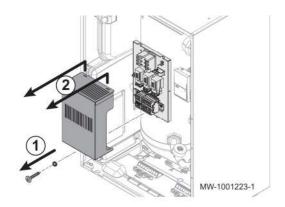


Fig.61



5.12.11 Connecting the hydraulic back-up

- Connect the back-up boiler pump (live / neutral / earth) to the X4 connector on the EHC-05 central unit PCB in the indoor module.
- Connect the dry ON/OFF contact in the back-up boiler to the X5 connector in the EHC-05 central unit PCB in the indoor module.

5.12.12 Connecting and configuring the electrical back-up

Accessing the indoor module terminal blocks

- 1. Remove the retaining screw.
- 2. Remove the protective cover.

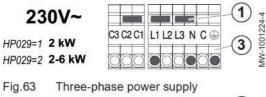
Connecting and configuring the electrical backup

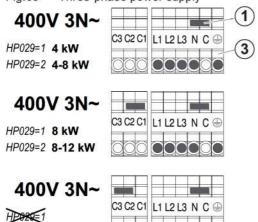
Choose the total output of the electrical backup based on the power supply mode, the size of the home and its energy performance.

Tab.35

| Power supply | Total output (stage 1 + stage 2) | Bridge | Setting the Backup type parameter (HP029) |
|--------------|----------------------------------|--------------------------|---|
| Single phase | 2 kW (2 kW + 0 kW) | Bridge between C1 and C2 | 1 Electrical Stage |
| | 6 kW (2 kW + 4 kW) | Bridge between C1 and C2 | 2 Electrical Stages |
| Three phase | 4 kW (4 kW + 0 kW) | Remove bridge | 1 Electrical Stage |
| | 8 kW (4 kW + 4 kW) | Remove bridge | 2 Electrical Stages |
| | 8 kW (8 kW + 0 kW) | Bridge between C1 and C2 | 1 Electrical Stage |
| | 12 kW (8 kW + 4 kW) | Bridge between C1 and C2 | 2 Electrical Stages |
| | 12 kW (4 kW + 8 kW) | Bridge between C2 and C3 | 2 Electrical Stages |

Fig.62 Single-phase power supply





1. Fit the bridges.

Feed the electrical backup power supply cable into the cable duct reserved for the 230/400 V circuit cables.

Λ

Caution

Adjust the length of the cables and lock them in position with a cable clamp or a traction arrester device.

The length of the conductors between the traction arrester device and the terminals must be such that the active conductors are put under tension before the earth conductor.

3. Connect the power supply cables using the push buttons.

L1: Live 1L2: Live 2L3: Live 3N: Neutral

• 🕀 : Earth

MW-1001225-3

HP029=2 **4-12 kW**



Configure the heat pump parameters.

Tab.36

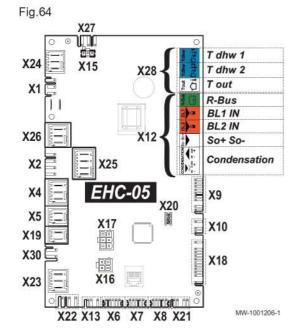
| Access | Parameter | Description |
|---|----------------------------|---|
| Air Src heat pump > Parameters, counters, signals > Adv. Parameters | Backup type HP029 | Type of backup used in the heat pump |
| | Backup 1 capacity HP034 | Declaration of the capacity of the 1st stage of the electrical backup used for the energy counter |
| | Backup 2 capacity HP035 | Declaration of the capacity of the 2nd stage of the electrical backup used for the energy counter |

5.12.13 Connecting options

 Connect the options according to the configuration of the installation to the X12 or X28 connector on the EHC-05 PCB in the indoor module.

Tab.37 Connecting the options to X28

| X28 connector | Description | |
|---------------|--|--|
| T dhw 1 | Optional: Connection of a second domestic hot water sensor for domestic hot water tanks with two sensors. Top sensor. | |
| T dhw 2 | Connection of the main domestic hot water sensor: • for tanks designed with a single sensor, • for domestic hot water tanks with two sensors. Bottom sensor. | |
| T out | Not used | |



| X12 connector | Description | | |
|-----------------------------|---|--|--|
| R-Bus terminals | Connection of the Smart TC° connected thermostat, an on/off thermostat (ON/OFF) or a modulating thermostat. | | |
| BL1 IN and BL2 IN | Connection of multi-function dry contact inputs | | |
| SO+/SO- input | Connection of an electrical energy meter | | |
| Condensation ter- minals | Connection of a condensation sensor for under- floor cooling | | |

5.12.14 Checking the electrical connections

- 1. Check the mains electricity connection to the following components:
 - · Outdoor unit
 - · Indoor unit
 - Depending on the version of the appliance, the immersion heater (electrical backup) or the backup boiler (hydraulic backup)
- Check the connection between the indoor unit and the backup boiler (hydraulic backup): backup boiler pump control and heating demand or burner start-up control.
- Check that the bus cable is correctly positioned between the indoor unit and the outdoor unit, that it is a double-insulated cable and that it is separated from the power supply cables.
- Check the compliance of the circuit breakers and residual current devices (RCD) used:
 - · Circuit breaker and residual current device (RCD) of the outdoor unit
 - · Indoor unit circuit breaker
 - Depending on the version of the appliance, the immersion heater (electrical backup) or the backup boiler (hydraulic backup)
- 5. Check the positioning and connection of the sensors:
 - · Outdoor temperature sensor
 - · Room temperature sensor (if present)
 - · Flow sensor for the second circuit (if present)
- 6. Check the connection of the circulating pump(s).
- 7. Check the connection of the different options.
- Check that the wires and terminals are properly tightened or connected to the terminal blocks.
- Check the separation of the power and safety extra-low voltage cables.
- Check the connection of the underfloor heating safety thermostat (if used)
- Check that traction arrester devices are used for all cables exiting the appliance.

6 Commissioning

6.1 General

Fig.65

Google Play

Download on the

pp Store

The commissioning procedure for the heat pump is performed:

- · the first time it is used,
- · after a prolonged shutdown.

Commissioning of the heat pump allows the user to review the various settings and checks to be made to start up the heat pump in complete safety.

6.2 Commissioning procedure with smartphone

\triangle

Caution

Commissioning must only be performed by a qualified professional.

We have created a smartphone application to help you commission and configure the parameters for the heating installation.

- Download the De Dietrich START application from Google Play or from the App Store.
- 2. Switch on the appliance.
- 3. Check that the Bluetooth® function is activated on the heat pump.
- 4. Follow the application's instructions on the smartphone for commissioning and configuring the heating installation. To establish the Bluetooth® connection between the smartphone and the heat pump, use the information given on the Bluetooth® label.

Once the procedure is complete, your installation is fully configured.



For more information, see

Bluetooth® label, page 35

Activating/deactivating the Bluetooth® for the appliance, page 82

6.3 Commissioning procedure without smartphone



Caution

Initial commissioning must be performed by a qualified professional.

- Refit all the panels, fascias and covers on the indoor unit and outdoor unit
- 2. Arm the circuit breakers on the electric panel:
 - Outdoor unit circuit breaker
 - · Indoor unit circuit breaker
 - · Electrical backup circuit breaker
 - Hydraulic backup circuit breaker
- 3. Activate the on/off switch on the indoor unit.
 - ⇒ The heat pump is switched on. The Welcome message is displayed.

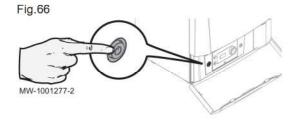
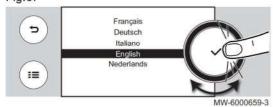


Fig.67



- 4. Select the country and language.
- 5. Activate the Daylight Saving Time function.
- 6. Set the date and time.
- 7. Set the CN1 and CN2 parameters. The values are available on the data plate of the indoor unit. They are also shown in the table below. The CN1 and CN2 parameters are used to indicate to the system the type of outdoor unit and backup present on the installation. They can be used to preconfigure the parameters based on the installation configuration.
- 8. Select Confirm to save the settings.
- 9. The heat pump begins its vent cycle.

Points to check:

- After commissioning, domestic hot water production takes priority. Keep
 this operating mode to increase the temperature and check that the heat
 pump is operating correctly.
- At the end of the vent cycle, if the heat pump does not start, check the flow temperature on the user interface. The flow temperature must be above 10 °C to enable the outdoor unit to start. This protects the condenser during defrosting.

If the flow temperature is below 10 $^{\circ}$ C, the backups start instead of the outdoor unit. The outdoor unit takes over when the flow temperature reaches 20 $^{\circ}$ C.



For more information, see

Configuring and using the CB04 auto-filling option kit, page 81

6.3.1 Configuration numbers CN1 and CN2

Configuration numbers allow the heat pump to be configured according to the type of backup and the outdoor unit model installed.

Tab.39

| Outdoor unit | CN1 Electrical backup | CN1 Hydraulic backup | CN2 |
|------------------------------|-----------------------------|----------------------------|-----|
| AWHP 4.5 MR | 1 | 2 | 7 |
| AWHP 6 MR-3 | 3 | 4 | 7 |
| AWHP 8 MR-2 | 5 | 6 | 7 |
| AWHP 11 MR-2 AWHP 11 TR-2 | 7 | 8 | 7 |
| AWHP 16 MR-2 AWHP 16 TR-2 | 9 | 10 | 7 |
| AWHP 22 TR-2 | 11 | 12 | 7 |
| AWHP 27 TR-2 | 13 | 14 | 7 |

6.4 Final instructions for commissioning

- Check that the following installation components are switched on correctly:
 - · Circulating pumps
 - · Outdoor unit
 - Heating back-ups
- 2. Check the setting of the thermostatic mixing valve (for domestic hot water production).
- 3. Shut down the heat pump and carry out the following operations:
 - After about 10 minutes, vent the air in the heating system.
 - Check the hydraulic pressure on the user interface. If necessary, top up the water level in the heating system.
 - Check the fouling level of the filter(s) present both in the heat pump and on the installation. If necessary, clean the filter(s).
- 4. Restart the heat pump.

- 5. Explain how the system works to the users.
- 6. Hand over all manuals to the user.

For more information, see
Cleaning the magnetic filter, page 112
Checking the operation of the appliance, page 112

7 Settings

7.1 Menu tree

Tab.40

| Menus accessible using the ⊜ button | | |
|-------------------------------------|--|--|
| Bluetooth | | |
| Installation Setup | | |
| Commissioning Menu | | |
| Advanced Service Menu | | |
| Error History | | |
| System Settings | | |
| Version Information | | |

7.2 Accessing the Installer level

Certain parameters, which may affect the operation of the appliance, are protected by an access code. Only the installer is authorised to modify these parameters.

To access the installer level:

- 1. Select the off icon.
- 2. Enter the code 0012.
 - ⇒ The Installer level is activated on. After modifying the desired settings, exit the Installer level.
- 3. To exit the Installer level, select the on icon, then Confirm.

If no actions are taken for 30 minutes, the system will automatically exit the Installer level.

7.3 Searching for a parameter or a measured value

If you know the code for a parameter or a measured value, using the Rechercher des points de données function is the easiest way to access it directly.



1. Follow the access path described below.

Tab.41

Access > Installation Setup > Search for datapoints

- 2. Enter the code for the required parameter or measured value using the rotary button.
- Press the confirm button ✓ to start the search.
 - The requested parameter or measured value is displayed.

7.4 Configuring the heating circuit

7.4.1 Setting the heating curve

The relationship between the outdoor temperature and the central heating flow temperature is controlled by a heating curve. This can be adjusted according the requirements of the installation.

To set the heating curve for a zone:



- 1. Select the icon for the **zone** to be modified; 29,4°C, for example.
- 2. Select Heating Curve.
- 3. Set the following parameters:

Tab.42

| 4:23 | Zone setup | Heating curve | A 35° |
|------|------------|---------------|-------------|
| Slo | pe: 1.5 | † | |
| Ma | x: 90°C | 50°C;0°C | (v |
| Bas | e: 20°C | | |
| | | | MW-5000765- |

| Parameter | Description | | |
|-------------|---|--|--|
| Slope: | Value of the heating curve gradient. | | |
| | underfloor heating circuit: gradient between 0.4 and 0.7 radiator circuit: gradient of approx. 1.5 | | |
| Max: | Maximum temperature of the circuit | | |
| Base: | Curve base point temperature (default value: Off = automatic mode). If Base: Off, the curve base point temperature becomes equal to the room set point temperature | | |
| 50 °C; 0 °C | Water temperature in the circuit for an outdoor temperature. This data is visible all along the curve. | | |

7.4.2 Configuring underfloor cooling or a convection fan

This function is only available when the Zone Function parameter is set to **Mixing Circuit** or **Fan Convector** (Installation configuration menu > CIRCA1, CIRCB1 or CIRCC1 > Circuit function).



1. Configure the following parameters:

Tab.43

Fig.68

| Access | Parameter | Description | Adjustment required |
|---|--|---|---|
| Air Src Heat pump > Parameters, counters, signals > Parameters | CH function on AP016 | Enable central heating heat demand processing | Deactivating heating also de- activates cooling. On |
| Air Src heat pump > Parameters, counters, signals > Adv. Parameters | Cooling mode AP028 | Configuration of the cooling mode | Active cooling on |
| CIRCA0, 19.8 CIRCA1, CIRCB1, CIRCC1 > Parameters, counters, | Floor Cool. setpoint CP270, CP271, CP273, CP274 | Cooling flow temperature setpoint for the underfloor cooling | 18 °C (default value) Set the temperature according to the type of floor and the level of humidity. |
| signals > Parameters | Fan Cool. setpoint CP280, CP281, CP283, CP284 | Cooling flow temperature setpoint for the fan convector | 7 °C (default value) Set the temperature according to the type of floor and the level of humidity. |
| | RevContactOTH cool CP690, CP691, CP693, CP694 | Reversed OpenTherm contact in cooling mode for heat demand per zone | No Yes Check the setting according to the thermostat or room sensor used. |

If necessary, force cooling or modify the cooling temperatures for the CIRCA0, CIRCA1, CIRCB1 or CIRCC1 circuits.

7.5 Configuring the hydraulic backup

7.5.1 Configuring the backup boiler

To ensure optimal performance of the heat pump system with a backup boiler, it is necessary to configure the parameters of the backup boiler.

- 1. Adjust the boiler in 24/7 comfort mode.
- 2. Adjust the heating setpoint temperature to a temperature 5 °C above the domestic hot water setpoint temperature.

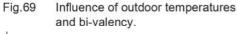


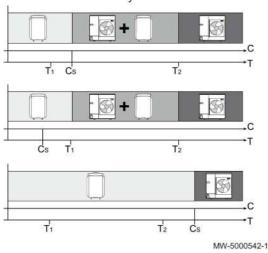
7.5.2 Configuring the hybrid operating mode

Hybrid operating mode is only available for appliances with a hydraulic backup.

The hybrid function consists of an automatic switch between the heat pump and the boiler, according to the cost, the consumption or emission of ${\rm CO_2}$ of each heat generator.

- C COP: Coefficient of performance
- C_S Threshold COP: if the coefficient of performance of the heat pump is higher than the threshold coefficient of performance, the heat pump takes priority. Otherwise only the boiler backup is enabled. The heat pump COP depends on the outdoor temperature and the heating water setpoint temperature.
- T Outdoor temperature
- T₁ Min. Outdoor T. HP (HP051) parameter: Minimum outdoor temperature below which the compressor of the Heat Pump is stopped
- T₂ Bivalent temperature parameter (HP000): Bivalent temperature







1. Configure the heat pump parameters

Tab.44

| Access | Parameter | Description | Adjustment required |
|---|-------------------------------|--|---|
| Air Src heat pump > | Bivalent temperature HP000 | Bivalent temperature | 5 °C |
| Parameters > Parameters, counters, signals | Hybrid mode HP061 | Hybrid mode selection to choose on what basis the hybrid system will optimise | Set according to the optimisation required. See following table. No Hybrid Hybrid Cost Primary Energy Hybrid CO2 |
| | Peak elec. cost HP062 | Peak rate electricity cost (in cents) | Enter the price of electricity at peak rate. By default: 15 euro cents |
| | Off-peak elec. cost HP063 | Off-peak electricity cost (in cents) | Enter the price of electricity at off-peak rate. By default: 13 euro cents |
| | Gas or oil cost HP064 | Cost of gas per m3 or oil per litre (in cents) | Enter the price of fuel. By default: 80 euro cents |
| Air Src heat pump > Parameters, counters, signals > Adv. Parameters | Min. Outdoor T. HP HP051 | Minimum outdoor temperature below which the compressor of the Heat Pump is stopped | Retain the default value: -20 °C |

2. Choose the optimisation for energy consumption

Tab.45

| Value of the Hybrid mode (HP061) parame- ter | Description |
|---|---|
| Primary Energy | Optimisation of primary energy consumption: the control system chooses the generator that consumes the least primary energy. The switch between the heat pump and the boiler occurs at the value of the coefficient of performance threshold COP Threshold (HP054). |
| Hybrid Cost | Optimisation of energy costs for the consumer (factory setting): the control system chooses the cheapest generator according to the coefficient of performance of the heat pump and according to energy cost. • Peak elec. cost (HP062): Peak rate electricity cost (in cents) • Off-peak elec. cost (HP063): Off-peak electricity cost (in cents) • Gas or oil cost (HP064): Cost of fossil energy (oil or gas) - price per litre or per m³ |
| Hybrid CO2 | Optimisation of CO ₂ emissions: the control system chooses the generator that emits the least CO ₂ . |
| No Hybrid | No optimisation: the heat pump always starts up first, regardless of the conditions. The boiler back-up starts up afterwards, if necessary. |

7.6 Drying the screed

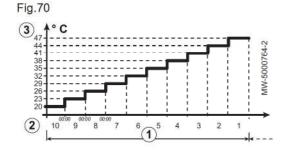
7.6.1 Drying screed with an outdoor unit connected

The screed drying function reduces the drying time of the screed for underfloor heating. This function must be activated for each zone.

Every day at midnight, the setpoint temperature is recalculated and the number of days is decreased.

For the screed drying times, follow the screed manufacturer's specifications.

- Number of days of drying
- 2 Drying start temperature
- 3 Drying end temperature



Importar

If the return water temperature is below 10 °C, screed drying will start using the electrical back-up until the return water reaches a temperature of 20 °C (to prevent it taking too long, particularly in winter).

Tab.46 Example: to prepare the screed on which the floor covering will be applied, the parameters need to be adjusted every seven days

| Day | 1 Number of days of drying | ② Drying start temperature | 3 Drying end temperature | Remarks |
|----------|----------------------------|---|---|----------------------|
| 1 to 7 | 7 | +25 °C | +55 °C or maximum authorised flow temperature | In increments of 5 K |
| 8 to 14 | 7 | +55 °C or maximum authorised flow temperature | +55 °C or maximum authorised flow temperature | No night reduction |
| 15 to 21 | 7 | +55 °C or maximum authorised flow temperature | +25 °C | In increments of 5 K |

1. Set the parameters for the circuit with screed to be dried.

| Access | Adjustment required | Parameter | Description |
|--|----------------------------|--------------------|---|
| CIRCA1, CIRCA1, CIRCB1 or CIRCC1 > Set Screed Drying | 1 Number of days of drying | Zone screed drying | Setting of the screed drying program of the zone |
| | ② Drying start temperature | ScreedStartTemp | Setting of the start temperature of the screed drying program of the zone |
| | ③ Drying end temperature | ScreedStopTemp | Setting of the stop temperature of the screed drying program of the zone |

The screed drying programme will start immediately and continue for the selected number of days.

At the end of the programme, the selected operating mode will restart.

7.6.2 Drying screed without the heat pump outdoor unit

The indoor module can be used for drying screed using the electrical back-up. It is not necessary to connect the outdoor unit.

- 1. Switch on the indoor module and activate the screed drying function.
- 2. Adjust the parameters for screed drying.
 - If the outdoor unit is not connected, the back-ups will start automatically.

Tab.47



7.7 Configuring a room thermostat

7.7.1 Configuring an on/off or modulating thermostat

The on/off thermostat or the OpenTherm (OT) modulating thermostat is connected to the R-Bus terminals on the EHC-05 PCB or the SCB-10 optional PCB.

The PCBs are delivered with a bridge on the R-Bus terminals.

The R-Bus input can be configured to add the flexibility of use depending on the type of thermostat: on/off or OpenTherm modulating.



1. Configure the R-Bus input:

Configuration of the R-Bus input for using an on/off thermostat (dry contact)

| Access | Parameter | Description |
|--|---|--|
| 21.7 CIRCA0, 19.8 CIRCA1, CIRCB1 or CIRCC1 > Parameters, | OTH LogicLev contact CP640, CP641, CP643 | Configuration of the on/off input contact direction for heating mode. • Closed (default value): heating demand when contact is closed • Open: heating demand when contact is open |
| counters, signals > Parameters | RevContactOTH cool CP690, CP691, CP693 | Reversal of the direction of the logic in cooling mode compared to heating mode. No (default value): cooling demand uses the same logic as the heating demand Yes: cooling demand uses the reverse logic to the heating demand |

2. Configure the on/off contact parameters for the heating and cooling:

Tab.49 OTH LogicLev contact and RevContactOTH cool parameter settings

| Value of the OTH LogicLev contact parameter (CP640, CP641, CP643) | Value of the RevContactOTH cool parameter (CP690, CP691, CP693) | Position of the on/off contact for heating | Position of the on/off contact for cooling |
|---|---|--|--|
| Closed (default value) | No (default value) | Closed | Closed |
| Open | No | Open | Open |
| Closed | Yes | Closed | Open |
| Open | Yes | Open | Closed |

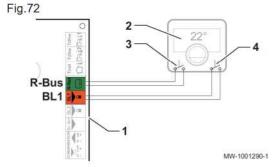
7.7.2 Configuring a thermostat with a heating/cooling control contact

The AC thermostat (air conditioning) is always connected to the R-Bus and BL1 terminals on the EHC-05 PCB. The AC thermostat is only compatible with configurations with a single heating circuit.

Priority will be given to the AC thermostat input over the other Summer/ Winter modes (Auto/Manual).

The PCBs are delivered with a bridge on the R-Bus terminals.

- 1. Connect the AC thermostat to the BL1 input on the EHC-05 PCB.
 - 1 EHC-05 PCB
 - 2 Room unit
 - 3 Output: On/Off
 - 4 "Heating/cooling contact" output





2. Configure the heat pump parameters.

Tab.50

| Access | Parameter | Description | Adjustment required |
|--------------|------------------------------|---|---------------------|
| pump > AP001 | BL function AP001 | BL input function selection (BL1) | Heating Cooling |
| | BL1 contact config. AP098 | BL1 input contact configuration Closed: function active when BL contact is closed Open: function active when BL contact is open | Closed or Open |

Tab.51

| Access | Parameter | Description | Adjustment required |
|---|----------------------------------|---|---------------------|
| CIRCA0> Parameters, counters, signals > | OTH LogicLev contact CP640 | Opentherm Logic level contact of the zone Closed: heating demand when contact is closed Open: heating demand when contact is open | Closed or Open |
| Parameters | RevContactOTH cool CP690 | Reversed OpenTherm contact in cooling mode for heat demand per zone No: follows the heating logic Yes: follows the reverse of the heating logic | No or Yes |

Tab.52 Configuration A - by default

| Value of the OTH LogicLev contact (CP640) parameter | Value of the BL1 contact config. (AP098) parameter | The BL1 multifunction input is | Operating mode for the heat pump | If the OT contact is open | If the OT contact is closed |
|---|--|--------------------------------|----------------------------------|---------------------------|-----------------------------|
| Closed (default val- ue) | Closed (default val- ue) | Open | Cooling | No cooling demand | Cooling demand |
| Closed (default val- ue) | Closed (default value) | Closed | Heating | No heating demand | Heating demand |

Tab.53 Configuration B

| LogicLev contact | Value of the BL1 contact config. (AP098) parameter | tion input is | Operating mode for the heat pump | If the OT contact is open | If the OT contact is closed |
|------------------|--|---------------|----------------------------------|---------------------------|-----------------------------|
| Closed | Open | Open | Heating | No heating demand | Heating demand |
| Closed | Open | Closed | Cooling | No cooling demand | Cooling demand |

Tab.54 Configuration C

| Value of the OTH LogicLev contact (CP640) parameter | contact config. | (2) | Operating mode for the heat pump | If the OT contact is open | If the OT contact is closed |
|---|-----------------|--------|----------------------------------|---------------------------|-----------------------------|
| Open | Closed | Open | Cooling | Cooling demand | No cooling demand |
| Open | Closed | Closed | Heating | Heating demand | No heating demand |

Tab.55 Configuration D

| LogicLev contact | Value of the BL1 contact config. (AP098) parameter | tion input is | Operating mode for the heat pump | If the OT contact is open | If the OT contact is closed |
|------------------|--|---------------|----------------------------------|---------------------------|-----------------------------|
| Open | Open | Open | Heating | Heating demand | No heating demand |
| Open | Open | Closed | Cooling | Cooling demand | No cooling demand |

7.8 Configuring a buffer tank

7.8.1 Installing a buffer tank

A buffer tank is used to separate the heating circuits or to store energy. The buffer tank is used with one or two temperature sensors. The CIRCA0 circuit cannot be used at the same time as a buffer tank.

 Connect the temperature sensor(s) for the buffer tank to the corresponding connectors:

Tab.56

| Connection | Description | |
|--|--|--|
| SCB-10 SCB-10 Tout 4 3 2 1 R-Bus R-Bus R-Bus In the status of the sta | Buffer tank temperature sensor to the Tsyst1 connector on the SCB-10 PCB | |
| SCB-10 SCB-10 Tout 4 3 2 1 R-Bus R-Bus R-Bus I 1 1 2 D I IC IB IA Tsyst Tsyst Tdhw Tflow Tflow MW-1001295-1 | Buffer tank bottom temperature sensor to the Tsyst1 connector on the SCB-10 PCB Buffer tank top temperature sensor to the Tsyst2 connector on the SCB-10 PCB | |



2. Configure the pump for the CIRCA0 zone as a system pump:

Tab.57

| Access | Parameter | Description | Adjustment required |
|---|-------------------------------|--|---------------------|
| Air Src Heat pump > Parameters, counters, signals > Adv. Parameters | Boiler Pump function AP102 | Configuration of the boiler pump as zone pump or system pump (feed lowloss header) | No: all demands |

3. Deactivate the CIRCA0: circuit

Tab.58

| Access | Parameter | Description | Adjustment required |
|-------------|------------------------|---------------------------|---------------------|
| 21.7 CIRCA0 | Zone Function CP020 | Functionality of the zone | Disable |

4. Activate the buffer tank function by selecting the number of sensors:

Tab.59

| Access | Parameter | Description | Adjustment required |
|--|---------------------------|----------------------|---|
| ⇒ Installation Setup > Buffer tank off | Type Buffer Tank BP001 | Type of buffer tankn | Depending on the situation: Disabled One sensor Two sensors |

5. Select the operating mode for the buffer tank.

Tab.60

| Buffer tank operating mode | Adjustment required | | |
|---|--|--|--|
| Buffer tank used as a low-loss header. | By default, the buffer tank is managed as a low-loss header and does not require any specific settings. The temperature setpoint for the buffer tank is equal to the maximum temperature setpoint value taken from all the associated circuits. Example: with the temperature set points of CIRCA1: 22 °C, CIRCB1: 21 °C and CIRCC1: 20.5 °C, the buffer tank setpoint will be: (Maximum temperature for CIRCA1, CIRCB1, CIRCC1) = 22 °C. | | |
| Buffer tank used in storage mode | Configure the buffer tank load. For more detailed information, see: Configuring the buffer tank for storage, page 74 | | |

7.8.2 Configuring the buffer tank for storage

Firstly, it is necessary to have installed the buffer tank in accordance with the instructions in the Installing a buffer tank, page 72 section.

The buffer tank is used to store energy either via the buffer tank timer programme or by a contact connected to the TEL digital input.

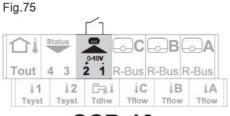
To use the timer programme for the buffer tank, access the menu > Installation Setup > B. tampon 1 sonde or B. tampon 2 sondes > Programme du ballon tampon and configure the load timers.

To use the TEL digital input, access the menu = > Installation Setup > Entrée digitale > Parameters and set the following parameters:

- · Digital input config (EP046): Buffer Tank input.
- Logic level Digi In (EP056): Open or Closed, depending on whether the buffer tank must be loaded when the contact is opened or closed.

On both cases, configure the system as follows:

1. Select the setpoint temperature control mode for the buffer tank load:



SCB-10

Tab.61

| Access | Parameter | Description | Adjustment required |
|--|------------------------------|--|--|
| ⇒ Installation Setup > B. tampon 1 sonde or B. tam- pon 2 sondes | Buff Tank HC Strat. BP002 | Heating Cooling Control strategy used with buffer tank | Fixed setpoint Calculated setpoint Dedicated slope |

MW-1001294-1

Tab.62 Buff Tank HC Strat. (BP002)

| Adjustment required | | | |
|---------------------|---|--|--|
| Fixed setpoint | | | |
| Calculated setpoint | The buffer tank setpoint temperature is equal to the highest setpoint for the connected heating circuits with the overheating temperature set by the parameter BufferTankTcalOffset (BP013). Example: with CIRCA1: 22°C, CIRCB1: 21 °C and BufferTankTcalOffset: 10 °C, the buffer tank setpoint will be: 22 °C + 10 °C = 32 °C | | |
| Dedicated slope | The buffer tank setpoint temperature depends on the outdoor temperature, the parameters Stp Buffertank Heat (BP003) and Buffer Tank Slope (BP005) and the following formula: Buffer tank setpoint = (- outdoor temperature) x Buffer Tank Slope + Stp Buffertank Heat Example: (5 °C) x 1.5 + 55 °C = 62.5 °C | | |

Tab.63 Buffer tank management with one sensor

| Buffer ta | ank status | Description |
|-----------|--------------------------------|---|
| Fig.76 | Buffer tank in demand | The buffer tank is in load demand when the temperature measured by the sensor is less than the difference between the buffer tank temperature set point and the temperature hysteresis. |
| | 1 MW-1000343 | 1 Sensor temperature = buffer tank setpoint temperature – BufferTank HystStart (BP014): Hysteresis of temperature which determines the start of Buffer Tank storage 2 BufferTank HystStart (BP014): Hysteresis of temperature which determines the start of Buffer Tank storage |
| Fig.77 | Buffer tank loaded MW-1000346 | The buffer tank is loaded when the temperature measured by the sensor is equal to the buffer tank temperature setpoint. 1 Sensor temperature = buffer tank setpoint temperature + BufferTank HystStop (BP019): Hysteresis of temperature which determines the start of Buffer Tank storage |

Tab.64 Buffer tank management with two sensors (optional)

| Buffer ta | ank status | Description |
|-----------|------------------------------|---|
| Fig.78 | Buffer tank in demand 12 3 | The buffer tank is in load demand when the temperature measured by the top sensor is less than the difference: temperature setpoint - temperature hysteresis. 1 Buffer tank top sensor temperature = buffer tank setpoint temperature - BufferTank HystStart (BP014): Hysteresis of temperature which determines the start of Buffer Tank storage 2 BufferTank HystStart (BP014): Hysteresis of temperature which determines the start of Buffer Tank storage 3 Temperature of the buffer tank bottom sensor |
| Fig.79 | Buffer tank loaded | The buffer tank is loaded when the temperature measured by the bottom sensor is equal to the buffer tank temperature setpoint. 1 Sensor temperature in the top of the buffer tank 3 Temperature of the buffer tank bottom sensor = buffer tank setpoint temperature + BufferTank HystStop (BP019): Hysteresis of temperature which determines the start of Buffer Tank storage |

Configure the temperature setpoint parameters for the buffer tank load:

Tab.65 Parameters to configure

| Access | Parameter | Description | Factory setting |
|---|-------------------------------|--|---------------------------------|
| ■ > Installation Setup > B. tampon 1 sonde or B. tampon 2 sondes > Parameters | Stp Buffertank Heat BP003 | Temperature setpoint for buffer tank in heating mode From 5 °C to 100 °C | 70 °C |
| | Setp Buffertank Cool BP004 | Temperature setpoint for Buffer tank in cooling mode From 5 °C to 25 °C | 18 °C |
| | Buffer Tank Slope BP005 | Buffer Tank Slope From 0 to 4 | 1.5 |
| | BufferTankTcalOffset BP013 | Offset to add to the calculate Setpoint of the Buffer Tank From 0 °C to 20 °C | 5 °C |
| | BufferTank HystStart BP014 | Hysteresis of temperature which determines the start of Buffer Tank storage From 1 °C to 20 °C | 6°C |
| | BufferTank HystStop BP019 | Hysteresis of temperature which determines the stop of buffer tank storage From -30 °C to +30 °C | 0 °C Do not change the value |

3. Configure the backups so that they will start when the buffer tank set point is greater than 60 $^{\circ}\text{C}$:

Tab.66

| Access | Parameter | Description | Adjustment required |
|--|-------------------------------|---|---------------------|
| Air Src Heat pump > Parameters, counters, signals > Parameters | Bivalent temperature HP000 | Bivalent temperature: Above the bivalent temperature, the backup energy source is not allowed to operate | 5 °C |

4. Configure the parameter Max CH flow setpoint (AP063):

Tab.67

| Access | Parameter | Description | Adjustment required |
|---|-------------------------------|---|---|
| Air Src Heat pump > Parameters, counters, signals > Adv. Parameters | Max CH flow setpoint AP063 | Maximum central heating flow temperature setpoint | Enter a temperature higher than the buffer tank set point, otherwise the buffer tank temperature will be limited by this parameter. |

7.9 Improving comfort

7.9.1 Improving heating comfort

The system does not allow the simultaneous production of heating and domestic hot water.

If the heating causes any kind of discomfort, the following settings can be adjusted to improve the comfort level:

- Modify the timer programming for domestic hot water production.
 Schedule domestic hot water production at night, for example.
- · Modify the domestic water production setting parameters.



1. Adjust the following domestic hot water production setting parameters:

Tab.68

| Access | Parameter | Description | Adjustment required |
|---|-----------------------------|---|--|
| DHW tank > Parameters, counters, signals > Parameters | Hysteresis DHW DP120 | Hysteresis temperature relative to the DHW temperature setpoint | Increase the setpoint temper- ature differential triggering the domestic hot water tank to be charged |
| | Min. CH before DHW DP048 | Minimum heating duration between two periods of domestic hot water production | Increase the minimum heat- ing duration between two do- mestic hot water production runs |

2. If possible, set the production of domestic hot water for overnight periods using the timer programming for the domestic hot water tank.

7.9.2 Improving domestic hot water comfort

The system does not allow the simultaneous production of heating and domestic hot water.

If the domestic hot water causes any kind of discomfort, the following settings can be adjusted to improve the comfort level:

- Modify the timer programming for domestic hot water production.
 Schedule domestic hot water production based on your usage habits.
- Modify the domestic hot water production setting parameters. The consumption of electricity may rise.



1. Adjust the following domestic hot water production setting parameters:

Tab.69

| Access | Parameter | Description | Adjustment required |
|---|-----------------------------|---|---|
| DHW tank > Parameters, counters, signals > Parameters | Hysteresis DHW DP120 | Hysteresis temperature relative to the DHW temperature setpoint | Reduce the target tempera- ture differential triggering the domestic hot water tank load. |
| | Min. CH before DHW DP048 | Minimum heating duration between two periods of domestic hot water production | Reduce the minimum heating duration between two domestic hot water production runs |
| | Max. DHW duration DP047 | Maximum duration of the domestic hot water production | Increase the maximum authorised duration for domestic hot water production |
| | DHW management DP051 | ECO mode: use of the heat pump only. Comfort mode: use of the heat pump and backup energy sources | Select Comfort (HP+Boiler) to systematically use the heat pump and the back-ups. |



For more information, see

Activating and configuring a timer programme for domestic hot water, page 106

7.9.3 Reducing the noise level of the outdoor unit

To reduce the noise level of the outdoor unit during certain time ranges, particularly at night, you can install the silent running kit, available as an option (package EH829). With this kit, the system gives temporary precedence to silent running rather than temperature control.



Important

The silent running kit is not compatible with the AWHP 4.5 MR outdoor unit.

- 1. Connect the silent running kit to the outdoor unit.
- Connect the silent running kit to the indoor unit, to one of the CIRCA1, CIRCB1, CIRCC1 or CIRCAUX1 zone pump outlets of the SCB-10 PCB.
- 3. Set the timer programming for this zone: silent mode corresponds to the Sleep activity.

7.10 Configuring sources of energy

7.10.1 Configuring the estimated electrical energy consumption function

Tab.70 Energy meter

| Connections | The electrical energy meter is connected to the S0+/S0- input on the EHC–05 PCB. Do not install meters for the electrical backups. |
|-----------------------------|---|
| Energy meter specifications | Minimum admissible voltage: 27 V |
| | Minimum admissible intensity: 20 mA |
| | Minimum pulse time: 25 ms |
| | Maximum frequency: 20 Hz |
| | Pulse weight: between 1 and 1000 Wh |
| | If the meter pulse weight is given in number of pulses/kWh, the pulse weight must be one of the following numbers: 1, 2, 4, 5, 8, 10, 20, 25, 40, 50, 100, 125, 200, 250, 500 or 1000 Wh. |

Energy metering provides information on:

- · electrical energy consumption,
- the production of thermal energy for heating, domestic hot water and cooling modes.

The thermal energy from the hydraulic or electrical backup is automatically factored in by the control system to provide the full tally of restored thermal energy.



1. Configure the following parameters:

Tab.71

| Access | Parameter | Description | Adjustment required |
|---|----------------------------|--|--|
| Air Src Heat pump > Parameters, counters, signals > Adv. Parameters | Elec. Pulse value HP033 | Value of the pulse coming from the electrical counter | The adjustment depends on the type of energy meter in- stalled. Adjustment range: 0 (no me- tering) to 1000 Wh. Factory setting: 1 Wh |
| | Backup 1 capacity HP034 | Declaration of the capacity of the 1st stage of the electrical backup used for the energy counter | |
| | Backup 2 capacity HP035 | Declaration of the capacity of the 2nd stage of the electrical backup used for the energy counter | |

Tab.72 Parameter value based on the type of energy meter

| Number of pulses per kWh | Values to be configured for the Elec. Pulse value (HP033) parameter |
|--------------------------|---|
| 1000 | 1 |
| 500 | 2 |
| 250 | 4 |
| 200 | 5 |
| 125 | 8 |
| 100 | 10 |
| 50 | 20 |
| 40 | 25 |
| 25 | 40 |
| 20 | 50 |
| 10 | 100 |
| 8 | 125 |
| 5 | 200 |
| 4 | 250 |
| 2 | 500 |
| 1 | 1000 |

Tab.73 Output of the electrical backups

| Situation | Configuration and adjustments to be made |
|----------------------------------|---|
| If there is no immersion heater | Set the Backup 1 capacity (HP034) and Backup 2 capacity (HP035) parameters to 0. |
| If an immersion heater is fitted | Set the Backup 1 capacity (HP034) and Backup 2 capacity (HP035) parameters according to the configuration of the output for the electrical backups. |

7.10.2 Supplying the heat pump with photovoltaic energy

When lower cost electrical energy is available, such as photovoltaic energy, the heating circuit and domestic hot water tank (if present) can be overheated. Underfloor cooling cannot be supplied with power in this way.

- 1. Cut off the mains electricity to the indoor unit.
- 2. Connect a dry contact to the BL1 or BL2 IN multifunction input.
- 3. Switch the indoor unit back on.



4. Configure the heat pump parameters.

Tab.74 Input parameters

| Access | Parameter | Description | Adjustment required |
|--|-----------------------|-----------------------------------|--|
| Air Src Heat pump > | BL function AP001 | BL input function selection (BL1) | Photovoltaic HP Only or PV HP And backup |
| Parameters, counters, signals > Parameters | BL2 function AP100 | BL2 input function selection | Photovoltaic HP Only or PV HP And backup |

In order to voluntarily overheat the installation and benefit from lowtariff electricity, set the set point temperatures that can be exceeded.

Tab.75 Voluntary overheating parameters

| Access | Parameter | Description | Adjustment required |
|---|------------------------------|--|--|
| 23.5 Air Src Heat pump > Parameters, counters, signals > Parameters > Adv. Parameters | Offset heating - PV HP091 | Heating setpoint temperature offset when photovoltaic energy is available | Set the authorisation to exceed the heating temperature setpoint between 0 and 30°C |
| | Offset DHW - PV HP092 | Domestic hot water setpoint temperature offset when photovoltaic energy is available | Set the authorisation to exceed the domestic hot water temperature setpoint between 0 and 30°C |

7.10.3 Connecting the installation to a Smart Grid

The heat pump can receive and manage control signals from the "smart" energy distribution network (Smart Grid Ready). Based on the signals received by the terminals of the BL1 IN and BL2 IN multifunction inputs, the heat pump shuts down or voluntarily overheats the heating system in order to optimise electricity consumption.

Tab.76 Operation of the heat pump in a Smart Grid

| BL1 IN input | BL2 IN input | Operating | |
|--------------|--------------|--|--|
| Inactive | Inactive | Normal: The heat pump and the electrical backup operate normally | |
| Active | Inactive | Shutdown: The heat pump and the electrical backup are shut down | |
| Inactive | Active | Energy-saving: The heat pump voluntarily overheats the system without the electrical backup | |
| Active | Active | Super energy-saving: The heat pump voluntarily overheats the system with the electrical backup | |

Overheating is activated depending on whether the dry contact on inputs BL1 and BL2 is open or closed, and the BL1 contact config. (AP098) and BL2 contact config. (AP099) parameters which control the activation of functions depending on whether the contacts are open or closed.

- 1. Switch off the power supply to the indoor unit.
- 2. Connect the Smart Grid signal inputs to the BL1 IN and BL2 IN inputs on the EHC-05 PCB. Smart Grid signals come from dry contacts.
- 3. Turn on the electricity supply and switch on the heat pump.



 Configure the BL function parameters (AP001) and BL2 function (AP100).

Tab.77

| Access | Parameter | Adjustment required | |
|--|----------------------------|---------------------|--|
| Air Src Heat pump > Parameters, counters, signals > Parameters > Adv. Parameters | BL function (BL1) AP001 | Smart Grid ready | |
| | BL2 function AP100 | Smart Grid ready | |

⇒ The heat pump is ready to receive and manage Smart Grid signals.

 Choose the directions of the BL1 IN and BL2 IN multifunction inputs by setting the BL1 contact config. (AP098) and BL2 contact config. (AP099) parameters.

Tab.78

| Access | Parameter | Adjustment required |
|--|------------------------------|---|
| Parameters, counters, signals > Parameters > Adv. Parameters | BL1 contact config. AP098 | BL1 input contact configuration Open = input active on Open contact Closed = input active on Closed contact |
| | BL2 contact config. AP099 | BL2 input contact configuration Open = input active on Open contact Closed = input active on Closed contact |



 Configure the temperature offsets for the voluntary overheating by configuring the Offset heating - PV (HP091) and Offset DHW - PV (HP092) parameters.

Tab.79

| Access | Parameter | Adjustment required |
|---|------------------------------|--|
| 23.5 Air Src Heat pump > Parameters, counters, signals > Parameters > Adv. Parameters | Offset heating - PV HP091 | Heating setpoint temperature offset when photovoltaic energy is available |
| | Offset DHW - PV HP092 | Domestic hot water setpoint temperature offset when photovoltaic energy is available |

7.11 Saving and restoring settings

7.11.1 Saving the installer details

The name and phone number of the installer can be saved so that the user can find it easily.



- 1. Press the 😑 key.
- 2. Select System Settings > Installer Details.
- 3. Enter the name and phone number.

7.11.2 Saving the commissioning settings

You can save all installation-specific settings. These settings can be restored if necessary, for example after replacement of the main electronic control system board.



- Press the key.
- 2. Select Advanced Service Menu > Save as commissioning settings.
- 3. Select Confirm to save the settings.

When you have saved the commissioning settings, the option Revert commissioning settings is available in the Advanced Service Menu.

7.11.3 Reverting to the commissioning settings

If the commissioning settings were saved, you can revert to the values specific to your installation.

To revert to the commissioning settings



- Press the key.
- 2. Select Advanced Service Menu > Revert commissioning settings.
- 3. Select Confirm to revert to the commissioning settings.

7.11.4 Reverting to the factory settings

To revert to the factory settings for the heat pump:



- Press the \(\exists \) key.
- 2. Select Advanced Service Menu > Reset to Factory Settings.
- 3. Select Confirm to revert to the factory settings.

7.12 Configuring and using the CB04 auto-filling option kit

The CB04 auto-filling option kit (package EH726) is used to fill the heating circuits or to maintain the optimal pressure in the heating circuits, without human intervention. After having followed the instructions for assembly of the option kit, simply configure a few parameters to automatically obtain or maintain an optimal pressure. The heat pump does not start up during the auto-filling phase.



1. Activating the auto-filling function:

Tab.80

| Access | Parameter | Adjustment required |
|--|-----------------------|---------------------|
| ⇒ > Installation Setup > Heating circuit autofill > Settings | Auto Filling AP014 | Auto |

2. If necessary, start filling the installation:

Tab.81

| Access | Parameter |
|---|--|
| ⇒ Installation Setup > Heating circuit autofill > | Start water filling: Select this parameter to start filling the installation. The parameter Filling Inst Timeout (AP023) defines the maximum duration authorised to obtain a pressure of 0.3 bar during the first water fill with the auto-filling kit option (60 minutes by default). |

- If there is an error on the user interface, restart the auto-filling function as many times as needed.
- 3. Configuring the auto-filling function:

Tab.82

| Access | Parameter | Description | Factory setting |
|--|-------------------------------|---|-----------------|
| > Installation Setup > Heating circuit autofill > Settings | Min. water pressure AP006 | Appliance will report low water pressure below this value From 0 bar to 6 bar | 0.3 bar |
| | Filling Inst Timeout AP023 | Maximum duration authorised to obtain a pressure of 0.3 bar during the first water fill with the auto-filling kit. From 0 Min to 60 Min | 60 minutes |
| | Filling Interval AP051 | The minimum time that is allowed between two top-up fillings. From 0 to 65535 days | 90 days |
| | Top up timeout AP069 | Maximum time to top up the water in the circuit during operation. 0 Min to 65535 Min | 5 minutes |
| | Operational Pressure AP070 | The operational water pressure the device should be working on. From 0 bar to 2.5 bar | 2 bar |
| | InstallMaxTimeOut AP071 | Maximum time that is needed to fill the complete installation. From 0 Sec to 3600 Sec | 3600 seconds |

For more information, see
Filling the installation, page 40
Commissioning procedure without smartphone, page 63

7.13 Activating/deactivating the Bluetooth® for the appliance

The installer can enter all the settings via the smartphone application. To do this, activate the **Bluetooth**[®] function to enable communication between the appliance and the smartphone.



- 1. Press the 🗎 key.
- 2. Select Bluetooth.
- 3. Modify the value of the Bluetooth enabled parameter:

| On | Bluetooth® activated |
|-----|------------------------|
| Off | Bluetooth® deactivated |



For more information, see

Bluetooth® label, page 35

Commissioning procedure with smartphone, page 63

7.14 List of parameters

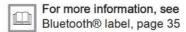
The appliance parameters are described directly in the user interface. Some of these parameters are listed in the following chapters with additional information, and their default values.

7.14.1 Bluetooth menu

To access the Bluetooth menu, press the 😑 button.

Tab.83

| Parameters | Description of the parameters | Factory setting |
|----------------------|--|-----------------|
| Bluetooth enabled | ed Activate the Bluetooth function to enable communication with the appliance: Or | |
| | On: Bluetooth® activated Off: Bluetooth® deactivated | |
| Current pairing code | Bluetooth® pairing code (specific to each appliance). This code is given on a label affixed to your appliance. | |



7.14.2 Installation Setup > CIRCA0 > Parameters, counters, signals

The CIRCA0 circuit is on the EHC–05 PCB. In the CIRCA0 sub-menu, you will find all parameters related to the heating of the CIRCA0 circuit. The code of these parameters starts with CP.

CP: Circuits Parameters = Heating circuit parameters

Tab.84

| Parameter | Description | Factory setting | |
|-----------------------------------|--|---|--|
| MaxZoneTFlowSetpoi nt CP000 | Maximum Flow Temperature setpoint zone CIRCA0: can be set from 7 °C to 75 °C | Electrical backup: 75 Hydraulic backup: 75 | |
| Zone Function CP020 | Type of CIRCA0 connected to the EHC-05 PCB: • Disable = heating circuit deactivated • Direct = radiators. Cooling not possible. • Mixing Circuit = underfloor heating. Cooling possible. • Swimming pool = not available • High Temperature = not used • Fan Convector = convection fan. Cooling possible. | Direct | |

| Parameter | Description | Factory setting |
|---|---|----------------------|
| MaxReducedRoomT. Lim CP070 | Max Room Temperature limit of the circuit in reduced mode, that allows switching to comfort mode Can be set from 5 °C to 30 °C | 16 |
| Zone HCZP Comfort CP210 | Comfort footpoint of the temperature of heat curve of the circuit can be set from 16 to 90 °C set to 15 = the curve base point temperature is set automatically and is the same as the room setpoint temperature | 15 |
| Zone HCZP Reduced CP220 | Reduced footpoint of the temperature of heat curve of the circuit can be set from 6 to 90 °C set to 15 = the curve base point temperature is set automatically and is the same as the room setpoint temperature | 15 |
| Zone Heating Curve CP230 | Heating curve temperature gradient of the zone Can be set from 0 to 4 | 1.5 |
| ZoneRoomUnitInfl CP240 | Adjustment of the influence of the zone room unit Can be set from 0 to 10 | 3 |
| TypeReducedNightM ode CP340 Parameter linked to the CP070 parameter | Type of reduced night mode, stop or maintain heating of circuit Stop heat demand: heating is deactivated when the room set point temperature set in the timer programme is below the threshold set in CP070. Continue heat demand: the heating set point is maintained independently of the threshold set in CP070. | Continue heat demand |
| Control strategy CP780 | Selection of the control strategy for the zone • Automatic • Room Temp. based • Outdoor Temp. based • Outdoor & room based | Automatic |

7.14.3 Installation Setup > Tank DHW > Parameters, counters, signals

The **Tank DHW** circuit is on the EHC–05 PCB. A domestic hot water sensor must be connected to the EHC–05 PCB to display these parameters in the **Tank DHW** sub-menu. The code of these parameters starts with DP.

DP : Direct Hot Water Parameters = Domestic hot water tank parameters

Tab.85 Parameters menu

| Parameter | Description | Factory setting |
|-----------------------------|---|-----------------|
| DhwMaxTemp DP046 | Max. flow temperature for domestic hot water production. Can be set from 10 to 70 °C | 70 °C |
| Max. DHW duration DP047 | Maximum authorised duration for domestic hot water production. Can be set from 1 to 10 hours | 3 hours |
| Min. CH before DHW DP048 | Minimum heating duration between two domestic hot water production runs. Can be set from 0 to 10 hours | 2 hours |
| DHW management DP051 | ECO mode: use of the heat pump only. Comfort mode: use of the heat pump and backup energy sources: | ECO (Only HP) |
| | ECO (Only HP): use of the heat pump only Comfort (HP+Boiler): use of the heat pump and backups | |
| Hysteresis DHW DP120 | Hysteresis temperature relative to the DHW temperature setpoint Can be set from 0 °C to 40 °C | 15 |

Tab.86 Adv. Parameters menu

| Parameter | Description | Factory setting |
|----------------------------------|--|-----------------|
| Delay StartBackupDHW DP090 | Electrical backup start-up time delay for domestic hot water. Can be set from 0 to 120 min | 90 min |
| Delay stop BackupDHW DP100 | Electrical backup shutdown time delay for domestic hot water. Can be set from 0 to 120 min | 2 min |
| Delay BackupStageDHW DP110 | Electrical backup second stage start-up time delay for domestic hot water. Can be set from 0 to 255 min | 5 min |
| DHW backup type DP334 | Backup type used for domestic hot water production: Indoor Unit: indoor unit electrical backups DHW Tank: DHW tank electrical backups IDU/DhwTank Cooling: indoor unit electrical backups in winter/DHW tank electrical backups in cooling mode | |

7.14.4 Installation Setup > CIRCA1/CIRCB1/DHW1/CIRCC1/CIRCAUX1 > Parameters, counters, signals

Depending on the installation configuration, only certain circuits are available. The CIRCA1 \ CIRCB1 \ DHW1 \ CIRCC1 \ CIRCAUX1 circuits are on the SCB-10 PCB. In the corresponding sub-menus, you will find all parameters related to the heating of the circuit. The code of these parameters starts with CP.

CP: Circuits Parameters = Heating circuit parameters

Tab.87 Correspondence between the parameters and the circuits

- CPxx0 parameters ending in 0 correspond to the CIRCA1 circuit
- CPxx1 parameters ending in 1 correspond to the CIRCB1 circuit
- CPxx2 parameters ending in 2 correspond to the DHW1 circuit
- CPxx3 parameters ending in 3 correspond to the CIRCC1 circuit
- CPxx4 parameters ending in 4 correspond to the CIRCAUX1 circuit

Tab.88 Parameters menu

| Parameter | Factory setting for each circuit | Description |
|---|---|--|
| MaxZoneTFlowS etpoint CP000 CP001 CP002 CP003 CP004 | CIRCA1: Electrical backup: 50 CIRCA1: Hydraulic backup: 75 CIRCB1: Electrical backup: 50 DHW1: Electrical backup: 95 CIRCC1: Electrical backup: 50 CIRCAUX1: Electrical backup: 95 CIRCAUX1: Hydraulic backup: 75 | Maximum Flow Temperature setpoint zone For circuit CIRCA1: Can be set from 7 °C to 100 °C |
| Zone Function CP020 CP021 CP022 CP023 CP024 | CIRCA1: Direct CIRCB1: Disable DHW1: Disable CIRCC1: Disable CIRCAUX1: Disable | Functionality of the zone Disable Direct Mixing Circuit Swimming pool High Temperature Fan Convector DHW tank Electrical DHW Time Program ProcessHeat DHW Layered DHW Internal tank DHW Commercial Tank |

| Parameter | Factory setting for each circuit | Description |
|---|--|---|
| Zone HCZP Comfort CP210 CP211 CP212 CP213 CP214 | CIRCA1: 15 CIRCB1: 15 DHW1: 15 CIRCC1: 15 CIRCAUX1: 15 | Comfort footpoint of the temperature of heat curve of the circuit • Can be set from 15 °C to 90 °C • set to 15 = the curve base point temperature is set automatically and is the same as the room setpoint temperature |
| Zone HCZP Reduced CP220 CP221 CP222 CP223 CP224 | CIRCA1: 15 CIRCB1: 15 DHW1: 15 CIRCC1: 15 CIRCAUX1: 15 | Reduced footpoint of the temperature of heat curve of the circuit can be set from 6 to 90 °C set to 15 = the curve base point temperature is set automatically and is the same as the room setpoint temperature |
| TypeReducedNig htMode CP340 CP341 CP342 CP343 CP344 | CIRCA1: Continue heat demand CIRCB1: Continue heat demand CIRCC1: Continue heat demand CIRCAUX1: Continue heat demand | Type of reduced night mode, stop or maintain heating of circuit Stop heat demand Continue heat demand |
| Control strategy CP780 CP781 CP782 CP783 CP784 | CIRCA1: Automatic CIRCB1: Automatic CIRCC1: Automatic CIRCAUX1: Automatic | Selection of the control strategy for the zone Automatic Room Temp. based Outdoor Temp. based Outdoor & room based |

Tab.89 Adv. Parameters menu

| Parameter | Factory setting for each circuit | Description |
|--|--|--|
| ConfigZonePump Out CP290 CP291 CP292 CP293 CP294 | CIRCA1: Zone output CIRCB1: Zone output DHW1: DHW mode CIRCC1: Zone output CIRCAUX1: DHW looping | Configuration of Zone Pump Output Zone output CH mode DHW mode Cooling mode Error report Burning Service flag System error DHW looping Primary pump Buffer pump |
| Zone Buffered CP770 CP771 CP772 CP773 CP774 | CIRCA1: Yes CIRCB1: Yes DHW1: Yes CIRCC1: Yes CIRCAUX1: Yes | The zone is after a Buffer tank No Yes |

7.14.5 Installation Setup > Air Src Heat pump > Parameters, counters, signals > Parameters

HP : Heat-pump Parameters = Heat pump parameters

AP : Appliance Parameters = Appliance advanced parameters

Tab.90

| Parameter | Description | Factory setting |
|-----------------------------------|--|-----------------|
| Bivalent temperature HP000 | Above the bivalent temperature, the backup energy source is not allowed to operate Can be set from -10 °C to 20 °C | 5 |
| Delay StartBackup CH HP030 | Start-up time delay for backups in central heating mode Can be set from 0 Min to 600 Min | 0 |
| Delay stop backup CH HP031 | Shutdown time delay for backups in central heating mode Can be set from 0 Min to 600 Min | 4 |
| Delay Min.Outdoor T. HP047 | Start-up time delay for backups corresponding to the minimum outdoor temperature HP049. • can be set from 0 Min to 60 Min • value accepted when HP030 = 0 | 8 |
| Delay Max.Outdoor T HP048 | Start-up time delay for back-ups corresponding to the maximum outdoor temperature HP050. • can be set from 0 Min to 60 Min • value accepted when HP030 = 0 | 30 |
| Min.Outdoor T.backup HP049 | Minimum outdoor temperature used to set HP047. Can be set from -30 °C to 0 °C | -10 |
| Max.Outdoor T.backup HP050 | Maximum outdoor temperature used to set HP048. Can be set from -30 °C to 20 °C | 15 |
| Min. Outdoor T. HP HP051 | Minimum outdoor temperature authorising heat pump operation. Can be set from -20 °C to 5 °C | -20 |
| Delay BackupStage CH HP108 | Time delay for activating the second electrical backup stage in central heating mode Can be set from 1 Min to 255 Min | 4 |
| Min. water pressure AP006 | Appliance will report low water pressure below this value Can be set from 0 bar to 6 bar | 0.3 |
| Forced cooling mode AP015 | The cooling mode is forced whatever the outdoor temperature No Yes | No |
| CH function on AP016 | Enable central heating heat demand processing Off On | On |
| DHW function on AP017 | Enable domestic hot water heat demand processing Off On | On |
| MessMinWaterPress ure AP058 | Warning message indicating that pressure is low Can be set from 0 bar to 2 bar | 0.8 |

7.14.6 Installation Setup > Air Src Heat pump > Parameters, counters, signals > Adv. Parameters

HP : Heat-pump Parameters = Heat pump parameters

AP : Appliance Parameters = Appliance advanced parameters

PP : Pump Parameters = Pump parameters

Tab.91 Adv. Parameters menu

| Parameter | Description of the advanced parameters | Factory setting EHC-05 |
|----------------------------------|--|---|
| Max. HP Flow T. HP002 | Maximum flow temperature of the heat pump without backup energy sources. Can be set from 20 °C to 65 °C | 65 |
| Min. HP Cooling T. HP003 | Minimum flow temperature of the heat pump in cooling mode Can be set from 5 °C to 30 °C | 5 |
| Minimum flow rate HP010 | Minimum flow rate. Can be set from 0 I/min to 90 I/min | 7 for 4.5 kW 6 for 6 kW 9 for 8 kW 13 for 11 kW 17 for 16 kW 23 for 22 kW 28 for 27 kW |
| Flow rate warning HP011 | Flow rate that triggers a warning message indicating that flow rate becomes insufficient Can be set from 0 I/min to 95 I/min | 10 for 4.5 kW 11 for 6 kW 16 for 8 kW 22 for 11 kW 29 for 16 kW 35 for 22 kW 37 for 27 kW |
| Backup type HP029 | Type of backup used in the heat pump: • No Backup • 1 Electrical Stage • 2 Electrical Stages • Boiler Backup | 2 Electrical Stages |
| Elec. Pulse value HP033 | Value of the pulse coming from the electrical counter. Can be set from 0 Wh to 1000 Wh | 1 |
| Backup 1 capacity HP034 | Declaration of the capacity of the 1st stage of the electrical backup used for the energy counter. • can be set from 0 kW to 10 kW • value accepted when HP031 = 0 | 0 |
| Backup 2 capacity HP035 | Declaration of the capacity of the 2nd stage of the electrical backup used for the energy counter. • can be set from 0 kW to 10 kW | 0 |
| COP Threshold HP054 | value accepted when HP031 = 0 COP threshold above which the heat pump is authorised to operate. | 2.5 |
| Hybrid mode HP061 | Not used | No Hybrid |
| Boiler efficiency HP068 | Not used | 100 |
| Cool.Setpoint offset HP079 | Maximum offset applied to the cooling setpoint when a 0-10V humidity sensor is used Can be set from 0 °C to 15 °C | 5 |
| Humidity level HP080 | Relative humidity level over which the offset is added to the cooling setpoint Can be set from 0 % to 100 % | 70 |
| Setpoint Hyst. Low HP089 | Heat pump trip differential in relation to the temperature setpoint. Can be set from 0 to 10°C | 4 °C |
| Offset heating - PV HP091 | Heating setpoint temperature offset when photovoltaic energy is available Can be set from 0 °C to 30 °C | 0 |
| Offset DHW - PV HP092 | Domestic hot water setpoint temperature offset when photovoltaic energy is available Can be set from 0 °C to 30 °C | 0 |
| kW rating DHW backup HP145 | Power supply for the domestic hot water tank electrical backup. Can be set from 0 to 10 kW | 0 |

| Parameter | Description of the advanced parameters | Factory setting EHC-05 |
|----------------------------------|---|---|
| BL function AP001 | BL input function selection (BL1): Full blocking of the installation – frost protection not guaranteed Partial blocking of the installation – installation frost protection User reset locking Backup relieved Generator relieved Gen.&Backup relieved High, Low Tariff Photovoltaic HP Only PV HP And backup Smart Grid ready Heating Cooling | Partial blocking |
| Manual Heat Demand AP002 | Enable manual heat demand function. In this mode, the temperature set point used will be that for the AP026 parameter | Désactivé |
| Setpoint manual HD AP026 | Flow temperature setpoint for manual heat demand. • can be set from 7 to 70 °C • value accepted when AP002 = Activated | 40 |
| Cooling mode AP028 | Configuration of the cooling mode Off Active cooling on | Off |
| Max CH flow setpoint AP063 | Maximum central heating flow temperature setpoint. Can be set from 20 °C to 75 °C | Hydraulic backup: 75 Electrical backup: 75 |
| Humidity sensor AP072 | Humidity sensor configuration: No OnOff O-10V sensor | No |
| BL1 contact config. AP098 | BL1 input contact configuration: • input active on Open contact • input active on Closed contact | Open |
| BL2 contact config. AP099 | BL2 input contact configuration: • input active on Open contact • input active on Closed contact | Open |
| BL2 function AP100 | BL2 input function selection Full blocking of the installation – frost protection not guaranteed Partial blocking of the installation – installation frost protection User reset locking Backup relieved Generator relieved Gen.&Backup relieved High, Low Tariff Photovoltaic HP Only PV HP And backup Smart Grid ready Heating Cooling | Partial blocking |
| De-aeration cycle AP101 | De-air cycle settings: No deair at power up Always deair at pwr | Always deair at pwr |
| Boiler Pump function AP102 | Type of use for heating circulating pump. Adjustable: • 0: Operates when there is a heat pump demand. • 1: only operates if there is a CIRCA0 demand | 1 |
| CH Pump postrun time PP015 | Central heating pump post run time Can be set from 0 Min to 99 Min | 3 |

7.14.7 Installation Setup > Product management. B > Parameters, counters, signals

NP : Network Parameters = Cascade parameters

Tab.92 Parameters

| Parameter | Description | Factory setting SCB-10 |
|-----------------------------------|---|---------------------------|
| Cascade Permutation NP005 | Choice of the leading generator,.AUTO: Switching of order every 7 days Can be set from 0 to 127 | 0 |
| Cascade Type NP006 | Cascading boilers by adding successively or in parallel, the boilers function simultaneously | Traditional |
| | Traditional parallel | |
| CascTOutsideHeat Parl NP007 | Outdoor start temperature heating of all stages in parallel mode Can be set from -10 °C to 20 °C | 10 |
| CascTPostRunGen ePump NP008 | Duration of post operation of the cascade generator pump Can be set from 0 Min to 30 Min | 4 |
| CascInterStageTim e NP009 | Switch on and switch off timing for the producer of the cascade Can be set from 1 Min to 60 Min | 4 |
| CascTOutsideCool Para NP010 | Outdoor start temperature cooling of all stages in parallel mode Can be set from 10 °C to 40 °C | 30 |
| CascadeTypeAlgo NP011 | Choice of Cascade Algorithm type, power or temperature Temperature Power | Temperature |
| CascPowerRiseTi me NP012 | Cascade, Time to reach Temperature Septoint Can be set from 1 to 10 | 1 |
| CascForceStop Pprim NP013 | Force Primary Pump to Stop on cascade No Yes | No |
| Cascade Mode NP014 | Functionnement Mode of cascade : automatic, heating or cooling • Automatic • Heating • Cooling | Automatic |

Tab.93 Adv. Parameters

| ADV parameter | Description of the ADV advanced parameters | Factory setting SCB-10 |
|---------------|--|------------------------|
| NP001 | Hysterese high for Producer Manager Can be set from 0.5 °C to 10 °C | 3 |
| NP002 | Hysterese low for Producer Manager Can be set from 0.5 °C to 10 °C | 3 |
| NP003 | Maximum error gain for Producer Manager Can be set from 0 °C to 10 °C | 10 |
| NP004 | Proportional Factor for cascade with Temperature algorithm Can be set from 0 to 10 | 1 |

7.14.8 Installation Setup > Outside temp > Parameters, counters, signals

AP : Appliance Parameters = Appliance advanced parameters

Tab.94 Parameters

| Parameter | Description | Factory setting SCB-10 |
|----------------------------|---|---------------------------|
| Outdoor sensor AP056 | Enable outdoor sensorNo outside sensorAF60QAC34 | AF60 |
| Summer Winter AP073 | Outdoor temperature: upper limit for heating • can be set from 15 °C to 30.5 °C • set to 30.5 °C = the automatic switch between Summer and Winter mode is deactivated, and the system stays in heating mode | 22 |
| Season cross-over AP075 | Temperature variance from set outdoor upper temp. limit in which the generator will not heat or cool Can be set from 0 to 10 °C | 4 |

7.14.9 Installation Setup > Digital input > Parameters, counters, signals

EP : Entry Parameters = Input parameters

Tab.95 Parameters

| Parameter | Description | Factory setting SCB-10 |
|-------------------------------|---|---------------------------|
| Digital input config EP046 | Sets the general configuration of the digital input • Stop heating + DHW • Stop heating • Stop DHW • Forced setpoint • Buffer Tank input | Stop heating + DHW |
| Logic level Digi In EP056 | Sets the logic level contact of the Smart Control Board digital input Open Closed Off | Closed |
| Req FlowSetp digi In EP066 | Requested flow setpoint when digital input is configured to forced heat Can be set from 7 °C to 100 °C | 80 |

7.14.10 Installation Setup > Analogue input > Parameters, counters, signals

EP : Entry Parameters = Input parameters

Tab.96 Adv. Parameters

| ADV parameter | Description of the ADV advanced parameters | Factory setting SCB-10 |
|------------------------------|--|------------------------|
| Sensor input config EP036 | Sets the general configuration of the sensor input Tsyst1 Disabled DHW tank DHW tank top Buffer tank sensor Buffer Tank top System (cascade) | Disabled |
| Sensor input config EP037 | Sets the general configuration of the sensor input Tsyst2 • Disabled • DHW tank • DHW tank top • Buffer tank sensor • Buffer Tank top • System (cascade) | Disabled |

7.14.11 Installation Setup > 0-10 V input > Parameters, counters, signals

EP : Entry Parameters = Input parameters

Tab.97

| Parameter | Description | Factory setting SCB-10 |
|---------------------------------|--|---------------------------|
| SCB func. 10V PWMin EP014 | Smart Control Board function 10 Volt PWM input Off Temperature control Power control | Off |
| Min Setp Temp 0-10V EP030 | Sets the minimum set point temperature for 0 - 10 volts for the Smart Control Board Can be set from 0 °C to 100 °C | 0 |
| Max Setp Temp 0-10V EP031 | Sets the maximum set point temperature for 0 - 10 volts for the Smart Control Board Can be set from 0.5 °C to 100 °C | 100 |
| Min Setp Volt 0-10V EP034 | Minimum voltage for 0-10 V input corresponding to the minimum setpoint Can be set from 0 V to 10 V | 0.5 |
| Max Setp Volt 0-10V EP035 | Maximum voltage for 0-10 V input corresponding to the maximum set point Can be set from 0 V to 10 V | 10 |

7.14.12 Installation Setup > Appliance status > Parameters, counters, signals

EP : Entry Parameters = Input parameters

Tab.98 Parameters

| Parameter | Description | Factory setting SCB-10 |
|-----------------------------|---|------------------------|
| Status relay func. EP018 | Status relay function No Action Alarm Alarm Inverted Compressor on Compressor off Reserved Reserved Service request Heat pump in heating mode Heat pump on Locking or Blocking | Locking or Blocking |

7.15 Description of the parameters

7.15.1 Running the back-up in heating mode

Start-up conditions for the backup

The backups are authorised to start up normally except in the case of active backup relief, limitation linked to bi-valency or hybrid mode operation for example.

If the heat pump should also be limited, the backups are nevertheless authorised to operate to guarantee heating comfort.

The backups can also operate where defrosting is necessary to guarantee the safety of the plate heat exchanger, without taking into account temperature values, bivalency and the BL1 and BL2 inputs.

Conditions that allow backup relief:

If the BL function (AP001) or BL2 function (AP100) parameters are set to Backup relieved, Gen.&Backup relieved or Photovoltaic HP Only and the corresponding BL input is activated, the backups will be deactivated.

In heating mode, the backup is managed by the following parameters:

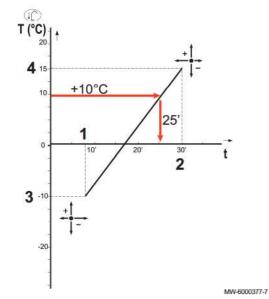
Tab.99 Parameter for heating production

| Access | Parameter | Description | Adjustment required |
|--|----------------------|-----------------------------------|--|
| Air Src heat pump > | BL function AP001 | BL input function selection (BL1) | Backup relieved Gen.&Backup relieved |
| Parameters, counters, signals > Parameters | | N 10 | PV HP And backup |
| | BL2 function | BL2 input function selection | Backup relieved |
| | AP100 | | Gen.&Backup relieved |
| 6 | | | PV HP And backup |

Tab.100

| Access | Parameter | Description | Value |
|--|-------------------------------|---|---------------------------|
| Air Src Heat pump > Parameters, counters, signals > Parameters | Delay StartBackup CH HP030 | Delay time for starting the backup energy source for the heating circuits Can be set from 1 to 600 minutes. If the Delay StartBackup CH (HP030) parameter is set to 0, the time delay for activating the backup is set depending on the outdoor temperature. | 20 minutes |
| | Delay stop backup CH HP031 | Delay time for stopping the backup energy source for the heating circuits | 4 minutes (default value) |

Fig.80



If the Delay StartBackup CH parameter is set to 0, the time delay for activating the backup is set depending on the outdoor temperature: the lower the outdoor temperature, the quicker the backup will be activated.

t Time (minutes)

Important

- T Outdoor temperature (°C)
- 1 Delay Min.Outdoor T. (HP047)
- 2 Delay Max.Outdoor T (HP048)
- 3 Min.Outdoor T.backup (HP049)
- 4 Max.Outdoor T.backup (HP050)

| i |

In this example, with the factory-set parameters, if the outdoor temperature is 10 °C, the backup will start up 25 minutes after the outdoor unit of the heat pump.

Tab.101 Time delay curve parameters for tripping the backup when Delay StartBackup CH (HP030) is set to 0.

| Access | Parameter | Description | Value |
|--|-------------------------------|--|---------------------------|
| Air Src Heat pump > Parameters, counters, signals > Parameters | Delay Min.Outdoor T. HP047 | Minimum duration of the time delay for tripping the backup Can be set from 0 to 60 minutes | 8 minutes (default value) |
| | Delay Max.Outdoor T HP048 | Maximum duration of the time delay for tripping the backup. Can be set from 0 to 60 minutes | 30 minutes |
| | Min.Outdoor T.backup HP049 | Minimum outdoor temperature for the time delay for tripping the backup. Can be set from -30 to 0 °C | -10 °C |
| | Max.Outdoor T.backup HP050 | Maximum outdoor temperature for the time delay for tripping the backup. Can be set from -30 to +20 °C | 15°C |

Backup operation if an error occurs on the outdoor unit

If an error occurs on the outdoor unit during a system heating demand, the hydraulic or electrical backup starts up after 3 minutes to guarantee heating comfort.

Backup operation when defrosting the outdoor unit

When the outdoor unit is defrosting, the control system ensures the protection of the system by starting up the backup if necessary.

If the backup is not sufficient to ensure the protection of the outdoor unit during defrosting, then the outdoor unit is switched off.

Operation when the outdoor temperature falls below the operating threshold of the outdoor unit

If the outdoor temperature is below the minimum operating temperature of the outdoor unit as defined by the Min. Outdoor T. HP (HP051) parameter, the outdoor unit is not authorised to operate.

If the system has a demand pending, the backup or electric boiler starts up immediately to guarantee heating comfort.

Tab.102

| Access | Parameter | Description | Value |
|---|--------------------------------|---|---|
| Air Src heat pump > Parameters, counters, signals > Adv. Parameters | Min. Outdoor T. HP HP051 | Minimum outdoor temperature for the heat pump to shut down. | -15 °C for 4.5 kW -15 °C for 6 kW -20 °C for 8 kW -20 °C for 11 kW -20 °C for 16 kW |

7.15.2 Running the back-up in domestic hot water mode

Start-up conditions for the backup

The start-up conditions for the backup producing domestic hot water are described in the following table.

Tab.103

| Access | Parameter | Description | Adjustment required |
|---|---------------------------------|-----------------------------------|--|
| Air Src | BL function AP001 | BL input function selection (BL1) | The operation of the BL1 blocking input can be set to: |
| Heat pump > Parameters, counters, signals > Adv. Parameters | | | Full blocking Partial blocking User reset locking Backup relieved Generator relieved Gen.&Backup relieved High, Low Tariff Photovoltaic HP Only PV HP And backup |
| | DI 4 contact | DIA in the state of the state of | Smart Grid ready Heating Cooling |
| BL1 contact config. AP098 | config. | BL1 input contact configuration | BL1 input contact configuration: Open Closed |
| | BL2 contact config. AP099 | BL2 input contact configuration | BL2 input contact configuration: Open Closed |
| | BL2 function AP100 | BL2 input function selection | The operation of the BL2 blocking input can be set to: Full blocking Partial blocking User reset locking Backup relieved Generator relieved Gen.&Backup relieved High, Low Tariff Photovoltaic HP Only VHP And backup Smart Grid ready Heating Cooling |

Operating description

The behaviour of the hydraulic or electrical backup in domestic hot water mode depends on the configuration of the **DHW management** parameter (DP051).

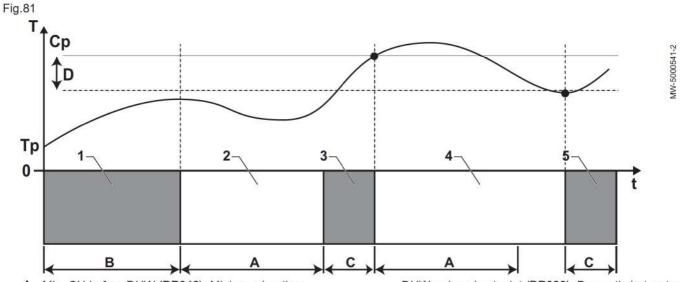
Tab.104 Behaviour of the hydraulic or electrical backup

| Access | Parameter | Operating description | Adjustment required |
|--|----------------------------------|---|---------------------|
| Installation Setup > DHW tank > Parameters, counters, signals > Parameters | DHW management DP051 | If set to Economy: the system gives priority to the heat pump during domestic hot water production. Recourse to the hydraulic or electrical backup is only taken if the Delay StartBackupDHW (DP090) time delay has elapsed in domestic hot water mode, unless hybrid mode is activated. In that case, hybrid logic takes over. | ECO (Only HP) |
| | | If set to Comfort, the domestic hot water production mode gives priority to comfort by accelerating domestic hot water production by simultaneously using the heat pump and the electrical or hydraulic backup. In this mode, there is no maximum time for domestic hot water production as the use of the backups helps to ensure domestic hot water comfort more quickly. | Comfort (HP+Boiler) |
| Installation Setup > Installation Setup > Installation Setup > DHW tank > Parameters, counters, signals > Adv. Parameters | Delay StartBackupDHW DP090 | Delay time for starting the backup energy source for DHW | 90 |

7.15.3 Operation of the switch between heating and production of domestic hot water

The system does not allow the simultaneous production of heating and domestic hot water.

The switch logic between domestic hot water mode and heating mode operates as follows:



- A Min. CH before DHW (DP048): Minimum heating duration between two domestic hot water production runs
- B Max. DHW duration (DP047): Maximum authorised duration for domestic hot water production
- C Duration for producing domestic hot water (less than DP047) to reach the DHW set point
- Cp DHW comfort setpoint (DP070): Domestic hot water "Comfort" set point temperature
- DHW reduced setpoint (DP080): Domestic hot water "Reduced" setpoint temperature
- T Temperature
- Tp DHW tank temp bottom (DM001): Domestic hot water temperature (lower temperature sensor)
 - DHW tank temp top (DM006): Domestic hot water temperature (upper temperature sensor)
 - t Time
- D Hysteresis DHW (DP120): Set point temperature differential triggering the domestic hot water tank to be charged

Tab.105

| Phase | Operating description | | | |
|--|--|--|--|--|
| 1 | Domestic hot water production only. When switching on, if domestic hot water production is authorised and acceleration of domestic hot water production is not required, DHW management ((DP051) configured as ECO (Only HP)), a domestic hot water production cycle is started up for a maximum duration that can be adjusted and fixed by the Max. DHW duration(DP047) parameter. In the event of insufficient heating comfort, the heat pump is running too long in domestic hot water mode: reduce the maximum duration of domestic hot water production. | | | |
| 2 | Heating only. Production of domestic hot water is off. Even if the domestic hot water set point is no reached, a minimum heating period is forced. This period can be adjusted and defined with the Min before DHW parameter (DP048). After the heating period, tank loading is enabled again. | | | |
| 3 | Domestic hot water production only. When the domestic hot water set point is reached, a period in heating mode begins. | | | |
| Heating only. When the Hysteresis DHW(DP120) differential is reached, domestic hot water is triggered. If there is not enough domestic hot water (e.g. if the domestic hot water does not heat up qu enough): reduce the trip differential (hysteresis) by modifying the value of the Hysteresis DH ter (DP120). The DHW tank will then heat up the water more quickly. | | | | |
| 5 | Domestic hot water production only. | | | |

Tab.106 Configuration of the domestic hot water

| Access | Parameter | Description |
|---|-------------------------------|---|
| DHW tank > Parameters, counters, signals > Parameters | DHW management DP051 | ECO mode: use of the heat pump only. Comfort mode: use of the heat pump and backup energy sources |
| | DHW comfort setpoint DP070 | Comfort temperature setpoint from the Domestic Hot Water tank |
| | Hysteresis DHW DP120 | Hysteresis temperature relative to the DHW temperature setpoint |
| | DHW reduced setpoint DP080 | Reduced temperature setpoint from the Domestic Hot Water tank |

Tab.107 Configuration of the duration

| Access | Parameter | Description |
|----------------------------------|-----------------------------|---|
| DHW tank > Parameters, counters, | Max. DHW duration DP047 | Maximum duration of the domestic hot water production |
| signals > Parameters | Min. CH before DHW DP048 | Minimum heating duration between two periods of domestic hot water production |

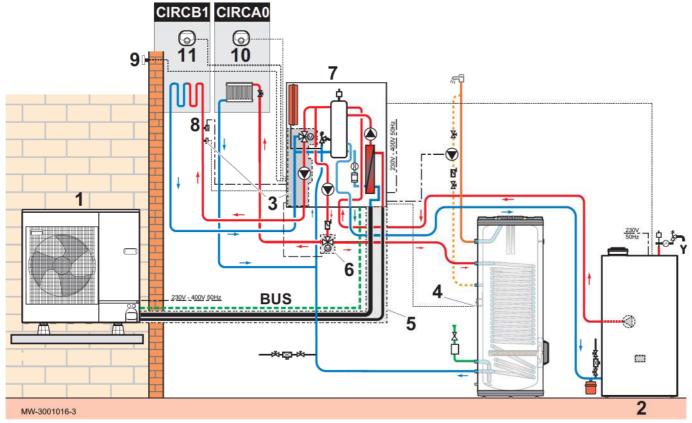
Tab.108 Temperatures

| Access | Signal | Description |
|----------------------------------|-------------------------------|---|
| DHW tank > Parameters, counters, | DHW tank temp bottom DM001 | Domestic Hot Water tank temperature (bottom sensor) |
| signals > Signals | DHW tank temp top DM006 | Domestic Hot Water tank temperature (top sensor) |

8 Connection and installation examples

8.1 Installation with hydraulic back-up, two circuits and a domestic hot water tank

Fig.82 Connect CIRCA0 to EHC-05 and CIRCB1 to SCB-10

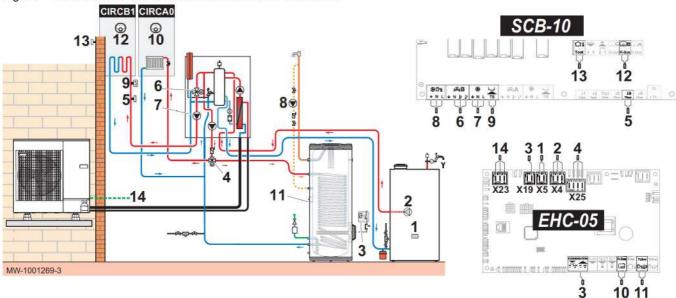


- 1 Outdoor unit
- 2 Gas or oil boiler
- 3 HK21: Three-way internal valve kit
- 4 AD212: Sensor domestic hot water circuit (DHW)
- 5 EH114: Refrigerant connection 5/8" 3/8", 5 m
- 6 EH812: Heating/domestic hot water reversing valve
- 7 Indoor unit with hydraulic backup
- 8 Safety thermostat
- 9 Outdoor temperature sensor
- 10 AD324: Smart TC° thermostat CIRCA0 circuit
- 11 AD324: Smart TC° thermostat CIRCB1 circuit

8.1.1 Make the electrical connections

- Connect the accessories and options to the EHC-05 PCB, respecting the 230-400 V and 0-40 V cable feed-throughs.
- 2. Connect the accessories and options to the SCB-10 PCB, respecting the 230-400 V and 0-40 V cable feed-throughs.
 - The icons corresponding to the CIRCB1 circuit and the Domestic Hot Water circuit (DHW) appear on the user interface. The CIRCA0 circuit icon is present by default.

Fig.83 Connect CIRCA0 to EHC-05 and CIRCB1 to SCB-10



- 1 X5: Hydraulic backup on/off contact, controls the burner for the backup boiler
- 2 X4: Control of the backup boiler pump
- 3 X19: Control signal for the immersion heater, used to control the immersion heater on the EH812 reversal valve kit
- 3 X12: 24V supply for the condensation sensor, used to control the immersion heater on the EH812 reversal valve kit
- 4 X25: Reversing valve from the EH812 reversing valve kit - CIRCA0 / Domestic Hot Water (DHW) circuit

- 5 Flow sensor CIRCB1 circuit
- 6 Three-way valve CIRCB1 circuit
- 7 Pump power supply CIRCB1 circuit
- 8 Recirculating pump DHW circuit
- 9 Safety thermostat for underfloor heating flow -CIRCB1 circuit
- 10 X12 R-Bus: Smart TC° thermostat CIRCA0 circuit
- 11 X28 Tdhw2: AD212 sensor DHW circuit
- 12 Smart TC° thermostat CIRCB1 circuit
- 13 Outdoor temperature sensor
- 14 X23: Outdoor unit bus connection

8.1.2 Applying the parameters

 To configure the backup boiler: at first start-up or after resetting the factory settings, set the CN1 and CN2 parameters according to the information on the data plate and the outdoor unit output.



2. Configure and check the parameters of the radiator circuit (CIRCA0).

Tab.109

| Access | Parameter | Description | Adjustment required |
|--|-----------------------------------|--|--|
| CIRCA0 > Parameters, counters, signals > | Zone Function CP020 | Functionality of the zone | Direct This setting does not enable cooling. |
| Parameters | MaxZoneTFlowSetp oint CP000 | Maximum Flow Temperature setpoint zone | 75 °C Adjust the temperature as required. |

3. Set the heating curve on the CIRCA0 circuit to a gradient of 1.5. Adapt the values of the heating curve in order to obtain optimum comfort.



4. Configure the underfloor heating circuit parameters (CIRCB1).

Tab.110

| Access | Parameter | Description | Adjustment required |
|---|-----------------------------------|--|--|
| 19.8 CIRCB1 > Parameters, counters, signals > | Zone Function CP020 | Functionality of the zone | Mixing Circuit Fan Convector Only these 2 settings are used for cooling. |
| Parameters | MaxZoneTFlowSetp oint CP000 | Maximum Flow Temperature setpoint zone | 40 °C Adjust the temperature as required. |

Set the heating curve on the CIRCB1 circuit to a gradient of between 0.4 and 0.7. Adapt the values of the heating curve in order to obtain optimum comfort.



Configure the parameters of the domestic hot water tank circuit (DHW).

Tab.111

| Access | Parameter | Description | Adjustment required |
|--|--------------------------------|---|---|
| DHW tank > Parameters, counters, signals > | Max. DHW duration DP047 | Maximum duration of the domestic hot water production | 3 hours Adjust the duration according to need |
| Parameters | Min. CH before DHW DP048 | Minimum heating duration between two periods of domestic hot water production | 2 hours Adjust the duration according to need |
| | DHW management DP051 | ECO mode: use of the heat pump only. Comfort mode: use of the heat pump and backup energy sources | ECO (Only HP) |
| | Hysteresis DHW DP120 | Hysteresis temperature relative to the DHW temperature setpoint | 15 °C Adjust the temperature as required |



7. Configure the heat pump parameters.

Tab.112

| Access | Parameter | Description | Adjustment required |
|---|-----------------------|-----------------------------------|---|
| Air Src Heat pump > Parameters, counters, signals > Adv. Parameters | Cooling mode AP028 | Configuration of the cooling mode | Configuration of the cooling mode: Active cooling on |

Authorisation for cooling has been set.

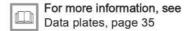


8. Configure the parameters for the immersion heater on the domestic hot water tank.

Tab.113

| Access | Parameter | Description | Adjustment required |
|---|----------------------------------|--|---------------------|
| DHW tank > Parameters, counters, signals > Adv. Parameters | DHW backup type DP334 | Backup type used for domestic hot water production | IDU/DhwTank Cooling |
| Air Src Heat pump > Parameters, counters, signals > Adv. Parameters | kW rating DHW backup HP145 | Declaration of the kW rating of the electrical backup in the DHW tank. Used for electrical counting. | 2.4 kW |

- Configure the timer programme for the domestic hot water 1 (DHW1) to configure the operating hours of the recirculating pump. See the user guide.
- Configure the timer programmes for the CIRCA0, CIRCB1and DHW circuits.



8.2 Installation with a swimming pool

8.2.1 Connecting a swimming pool

To control swimming pool heating, you will need the AD249 optional PCB and a swimming pool thermostat. A low-loss header will also be required to ensure the heat pump operates correctly with a swimming pool.

The electrical connection of a swimming pool is made to the AD249 optional PCB.

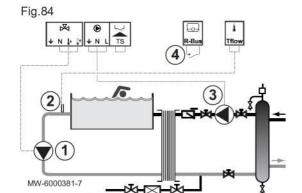
 Connect the swimming pool's secondary pump to terminal block ⋈ of the selected circuit (CIRCA1, CIRCB1 or CIRCC1).

| Three-way valve terminal block | Connecting the pump |
|--------------------------------|-----------------------|
| Earthing connector | Earth wire |
| N connector | Pump neutral |
| Opening control connector | Power supply for pump |

- Connect the swimming pool temperature sensor to the TFlow terminal block
- 3. Connect the swimming pool's primary pump to terminal block **(CIRCA1)** of the selected circuit (CIRCA1, CIRCB1 or CIRCC1).
- Connect the swimming pool heating cut-off control to the R-Bus terminal block.

Factory configuration:

- The thermostat contact is open when the swimming pool temperature is higher than the thermostat set point and the swimming pool is not heated. Only the frost protection function is still running.
- The thermostat contact is closed when the swimming pool temperature is lower than the thermostat set point and the swimming pool is heated.



8.2.2 Configuring swimming pool heating



1. Configure the parameters on the selected circuit (CIRCA1, CIRCB1 or CIRCC1).

Tab.114

| Access | Parameter | Description | Adjustment required |
|--------|----------------------------------|---|---------------------|
| CIRCA1 | Zone Function CP020 | Functionality of the zone | Swimming pool |
| | Zone TSwimmPool setp CP540 | Setpoint of swimming pool when Zone is configured on Swimming Pool | 26 °C |

i

Important

Backup operation follows the same logic as heating mode. If necessary, it is possible to block operation of the backups with the BL inputs.

9 Operation

9.1 Regional and ergonomic parameters

You can personalise your appliance by modifying the parameters linked to your geographic location and the ergonomics of the control panel.



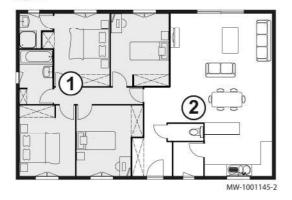
- 1. Press the 😑 key.
- 2. Select System Settings.
- 3. Carry out one of the following operations:

Tab.115

| Menu | Description |
|-----------------------------|---|
| Set Date and Time | Setting the date and time |
| Select Country and Language | Select the country and language. |
| Daylight Saving Time | Setting the automatic change to daylight saving time. These changes will be carried out on the last Sunday in March and October |
| Installer Details | Display the installer details |
| Cost calculation | Enter the tariffs for the energy used |
| Set Heating Activity Names | Modify the name of activities used to program heating periods |
| Set Cooling Activity Names | Modify the name of activities used to program cooling periods |
| Set Screen Brightness | Setting the screen brightness |
| Set click sound | Switch the sound of the rotary knob on or off |
| Firmware Update | Function not available |
| License Information | Display the creation licenses for the internal software |

9.2 Personalising the zones

Fig.85



9.2.1 Definition of the term "zone"

Zone: term given to the different hydraulic circuits (CIRCA, CIRCB). It indicates several rooms served by the same circuit.

Tab.116 Example:

| Key | Zone | Factory-set name |
|-----|--------|------------------|
| ① | Zone 1 | CIRCA |
| 2 | Zone 2 | CIRCB |

9.2.2 Changing the name and symbol of a zone

The name and symbol for a zone are factory-set as shown in the appendix. If you desire, you can personalise the name and symbol of the zones in your installation.

- 1. Select the icon of the zone to be modified, [294], for example.
- 2. Select Zone configuration > Zone friendly Name.
- 3. Change the name of the zone (20 characters maximum).
- 4. Select Icon display zone
- 5. Select the symbol to be associated with the zone.
- Enter the chosen name and symbol in the table provided at the back of the manual.

9.3 Personalising the activities

9.3.1 Definition of the term "Activity"

Activity: this term is used when programming time ranges. It refers to the client's desired comfort level for different activities during the course of the day. One set point temperature is associated to each activity. The last activity of the day remains valid until the first activity of the following day.

Fig. 86

22
20
19
15
16

MW-1001144-2

Tab.117 Example:

| Start of the activity | Activity | Set point temperature |
|-----------------------|-----------|-----------------------|
| 6:30 | Morning ① | 20 °C |
| 9:00 | Away 2 | 19 °C |
| 17:00 | Home ③ | 20 °C |
| 20:00 | Evening 4 | 22 °C |
| 23:00 | Sleep (5) | 16 °C |

9.3.2 Changing the name of an activity

The name of the different activities is factory-set: Sleep, Home, Away, Morning, Evening and Custom. If you wish, you can personalise the name of the activities for all of the zones in your installation.

- 1. Press the 🕮 key.
- 2. Select System Settings.
- 3. Select Set Heating Activity Names or Set Cooling Activity Names.
- Select the activity you want to change.
- 5. Change the name of the activity (10 characters max.).

9.3.3 Changing the temperature of an activity

The temperatures for the different activities are factory-set as shown in the appendix. If you desire, you can personalise the temperatures for these activities for all of the zones in your installation. These activities are used in the timer programmes.

- 1. Select the icon for the zone to be programmed, 29.4°C, for example.
- Select Set Heating Activity Temperatures, either for heating or for cooling.
 - ⇒ Information on the selected menu is given in the lower part of the screen.
- 3. Select the activity you want to change.
- 4. Modify the temperature for the activity.
- Enter the chosen temperature in the table provided at the back of the manual.

9.4 Room temperature for a zone

9.4.1 Selecting the operating mode

To set the room temperature for the different living zones, you can choose between five operating modes. We recommend the **Scheduling** operating mode which enables the room temperature to be modulated according to your needs and to optimise your energy consumption.



1. Select the icon for the affected zone, for example.

2. Select the desired operating mode:

Tab.118

| Mode | | Description | |
|--------------|--------------------------|--|--|
| iii d | Scheduling | The room temperature is modulated according to the timer programme chosen. Recommended mode. | |
| 6 | Manual | The room temperature is constant. | |
| 9,0 | Short temperature change | The room temperature is forced for a defined period. | |
| (A) | Holiday | The room temperature is reduced during an absence period to save energy. | |
| * | Antifrost | The installation and equipment are protected against frost during the winter period. | |

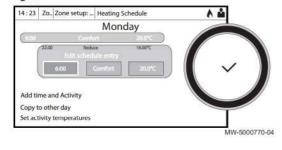
9.4.2 Activating and configuring a timer programme for heating

A timer programme can be used to vary the room temperature in a living zone depending on activities during the day. This can be programmed for each day of the week.



- 1. Select the icon for the zone to be programmed, 29,4°C, for example.
 - Information on the current operating mode is given in the upper part of the screen.
- To activate the timer programming or to change the timer programme, select Scheduling.
- 3. Select the timer programme to be activated.
 - Information on the active timer programme is given in the upper part of the screen.
- To modify the timer programme, select Zone configuration > Heating Schedule.
- 5. Select the programme to be modified.
 - The programmed activities for Monday are displayed. The last activity of the day remains active until the first activity of the following day.
- 6. Select the day to be modified.
- 7. Carry out the following actions according to your needs:
 - . Modify the timings for programmed activities.
 - · Add a new time range.
 - Delete a programmed activity (choose the activity "Delete").
 - · Copy programmed daily activities to other days.
 - · Modify temperatures linked to an activity.

Fig.87



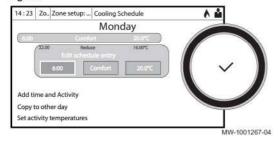
9.4.3 Activating and configuring a timer programme for cooling

You can modify the timer programme linked to the **Cooling** mode. In the **Scheduling** operating mode, the Cooling timer programme is activated automatically when the average outdoor temperature over a 24-hour period has been greater than 22 °C. If you would prefer that this mode is triggered at a different temperature, ask your installer to modify this parameter in your installation.



- 1. Select the icon for the zone to be programmed, of for example.
 - Information on the current operating mode is given in the upper part of the screen.

Fig.88



- To modify the timer programme for the Cooling mode, select Zone configuration > Cooling Schedule.
 - The programmed activities for Monday are displayed. The last activity of the day remains active until the first activity of the following day.
- 3. Select the day to be modified.
- 4. Carry out the following actions according to your needs:
 - . Modify the timings for programmed activities.
 - · Add a new activity.
 - Delete a programmed activity (choose the activity "Delete").
 - . Copy programmed daily activities to other days.
 - · Modify temperatures linked to an activity.

9.4.4 Changing the room temperature temporarily

Regardless of the operating mode selected for a zone, it is possible to modify the room temperature for a defined period. Once this time has elapsed, the selected operating mode will restart.



- 1. Select the icon of the zone to be modified, [19,47], for example.
- 2. Select Short temperature change.
- 3. Define the duration in Hour and in Minute.
- 4. Set the temporary room temperature setpoint for the circuit selected.

9.5 Domestic hot water temperature

9.5.1 Selecting the operating mode

For the production of domestic hot water, you can choose between five operating modes. We recommend the **Scheduling** mode which enables domestic hot water production periods to be programmed according to your needs and to optimise your energy consumption.



- 1. Select the DHW tank icon.
- 2. Select the desired operating mode:

Tab.119

| Mode | | Description | |
|----------|-----------------|--|--|
| f | Scheduling | The domestic hot water is produced according to the timer programme chosen | |
| ı | Manual | The domestic hot water temperature remains at the comfort temperature permanently | |
| ଜ୍ଞ | Hot water boost | The production of domestic hot water is forced at the comfort temperature for a defined duration | |
| (Î) | Holiday | The domestic hot water temperature is reduced during an absence period to save energy | |
| * | Antifrost | The equipment and the system are protected when the heat pump is in frost protection mode. | |

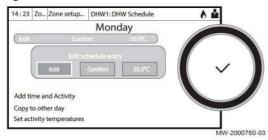
9.5.2 Activating and configuring a timer programme for domestic hot water

A timer programme can be used to vary the domestic hot water temperature depending on activities during the day. This can be programmed for each day of the week.



- 1. Select the DHW tank icon.
 - ⇒ Information on the current operating mode is given in the upper part of the screen.
- To activate the timer programming or to change the timer programme, select Scheduling.

Fig.89



- 3. Select the timer programme to be activated.
 - ⇒ Information on the active timer programme is given in the upper part of the screen.
- 4. To modify the timer programme, select Zone configuration > DHW Schedule.
- 5. Select the programme to be modified.
 - ⇒ The programmed activities for Monday are displayed. The last activity of the day remains active until the first activity of the following day.
- 6. Select the day to be modified.
- 7. Carry out the following actions according to your needs:
 - · Modify the timings for programmed activities.
 - Add a new activity.
 - Delete a programmed activity (choose the activity "Delete").
 - · Copy programmed daily activities to other days.
 - · Modify temperatures linked to an activity.

9.5.3 Forcing domestic hot water production (override)

Regardless of the selected operating mode, you can force domestic hot water production to the comfort temperature (DHW comfort setpoint parameter) for a defined duration.



- 51,2% DHW tank icon. 1. Select the
- 2. Select Hot water boost.
- 3. Define the duration in Hour and in Minute.

9.5.4 Modifying the domestic hot water set point temperatures

The production of domestic hot water operates with two set point temperature parameters:

- . DHW comfort setpoint: used in the Scheduling, Manual and Hot water
- · DHW reduced setpoint: used in the Scheduling, Holiday and Antifrostmodes

You can change these set point temperature settings to adapt them to your needs.



- 1. Select the 51.20 DHW tank icon.
- Select Comfort DHW set point to modify this set point.
- 3. Select Zone configuration > Domestic Hot Water Setpoints > Reduced DHW set point to modify this set point.

9.6 Managing the heating, cooling and domestic hot water production

9.6.1 Switching the central heating on/off

Your appliance will automatically deactivate the heating function and switch to cooling mode when the temperature exceeds 22 °C (factory setting). However, you can manually switch off the heating function for all circuits to save energy during the summer period, for example.



If the heating function is shut off, then the cooling will also be shut off.



- 1. Select the 23.5 Air Src Heat pump icon.
- 2. Select CH function on.
- 3. Select the desired value:
 - · Off to stop the heating function.
 - · On to switch the heating function on again.

9.6.2 Forcing cooling

Your appliance will automatically switch to cooling mode when the outdoor temperature exceeds 22 °C (factory setting). However, you can force cooling mode at any time, regardless of the outdoor temperature.

- 1. Select the crc icon.
- 2. Select Force summer mode.
- 3. Select On.

9.6.3 Periods of absence or going on holiday

If you will be absent for several weeks, you can reduce the room temperature and domestic hot water temperature in order to save energy. To do this, activate the **Holiday** operating mode for all zones, including for domestic hot water.

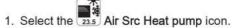
- 1. Select the Holiday Mode icon.
- 2. Set the following parameters:

Tab.120

| Parameter | Description |
|--|--|
| Start date holiday | Set the date and time for the start of the absence period. |
| End date holiday | Set the date and time for the end of the absence period. |
| Wished room temperature during holiday | Set the desired room temperature for the absence period |
| Reset | Restart or cancel the holiday programme |

9.7 Monitoring the energy consumption

If your installation is equipped with an energy meter, you can monitor your energy consumption.



⇒ The energy consumed since the last energy consumption meter reset is displayed:

Tab.121

| Parameter | Description |
|----------------------|--|
| Cool Energy consumed | Energy consumed for cooling |
| DHW energy consumed | Energy consumed for domestic hot water |
| CH Energy Consumed | Energy consumed for central heating |

To reset the meters to zero, select Reset counters for the energy consumption.

9.8 Starting and stopping the heat pump

9.8.1 Starting the heat pump

- 1. Switch on the outdoor unit and the indoor unit.
 - ⇒ The heat pump will begin an automatic vent cycle (which lasts approx. three minutes), run each time the power is switched on.
- Check the hydraulic pressure in the installation indicated on the user interface.



9.8.2 Shutting down the heat pump

The heat pump must be shut down in certain situations, for example during any intervention on the equipment. In other situations, such as an extended absence period, we recommend that the **Holiday** operating mode is used in order to benefit from the heat pump anti-blocking function and to protect the installation from frost.

To shut down the heat pump:

- 1. Switch off the power to the outdoor unit.
- 2. Switch off the power to the indoor unit.

10 Maintenance

10.1 General

An annual inspection with a leak-tightness check in accordance with prevailing standards is obligatory.

Maintenance operations are important for the following reasons:

- · To guarantee optimum performance.
- · To extend the life of the equipment.
- To provide an installation which offers the user optimum comfort over time.



Caution

Only qualified professionals are authorised to carry out maintenance work on the heat pump and the heating system.



Danger of electric shock

Before any work, switch off the mains electricity to the heat pump and the hydraulic or electrical backup if present.



Danger of electric shock

Check the discharge from the capacitors of the outdoor unit.



Caution

Before working on the refrigeration circuit, switch off the appliance and wait a few minutes. Certain items of equipment such as the compressor and the pipes can reach temperatures in excess of 100°C and high pressures, which may cause serious injuries.



Caution

Do not drain the installation, except in cases of absolute necessity. E.g.: several months' absence with the risk of temperatures in the building falling below freezing.

10.2 Maintenance message

When a maintenance operation is required, your appliance will alert you in two ways:

- · A maintenance message will appear on the screen.
- The Maintenance Status icon on the home screen flashes.

10.3 Displaying the maintenance information

Your appliance gives you information on necessary maintenance and servicing operations.



1. Select the Maintenance Status icon.

Consult the information linked to the maintenance and servicing of your appliance:

| Information | Description |
|----------------------|---|
| Maintenance required | Indicates the necessity of mainte- nance: yes/no |
| Current maintenance | Type of maintenance to come |
| Service run hours | Number of hours that the appliance has been producing energy since last service |
| Hours since service | Number of hours since the previous servicing of the appliance |
| Starts since service | Number of heat generator starts since the previous servicing. |

10.4 Configuring the maintenance message

The control panel on the indoor unit is used to display a message whenever maintenance is necessary.

To configure the maintenance message:



- 1. Select the Maintenance icon.
- 2. Select Service notification.
- 3. Select the desired type of notification:

| Type of notification: | Description | |
|-----------------------|---|--|
| None | No maintenance message | |
| Custom notification | The maintenance message will be displayed after the number of heat pump operating hours defined by the Service hours mains parameter: Hours powered to raise a service notification or after the number of compressor operating hours defined by the Maintenance hours parameter. | |

4. With the Custom notification notification type, set the number of operating hours before a maintenance message is sent:

| Parameter Description | |
|--|---|
| Maintenance hours (AP009) | Compressor operating hours before a maintenance message is sent |
| Service hours mains (AP011) Operating hours switched on before a maintenance message is sent | |

10.5 Checking the safety components

- Check that the safety components are operating correctly, particularly the safety valve on the heating circuit.
- 2. Check the electrical connections.
- 3. Change any and all parts and cables considered defective.
- 4. Check all screws and nuts (cover, support, etc.).
- 5. Change damaged sections of lagging.

10.6 Check the hydraulic pressure

Regularly check the hydraulic pressure in the installation. It should be between 1.5 and 2 bar.



- 1. Select the F. Water Pressure icon.
- Check the pressure that is displayed in the right section of the main screen.
- If the pressure is less than 1.5 bar, contact the installer so that they check the condition of the expansion vessel, check hydraulic leaktightness and top up the water.

10.7 Checking the operation of the appliance

This function is used to force the heat pump and backup in heating or cooling mode, in order to check that they are working correctly.



- 1. Press the e key.
- 2. Select Commissioning Menu.
- 3. Select Load Test.
- Select the operating mode for which you would like to see the information. Off, Medium power or Control unit Cooling.
 To test operation in heating mode, it is possible to modify the system setpoint temperature.

To test operation in cooling mode, the minimum setpoint is 10 °C but this can be set to a higher temperature.

It is strongly advised not to leave the system in this operating mode for long periods as the heating circuits (mixing valves, pumps) are not regulated.

10.8 Cleaning the magnetic filter

To prevent clogging of the plate heat exchanger, the magnetic filter on the plate heat exchanger inlet must be cleaned every year as part of annual maintenance.

If the installation has a flow fault, the filter needs to be fully cleaned.

10.8.1 Magnetic filter annual maintenance

- 1. Power off the appliance.
- 2. Remove the magnet from the filter.
 - ⇒ The magnetic particles stuck inside the filter will drop to the bottom and be ejected via the drain.

Fig.90

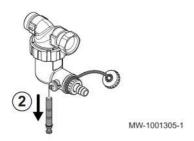
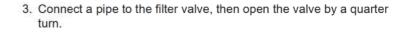


Fig.91



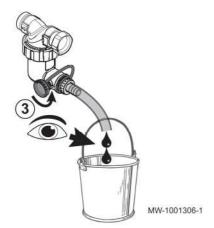
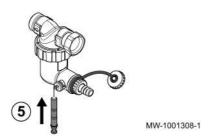


Fig.92



 Once the water running out of the pipe is clear, re-close the valve. If necessary, open and close the valve several times to create surges, and clean the filter better.

Fig.93



5. Refit the magnet. Pushing it in fully.

Fig.94



MW-1001309-02

- 6. Check the pressure in the installation. If the pressure is less than 1.5 bar, top up the water.
- 7. Power the appliance back on.
- 8. Check the pressure in the installation. If the pressure is less than 1.5 bar, top up the water.
- 9. Activate the heating and check the flow rate in the installation. If the flow rate is too low, clean the filter fully.

10.8.2 Full cleaning of the magnetic filter

Activate the heating and check the flow rate in the installation. If the flow rate in the installation is too low, fully clean the magnetic filter. This operation requires the appliance to be fully drained.

- 1. Power off the appliance.
- 2. Isolate the appliance from the water supply.
- 3. Drain the appliance: connect a drain pipe to the filter nipple, then open the valve on the filter tap by a quarter turn.

Fig.95

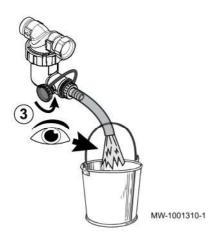


Fig.96

4. Once water stops running out of the pipe, close the valve on the filter.

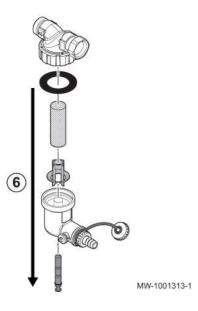


Fig.97



5. Unscrew the sludge container using the handling tool provided in the accessories bag.

Fig.98



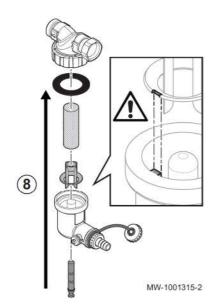
- 6. Disassemble the different parts of the mud pot.
 - ⇒ The magnetic particles stuck inside the filter body will drop to the bottom.

Fig.99



7. Clean the various parts with clean water.

Fig. 100



8. Refit the sludge collector.

\wedge

Caution

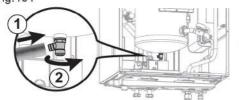
Risk of breakage.

- Observe the keyway of the plastic part: align the notch with the pin.
- Replace the seal if necessary.
- Check that the seal is correctly positioned before tightening with the maintenance key provided.
- 9. Open the stop valves and reactivate the water supply to the appliance.
- 10. Re-commission the appliance.

10.9 Draining the heating circuit

Fig.101

Fig. 102



- Connect a hose (internal diameter: 8 mm) to the drain valve on the heating circuit.
- 2. Open the drain valve.
- 3. Await the complete drainage of the heating circuit.

10.10 Replacing the battery in the control panel

If the indoor unit is switched off, the control panel battery takes over to keep the correct time.

The battery must be replaced when the time is no longer saved.

- 1. Remove the front panel by pulling firmly upwards.
- Tilt the control panel bracket forwards and hang it in a horizontal position.
- Remove the battery located in back plate of the control panel by pushing it gently forwards.
- 4. Insert a new battery.



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Important

Battery type:

- CR2032, 3 V
- Do not use rechargeable batteries
- Do not discard used batteries in the dustbin. Take them to an appropriate collection place.
- 5. Re-assemble everything.



 Clean the outside of the appliance using a damp cloth and a mild detergent.

11 Troubleshooting

11.1 Fault finding

Tab.122

| Problems | Probable causes | Corrections |
|--|---|--|
| The radiators are cold. | The heating setpoint temperature is too low. | Increase the value of the room temperature setpoint or, if a room unit is connected, increase the temperature on it. |
| | The heating mode is deactivated. | Activate the heating mode. |
| | The radiator valves are closed. | Open the valves on all radiators connected to the heating system. |
| | The heat pump is not operating. | Check that the heat pump is switched on.Check the fuses and switches on the electrical installation. |
| | The water pressure is too low (< 1 bar). | Top up the system with water. |
| There is no domestic hot water. | The domestic hot water setpoint temperature is too low. | Increase the domestic hot water setpoint temperature. |
| | The domestic hot water mode is deactivated. | Activate the domestic hot water mode. |
| | The appliance is in reduced domestic hot water mode | Check and modify the comfort and reduced time ranges for the domestic hot water. Adapt the domestic hot water setpoint temperature. |
| | The shower head is restricting the water flow. | Clean the shower head; replace it if necessary. |
| | The heat pump is not operating. | Check that the heat pump is switched on. Check the fuses and switches on the electrical installation. |
| | The water pressure is too low (< 1 bar). | Top up the installation with water. |
| Significant variations in domestic hot water | Insufficient water supply | Check the water pressure in the installation. Open the valve. |
| temperature | The domestic hot water hysteresis is too high | Contact the professional responsible for maintenance of the heat pump. |
| The heat pump does not work. | The heating setpoint temperature is too low. | Increase the value of the room temperature setpoint or, if a room unit is connected, increase the temperature on it. |
| | The heat pump is not operating. | Check that the heat pump is switched on.Check the fuses and switches on the electrical installation. |
| | The water pressure is too low (< 1 bar). | Top up the system with water. |
| | An error code appears on the display. | Correct the error if possible. |
| The heat pump runs short-cycling in do- mestic hot water mode | The temperature setpoint is too low | Increase the setpoint |
| The water pressure is too low (< 1 bar). | Not enough water in the installation. | Top up the system with water. |
| | Water leak. | Contact the professional responsible for maintenance of the heat pump. |

| Problems | Probable causes | Corrections |
|--|---|--|
| Clicking in the central heating pipes | The central heating pipe clamps are too tight. | Slightly loosen the clamps. |
| | There is air in the heating pipes. | Vent any air in the domestic hot water tank, the pipes and the taps to prevent the annoying noises likely to be produced during heating or when drawing off water. |
| | The water is circulating too quickly in the central heating system. | Contact the professional responsible for maintenance of the heat pump. |
| Significant water leak underneath or in the vicinity of the heat pump. | The pipes on the heat pump or the central heating are damaged. | Contact the professional responsible for maintenance of the heat pump. |

11.2 Resolving operating errors

If your appliance malfunctions, the status LED flashes and/or changes colour and a message containing an error code is displayed on the main screen of the control panel. This error code is important for the correct and rapid diagnosis of the type of malfunction and for any technical assistance that may be needed.

If an error occurs:

- 1. Make a note of the code displayed on the screen.
- Remedy the problem described by the error code or contact the installer.
- Switch the heat pump off and back on to check that the cause of the error has been removed.
- 4. If the code is displayed again, contact the installer.

11.2.1 Types of error code

The control panel can display three types of error codes:

Tab.123

| Type of code | Code format | Colour of the status LED | |
|--------------|-------------|--------------------------|--|
| Warning | Axx.xx | Green flashing | |
| Blockage | Hxx.xx | Continuous red | |
| Lock out | Exx.xx | Red flashing | |

11.2.2 Warning codes

A warning code signals that the optimal operating conditions are not fulfilled. The system continues to operate safely, but there is a risk of shutdown if the situation continues to deteriorate.

If the situation improves, the warning code may disappear spontaneously.

When one of the codes below is displayed continuously, contact the professional responsible for maintenance of the heat pump.

Tab.124 List of warning codes linked to the EHC-05 PCB

| Code | Message | Description | |
|--------|----------------------|---|--|
| A02.06 | Water Press Warning | Water Pressure Warning active | |
| A02.18 | OBD Error | Object Dictionary Error | |
| A02.22 | System flow warning | System water flow warning active | |
| A02.55 | Inval or miss SerNR | Invalid or missing device serial number | |
| A02.80 | Missing Cascade Ctrl | Missing Cascade controller | |

11.2.3 SCB-10 warning codes

A warning code signals that the optimal operating conditions are not fulfilled. The system continues to operate safely, but there is a risk of shutdown if the situation continues to deteriorate.

If the situation improves, the warning code may disappear spontaneously.

When one of the codes below is displayed continuously, contact the professional responsible for maintenance of the heat pump.

Tab.125 List of warning codes linked to the SCB-10 PCB

| Code | Message | Description |
|--------|----------------------|---|
| A00.32 | TOutside Open | Outside temperature sensor is either removed or measures a temperature below range |
| A00.33 | TOutside Closed | Outside temperature sensor is either shorted or measures a temperature above range |
| A00.34 | TOutside Missing | Outside temperature sensor was expected but not detected |
| A02.18 | OBD Error | Object Dictionary Error: • Reset [N 1] and [N 2] |
| A02.37 | Uncritic device lost | Uncritical device has been disconnected: Bad connection: check the wiring and connectors. Faulty SCB PCB: replace SCB PCB |
| A10.45 | RoomTempZoneA miss | Measure of Room Temperature Zone A is missing |
| A10.46 | RoomTempZoneB miss | Measure of Room Temperature Zone B is missing |
| A10.47 | RoomTempZoneC miss | Measure of Room Temperature Zone C is missing |
| A10.50 | T_DHW top D miss | Domestic Hot Water temperature sensor top zone DHW is missing |
| A10.54 | Temp. Zone DHW miss. | Temperature sensor Zone DHW is missing |
| A10.56 | T_DHW Zone AUX miss | Domestic Hot Water temperature sensor Zone AUX is missing |

11.2.4 Blocking codes

A blocking code signals an anomaly affecting the heating system. Several examples:

- The system automatically attempts to correct the error (for example in the event of a fault related to the flow rate).
- The error is still present and the system functions in defect mode (for example, in the event of a fault affecting the outdoor unit, the backup is started up).
- The system is shut down but automatically switches on again when the error disappears.

When one of the codes below is displayed, contact the professional responsible for maintenance of the heat pump.

Tab.126 List of blocking codes linked to the EHC-05 PCB

| Code | Message | Description | |
|--|-------------------|--|--|
| H00.17 | DHW sensor Closed | Domestic Hot Water tank temperature sensor is either shorted or measures a temperature above range | |
| | | Check the wiring between the central unit PCB and the sensor. Check that the sensor has been fitted properly. Check the Ohmic value of the sensor. Replace the sensor if necessary. | |
| H00.32 | TOutside Open | Outside temperature sensor is either removed or measures a temperature below range | |
| | | Check the wiring between the central unit PCB and the sensor. Check that the sensor has been fitted properly. Check the Ohmic value of the sensor. Replace the sensor if necessary. | |
| | | The outdoor temperature sensor must always be connected to the EHC–05 PCB. If the outdoor sensor is connected to the SCB-10 PCB in error, the factory values of parameters CN1 and CN2 must be reset. | |
| H00.33 | TOutside Closed | Outside temperature sensor is either shorted or measures a temperature above range | |
| | | Check the wiring between the central unit PCB and the sensor. Check that the sensor has been fitted properly. Check the Ohmic value of the sensor. | |
| H00.34 | TOutside Missing | Replace the sensor if necessary. Outside temperature sensor was expected but not detected | |
| 1100.34 | Toutside Missing | Check the wiring between the EHC-05 central unit PCB and the sensor. Check that the outdoor temperature sensor is connected to the EHC-05 PCB. Check that the sensor has been fitted properly. Check the Ohmic value of the sensor. Replace the sensor if necessary. Activate automatic detection of all the options and accessories. Reset the factory settings for the CN1 and CN2 parameters. | |
| | | Important This solution also resets all the other parameters. | |
| or below range • Check the wiring be • Check that the sen • Check the Ohmic v | | Heat pump flow temperature sensor is either removed or measures a temperature below range • Check the wiring between the central unit PCB and the sensor. | |
| | | Check that the sensor has been fitted properly. Check the Ohmic value of the sensor. Replace the sensor if necessary. | |
| H00.48 | THp Flow Closed | Heat pump flow temperature sensor is either shorted or measures a temperature above range | |
| | | Check the wiring between the central unit PCB and the sensor. Check that the sensor has been fitted properly. Check the Ohmic value of the sensor. Replace the sensor if necessary. | |
| H00.49 | THp Flow Missing | Heat pump flow temperature sensor was expected but not detected | |
| | | Check the wiring between the central unit PCB and the sensor. Check that the sensor has been fitted properly. Check the Ohmic value of the sensor. Replace the sensor if necessary. | |
| H00.51 | THp Return Open | Heat pump return temperature sensor is either removed or measures a temperature below range | |
| | | Check the wiring between the central unit PCB and the sensor. Check that the sensor has been fitted properly. Check the Ohmic value of the sensor. Replace the sensor if necessary. | |

| Code | Message | Description | |
|--------|--------------------|--|--|
| H00.52 | THp Return Closed | Heat pump return temperature sensor is either shorted or measures a temperature above range | |
| | | Check the wiring between the central unit PCB and the sensor. Check that the sensor has been fitted properly. Check the Ohmic value of the sensor. Replace the sensor if necessary. | |
| H00.57 | T DHW Top Open | Domestic Hot Water top temperature sensor is either removed or measures a temperature below range | |
| | | Check the wiring between the central unit PCB and the sensor. Check that the sensor has been fitted properly. Check the Ohmic value of the sensor. Replace the sensor if necessary. | |
| H00.58 | T DHW Top Closed | Domestic Hot Water top temperature sensor is either shorted or measures a temperature above range | |
| | | Check the wiring between the central unit PCB and the sensor. Check that the sensor has been fitted properly. Check the Ohmic value of the sensor. Replace the sensor if necessary. | |
| H02.02 | Wait Config Number | Waiting For Configuration Number Waiting for configuration parameters to be entered | |
| | | Configure CN1 / CN2 depending on the output of the outdoor unit installed (CNF menu). | |
| | | Central unit PCB replaced: heat pump not configured | |
| H02.03 | Conf Error | Configuration Error The configuration parameters entered are incorrect. | |
| | | Configure CN1 / CN2 depending on the output of the outdoor unit installed (CNF menu). | |
| H02.04 | Parameter Error | Parameter Error | |
| | | Restore the factory settings.If the error is still present: change the central unit PCB. | |
| H02.05 | CSU CU mismatch | CSU does not match CU type | |
| | | • Software change (software number or version parameter inconsistent with the memory). | |
| H02.07 | Water Press Error | Water Pressure Error active | |
| | | Check the hydraulic pressure in the heating circuit. | |
| | | Check the wiring between the central unit PCB and the pressure sensor. Check the connection of the pressure sensor. | |
| H02.09 | Partial block | Partial blocking of the device recognized BL input on the central unit PCB terminal block open | |
| | | Check the contact on the BL input. Check the wiring. Check parameters AP001 and AP100. | |
| H02.10 | Full Block | Full blocking of the device recognized BL input on the central unit PCB terminal block open | |
| | | Check the contact on the BL. input Check the wiring. Check parameters AP001 and AP100. | |

| Code | Message | Description | |
|--------|----------------------|---|--|
| H02.23 | System flow error | System water flow error active Flow problem Insufficient flow: open a radiator valve. The circuit is clogged: | |
| | | Check that the filters are not obstructed and clean them if necessary. Clean and flush the installation. | |
| | | No circulation: | |
| | | Check that the valves and thermostatic valves are open, Check that the circulating pump is working, Check the wiring, Check the pump supply: if the pump does not work, replace it. | |
| | | Too much air: completely vent the indoor unit and the installation for optimum performance. Incorrect wiring: check the electrical connections. Flow meter: | |
| | | Check the electrical connections and the direction of the flow meter (arrow to the right). Replace the flow meter if necessary. | |
| H02.25 | ACI error | Titan Active System short circuited or on an open circuit | |
| | | Check the connection cable.Check that the anode has not short-circuited and is not broken. | |
| H02.36 | Funct device lost | Functional device has been disconnected No communication between the central unit PCB and the additional circuit PCB | |
| | | Check the connection of the supply cable between the PCBs. Check the connection of the BUS cable between the PCBs. Run automatic detection. | |
| H02.37 | Uncritic device lost | Uncritical device has been disconnected No communication between the central unit PCB and the additional circuit PCB | |
| | | Check the connection of the supply cable between the PCBs. Check the connection of the BUS cable and the PCBs. Run automatic detection. | |
| H02.60 | Unsupported function | The zone doesn't support the selected function | |
| H06.01 | HP Unit Failure | Heat Pump Unit Failure occured Heat pump outdoor unit fault | |
| | | Check the wiring between the central unit PCB and the communication bus on the outdoor unit. Check the connection of the communication cable between the central unit PCB and the interface PCB. Check the connection of the supply cable between the central unit PCB and the interface PCB. Check the connection of the outdoor unit supply cable. | |

11.2.5 SCB-10 blocking codes

A blocking code signals an anomaly affecting the heating system.

Several examples:

- The system automatically attempts to correct the error (for example in the event of a fault related to the flow rate).
- The error is still present and the system functions in defect mode (for example, in the event of a fault affecting the outdoor unit, the backup is started up).
- The system is shut down but automatically switches on again when the error disappears.

When one of the codes below is displayed, contact the professional responsible for maintenance of the heat pump.

Tab.127 List of blocking codes linked to the SCB-10 PCB

| Code | Message | Description |
|--------|----------------------|---|
| H00.69 | TbufferTankOpen | Buffer Tank temperature sensor is either removed or measures a temperature below range |
| H00.70 | TbufferTankClosed | Buffer Tank temperature sensor is either shorted or measures |
| | | a temperature above range |
| H00.71 | TbufferTankTopOpen | Buffer Tank top temperature sensor is either removed or measures a temperature below range |
| H00.72 | TbufferTankTopClosed | Buffer Tank top temperature sensor is either shorted or measures a temperature above range |
| H00.74 | TBufferTankMissing | Buffer Tank temperature sensor was expected but not detected |
| H00.75 | TBufferTankTop Miss | Buffer Tank Top temperature sensor was expected but not detected |
| H00.76 | TcascadeFlow Open | Cascade Flow temperature sensor is either removed or measures a temperature below range |
| H00.77 | TcascadeFlow Closed | Cascade Flow temperature sensor is either shorted or measures a temperature above range |
| H00.78 | TcascadeFlow missing | Cascade Flow temperature sensor was expected but not detected |
| H02.02 | Wait Config Number | Waiting For Configuration Number |
| H02.03 | Conf Error | Configuration Error |
| H02.04 | Parameter Error | Parameter Error |
| H02.05 | CSU CU mismatch | CSU does not match CU type |
| H02.16 | Int CSU Timeout | Internal CSU Timeout |
| H02.36 | Funct device lost | Functional device has been disconnected |
| H02.40 | Function unavailable | Function unavailable |
| H02.45 | Full Can Conn Matrix | Full Can Connection Matrix |
| H02.46 | Full Can Device Adm | Full Can Device Administration |
| H02.47 | Failed Conn Funct Gr | Failed Connecting Function Groups |
| H02.48 | Funct Gr Conf Fault | Function Group Configuration Fault |
| H02.49 | Failed Init Node | Failed Initialising Node |
| H02.55 | Inval or miss SerNR | Invalid or missing device serial number |
| H02.61 | Unsupported function | Zone A doesn't support the selected function |
| H02.62 | Unsupported function | Zone B doesn't support the selected function |
| H02.63 | Unsupported function | Zone C doesn't support the selected function |
| H02.64 | Unsupported function | Zone D doesn't support the selected function |
| H02.65 | Unsupported function | Zone E doesn't support the selected function |
| H02.66 | TAS not connected | The anti corrosion protection (TAS) of the Domestic Hot Water tank is not connected |
| H02.67 | TAS short-circuit | The anti corrosion protection (TAS) of the Domestic Hot Water tank is shortend |
| H10.00 | T Flow Zone A Open | Flow temperature sensor Zone A Open |
| H10.01 | T Flow Zone A Closed | Flow temperature sensor Zone A Closed |
| H10.02 | T Dhw Zone A Open | Domestic Hot Water temperature sensor Zone A Open |
| H10.03 | T Dhw Zone A Closed | Domestic Hot Water temperature sensor Zone A Closed |
| H10.04 | TSwimmPoolZoneA Open | Swimming Pool Temperature Sensor Zone A Open |
| H10.05 | TSwimmPoolZoneAClose | Swimming Pool Temperature Sensor Zone A Closed |
| H10.09 | T Flow Zone B Open | Flow temperature sensor Zone B Open |
| H10.10 | T Flow Zone B Closed | Flow temperature sensor Zone B Closed |
| H10.11 | T Dhw Zone B Open | Domestic Hot Water Temperature Sensor Zone B Open |
| H10.12 | T Dhw Zone B Closed | Domestic Hot Water remperature sensor Zone B Closed |
| H10.12 | TSwimmPoolZoneB Open | Swimming Pool Temperature Sensor Zone B Open |
| H10.13 | TSwimmPoolZoneBClose | Swimming Pool Temperature Sensor Zone B Open Swimming Pool Temperature Sensor Zone B Closed |
| | | |
| H10.18 | T Flow Zone C Open | Flow temperature sensor Zone C Open |

| Code | Message | Description |
|--------|----------------------|---|
| H10.19 | T Flow Zone C Closed | Flow temperature sensor Zone C Closed |
| H10.20 | T Dhw Zone C Open | Domestic Hot Water Temperature Sensor Zone C Open |
| H10.21 | T Dhw Zone C Closed | Domestic Hot Water temperature sensor Zone C Closed |
| H10.22 | TSwimmPoolZoneC Open | Swimming Pool Temperature Sensor Zone C Open |
| H10.23 | TSwimmPoolZoneCClose | Swimming Pool Temperature Sensor Zone C Closed |
| H10.27 | T Flow Zone DHW open | Flow temperature sensor Zone DHW open |
| H10.28 | Sens. ZoneDHW closed | Flow temperature sensor Zone DHW closed |
| H10.29 | Sensor Zone DHW open | Temperature sensor Zone DHW open |
| H10.30 | T Zone DHW closed | Domestic Hot Water temperature sensor Zone DHW closed |
| H10.36 | Sensor Zone AUX open | Flow temperature sensor Zone AUX open |
| H10.37 | Sens. ZoneAUX closed | Flow temperature sensor ZoneAUX closed |
| H10.38 | T Dhw Zone AUX open | Domestic Hot Water temperature sensor Zone AUX open |
| H10.39 | Sens. ZoneAUX Closed | Domestic Hot Water temperature sensor Zone AUX closed |

11.2.6 Lockout codes

A lockout code signals a major anomaly affecting the heating system: the heating system is shut down as the safety conditions are not fulfilled.

Two operations are necessary for the system to resume normal operation:

- 1. Remove the causes of the anomaly.
- 2. Acknowledge the error message manually on the control panel.

When one of the codes below is displayed, contact the professional responsible for maintenance of the heat pump.

Tab.128 List of lockout codes

| Code | Message | Description |
|--------|---------------------|--|
| E00.00 | TFlow Open | Flow temperature sensor is either removed or measures a temperature below range |
| E00.01 | TFlow Closed | Flow temperature sensor is either shorted or measures a temperature above range |
| E02.13 | Blocking Input | Blocking Input of the Control Unit from device external environment Input BL open. |
| | | Check the wiring. Check the component connected to the BL. contact Check the component connected to the AP001 and AP100. contacts |
| E02.24 | System flow locking | System water flow locking active Insufficient flow: open a radiator valve The circuit is clogged: |
| | | Check that the filters are not obstructed and clean them if necessary. Clean and flush the installation. |
| | | No circulation: |
| | | Check that the valves and thermostatic valves are open. Check that the filters are not obstructed. Check that the circulating pump is working. Check the wiring. Check the pump supply: if the pump does not work, replace it. |
| | | Too much air: |
| | | Completely vent the indoor module and the installation for optimum running. Check that the automatic air vents are properly open (also check the hydroblock). |
| | | Incorrect wiring: check the electrical connections. Flow meter: |
| | | Check the electrical connections and the direction of the flow meter (arrow to the right). Replace the flow meter if necessary. |

11.3 Displaying and clearing the error memory

The error memory stores the 32 most recent errors. You can check the details of each error and then clear it from the error memory.

To display and clear the error memory:



- Press the key.
- 2. Select Error History.
 - The list of the 32 most recent errors is displayed with the error code, a short description and the date.
- 3. Carry out the following actions according to your needs:
 - Show the details of an error: select the desired error.
 - To clear the error memory, press and hold the ✓ rotary knob.

11.4 Accessing information on the hardware and software versions

Information about the hardware and software versions of the different appliance components is stored in the user interface.

To access:

- Press the \(\exists \) key.
- 2. Select the Version Information menu.
- Select the component for which you would like to see the version information.

| Component | Description | | |
|--|--|--|--|
| Appliance Info | Information on the indoor unit | | |
| EHC-05 | –05 Information on the main EHC–05 PCB for the heat pump | | |
| MK3 Information on the user interface | | | |
| SCB-10 Information on the SCB-10 PCB for the heat pump | | | |
| GTW-22 Information on the PCB for Bluetooth® communication | | | |

11.5 Configuring the system after replacing the EHC–05 PCB

11.5.1 Auto-detecting options and accessories

Use this function after replacing a power circuit board on the heat pump in order to detect all the devices connected to the L–BUS communication bus.

To detect devices connected to the L-BUS communication bus:



- Press the \(\exists \) key.
- 2. Select Advanced Service Menu > Auto Detect.
- 3. Select Confirm to carry out the auto-detect.

11.5.2 Configuring the type of outdoor unit and the type of backup

The configuration numbers must be reset if the EHC-05 PCB is replaced or if there is a setting error.

To reset the configuration numbers:



- Press the key.
- 2. Select Advanced Service Menu > Set Configuration Numbers > EHC-
- Set the CN1 and CN2 parameters. The values are available on the data plate of the indoor unit.
 - The CN parameters are used to indicate the type of outdoor unit and the back-up type present on the installation.
- 4. Select Confirm to save the settings.



For more information, see
Data plates, page 35
Configuration numbers CN1 and CN2, page 64

11.6 Resetting the safety thermostat

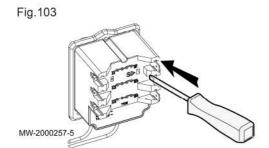


Danger

Before carrying out any work on the indoor unit, cut off its power supply and the electrical back-up immersion heater.

If you suspect that the safety thermostat was triggered:

- Cut off the power supply to the indoor unit and the electrical back-up immersion heaters by lowering the circuit breakers on the electric panel.
- Locate and correct the cause of power cut before resetting the safety thermostat.
- 3. Remove the front panel of the indoor unit and the protective cap.
- 4. If the safety thermostat has been triggered, use a flat-headed screwdriver to press the reset button on the thermostat. If not, look for an alternative cause for the power to the immersion heater having been cut.
- 5. Refit the front panel on the indoor unit and the protective cover.
- Switch the mains supply to the indoor unit and the electrical back-up immersion heater back on.



12 Decommissioning and disposal

12.1 Decommissioning procedure

To decommission the heat pump temporarily or permanently:

- 1. Switch off the heat pump.
- Shut off the electrical power supply to the heat pump: outdoor unit and indoor module.
- Shut off the supply to the electrical back-up if an electrical back-up is present.
- 4. Shut off the supply to the boiler if hydraulic back-up is present.
- 5. Drain the central heating system.

12.2 Disposal and recycling

Fig. 104





Warning

Removal and disposal of the heat pump must be carried out by a qualified professional in accordance with prevailing local and national regulations.

- 1. Switch off the heat pump.
- 2. Cut the mains supply to the heat pump.
- 3. Recover the refrigerant in accordance with prevailing regulations.



Important

Do not allow the refrigerant to escape into the atmosphere.

- 4. Disconnect the refrigerant connections.
- 5. Close the water mains.
- 6. Drain the installation.
- 7. Dismantle all hydraulic connections.
- 8. Dismantle the heat pump.
- Scrap or recycle the heat pump in accordance with prevailing local and national regulations.

13 Energy savings

Energy-saving advice:

- · Do not block ventilation outlets.
- Do not cover the radiators. Do not fit curtains in front of the radiators.
- Install reflective panels behind the radiators to prevent heat losses.
- Insulate the pipes in rooms that are not heated (cellars and lofts).
- · Close the radiators in rooms not in use.
- Do not run hot (or cold) water pointlessly.
- \bullet Install an energy-saving shower head, which can save up to 40 % energy.
- Take showers rather than baths. A bath consumes twice as much water and energy.

14 Product fiche and package fiche

14.1 Product fiche

Tab.129 Product fiche for heat pump space heaters

| | Unit | AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 8 MR-2 |
|---|--------|-----------------|-----------------|-----------------|
| Space heating energy efficiency class under average climate conditions | | A ⁺⁺ | A ^{**} | A ^{tt} |
| Rated heat output under average climate conditions (Prated or Psup) | kW | 3 | 4 | 6 |
| Seasonal space heating energy efficiency under average climate conditions | % | 134 | 125 | 129 |
| Annual energy consumption under average climate conditions | kWh | 2353 | 2124 | 3499 |
| Sound power level L _{WA} indoors ⁽¹⁾ | | 43 | 43 | 51 |
| Rated heat output, under colder - warmer climate conditions | kW | 5 – 4 | 4 - 5 | 6 - 6 |
| Seasonal space heating energy efficiency, under colder - warm - er climate conditions | % | 109 – 179 | 116 - 172 | 119 - 169 |
| Annual energy consumption, under colder - warmer climate conditions | kWh | 4483 – 1249 | 3721 - 1492 | 4621 - 1904 |
| Sound power level L _{WA} outdoors | dB (A) | 58 | 65 | 65 |
| (1) If applicable | | ' | 1 | 1 |

Tab.130 Product fiche for heat pump space heaters

| | Unit | AWHP 11 MR-2 | AWHP 11 TR-2 | AWHP 16 MR-2 | AWHP 16 TR-2 |
|--|--------|-----------------|-----------------|-----------------|-----------------|
| Space heating energy efficiency class under average climate conditions | | A ^{**} | A ^{**} | A' | A |
| Rated heat output under average climate conditions (Prated or Psup) | kW | 6 | 6 | 9 | 9 |
| Seasonal space heating energy efficiency under average climate conditions | % | 125 | 125 | 121 | 121 |
| Annual energy consumption under average climate conditions | kWh | 3999 | 3999 | 5861 | 5861 |
| Sound power level L _{WA} indoors (1) | dB (A) | 51 | 51 | 51 | 51 |
| Rated heat output, under colder - warmer climate conditions | kW | 4 - 8 | 4 - 8 | 7 - 13 | 7 - 13 |
| Seasonal space heating energy efficiency, under colder - warmer climate conditions | % | 113 - 167 | 113 – 167 | 113 - 161 | 113 - 161 |
| Annual energy consumption, under colder - warmer climate conditions | kWh | 3804 - 2580 | 3804 - 2580 | 5684 - 4120 | 5684 - 4120 |
| Sound power level L _{WA} outdoors | dB (A) | 69 | 69 | 69 | 69 |
| (1) If applicable. | | • | • | • | |

Tab.131 Product fiche for heat pump space heaters

| | Unit | AWHP 22 TR-2 | AWHP 27 TR-2 |
|--|--------|----------------|----------------|
| Space heating energy efficiency class under average climate conditions | | A [†] | A [*] |
| Rated heat output under average climate conditions (Prated or Psup) | kW | 11 | 14 |
| Seasonal space heating energy efficiency under average climate conditions | % | 114 | 112 |
| Annual energy consumption under average climate conditions | kWh | 7681 | 9993 |
| Sound power level L _{WA} indoors (1) | dB (A) | 43 | 43 |
| Rated heat output, under colder - warmer climate conditions | kW | 12 - 18 | 14 - 20 |
| Seasonal space heating energy efficiency, under colder - warmer climate conditions | % | 111 - 143 | 103 – 141 |

| | Unit | AWHP 22 TR-2 | AWHP 27 TR-2 |
|---|--------|---------------|---------------|
| Annual energy consumption, under colder - warmer climate conditions | kWh | 10578 - 10025 | 13164 - 11541 |
| Sound power level L _{WA} outdoors | dB (A) | 77 | 77 |
| (1) If applicable. | 57 | * | |

| See For specific precautions about assembling, installing and maintaining: See Safety |
|---|
| For more information, see Compatible heating devices, page 17 |

14.2 Product fiche – Temperature controller

Tab.132 Product fiche for the temperature controller

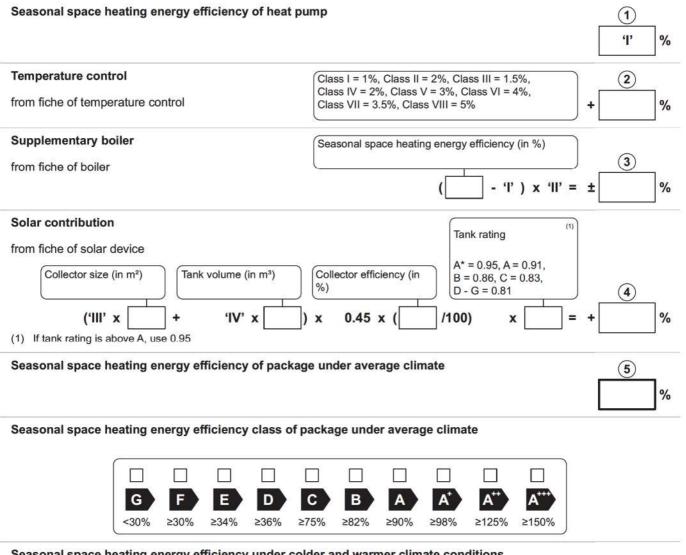
| | Unit | DIEMATIC Evolution |
|---|------|-----------------------|
| Class | | II |
| Contribution to space heating energy efficiency | % | 2 |

14.3 Package fiche - Medium-temperature heat pumps

i Important

'Medium-temperature application' means an application where the heat pump space heater or heat pump combination heater delivers its declared capacity for heating at an indoor heat exchanger outlet temperature of 55 °C.

Fig.105 Package fiche for medium-temperature heat pumps indicating the space heating energy efficiency of the package



Seasonal space heating energy efficiency under colder and warmer climate conditions

The energy efficiency of the package of products provided for in this fiche may not correspond to its actual energy efficiency once installed in a building, as this efficiency is influenced by further factors such as heat loss in the distribution system and the dimensioning of the products in relation to building size and characteristics.

AD-3000745-01

- The value of the seasonal space heating energy efficiency of the preferential space heater, expressed in %.
- The factor for weighting the heat output of preferential and supplementary heaters of a package as set out in the following table.
- III The value of the mathematical expression: 294/(11 · Prated), whereby "Prated" is related to the preferential space heater.
- IV The value of the mathematical expression 115/(11 · Prated), whereby "Prated" is related to the preferential space heater.
- The value of the difference between the seasonal space heating energy efficiencies under average and colder climate conditions,
- VI The value of the difference between the seasonal space heating energy efficiencies under warmer and average climate conditions, expressed in %.

Tab.133 Weighting of medium temperature heat pumps

| Prated / (Prated + Psup)(1)(2) | II, package without hot water storage tank | II, package with hot water storage tank | | |
|--------------------------------|--|---|--|--|
| 0 | 1.00 | 1.00 | | |
| 0.1 | 0.70 | 0.63 | | |
| 0.2 | 0.45 | 0.30 | | |
| 0.3 | 0.25 | 0.15 | | |
| 0.4 | 0.15 | 0.06 | | |
| 0.5 | 0.05 | 0.02 | | |
| 0.6 | 0.02 | 0 | | |
| ≥ 0.7 | 0 | 0 | | |

⁽¹⁾ The intermediate values are calculated by linear interpolation between the two adjacent values.

Tab.134 Package efficiency

| | Unit | AWHP 4.5 MR | AWHP 6 MR-3 | AWHP 8 MR-2 |
|---|------|-------------|-------------|-------------|
| Seasonal space heating energy efficiency of package | % | 136 | 127 | 131 |

Tab.135 Package efficiency

| | Un | AWHP 11 MR-2 | AWHP 11 TR-2 | AWHP 16 MR-2 | AWHP 16 TR-2 | AWHP 22 TR-2 | AWHP 27 TR-2 |
|---|----|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Seasonal space heating energy efficiency of package | % | 127 | 127 | 123 | 123 | 116 | 114 |

For more information, see
Compatible heating devices, page 17

⁽²⁾ Prated is related to the preferential space heater or combination heater.

15 Spare parts

15.1 General

If inspection or maintenance work reveals the need to replace a heat pump component, use only recommended spare parts and equipment.



Caution

Only genuine spare parts may be used.



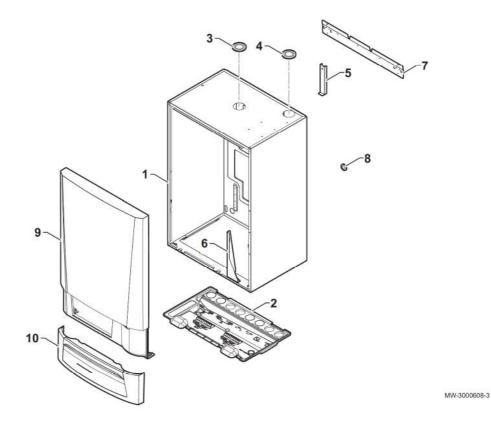
Important

To order a spare part, give the reference number shown on the list

15.2 Indoor unit

15.2.1 Casing

Fig.106

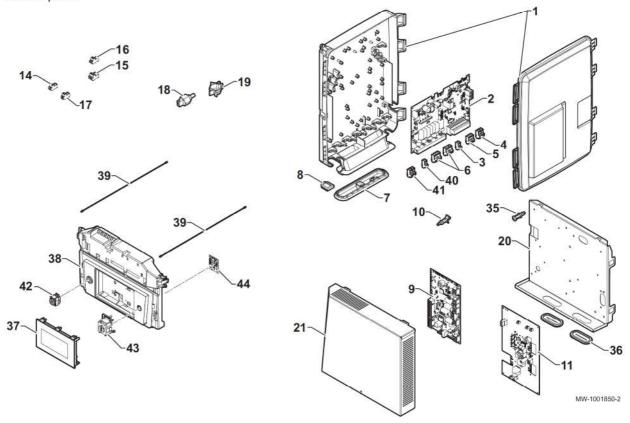


Tab.136

| Markers | Reference | Description |
|---------|-----------|---------------------------------------|
| 1 | 300025324 | Assembled casing |
| 2 | 300025281 | Casing bottom |
| 3 | 55125 | Pipe feed |
| 4 | 55125 | Pipe feed for electrical backup |
| 4 | 95320588 | Pipe feed for hydraulic backup |
| 5 | 7666862 | Tank blocking plate |
| 6 | 200020022 | Blocking piece for control panel |
| 7 | 300027772 | Casing cross-bar support |
| 8 | 300025063 | Diaphragm cable grommet, dg-pvc 21/e1 |
| 9 | 7693765 | Front panel |
| 10 | 7667173 | HMI flap |

15.2.2 Control system

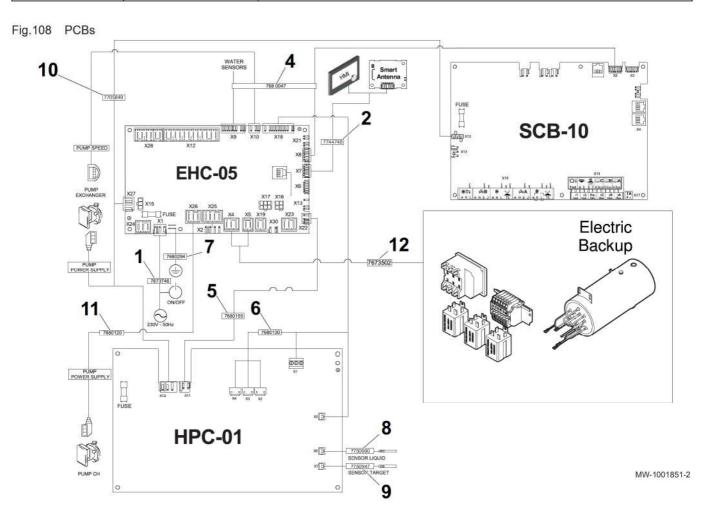
Fig.107 Control panel



Tab.137 List of spare parts for the control panel

| Marker | Reference | Description | |
|--------|-----------|---|--|
| 1 | S100860 | SCU casing | |
| 2 | 7704493 | SCB-10 PCB | |
| 3 | 7632096 | 2-pin connector (white) | |
| 4 | 7632095 | 2-pin connector (green) | |
| 5 | 300009102 | 4-pin telephone relay connector | |
| 6 | 300009081 | 5-pin connector TS + Pump B + bridge | |
| 7 | S100869 | SCU gasket | |
| 8 | S100862 | SCU grommet (5x) | |
| 9 | 7684855 | EHC-05 central unit PCB | |
| 10 | 300020012 | Clip-on interface PCB holder series 100-0 | |
| 11 | 7653678 | HPC-01 interface PCB | |
| 14 | 200009965 | 2-point BL connector (orange) | |
| 15 | 7685026 | rast5 4-pin connector, three-way valve | |
| 16 | 7638205 | LUMB 361102f07k13m08 connector | |
| 17 | 300008957 | 2-pin DHW sensor connector | |
| 18 | 7609871 | PT1000 temperature sensor | |
| 19 | 95320950 | Cable clamp | |
| 20 | 7688781 | Painted card support | |
| 21 | 7688785 | Painted panel cover | |
| 35 | 300020013 | Clip-on interface PCB holder series 100-2 | |
| 36 | 7681470 | Oblong grommet membrane | |
| 37 | 7695388 | MK3 display for heat pump | |
| 38 | 7745285 | Control panel | |
| 39 | 115525 | Cord for control panel | |
| 40 | 7680712 | rast5 connector, 2-pin (terminal X5) | |

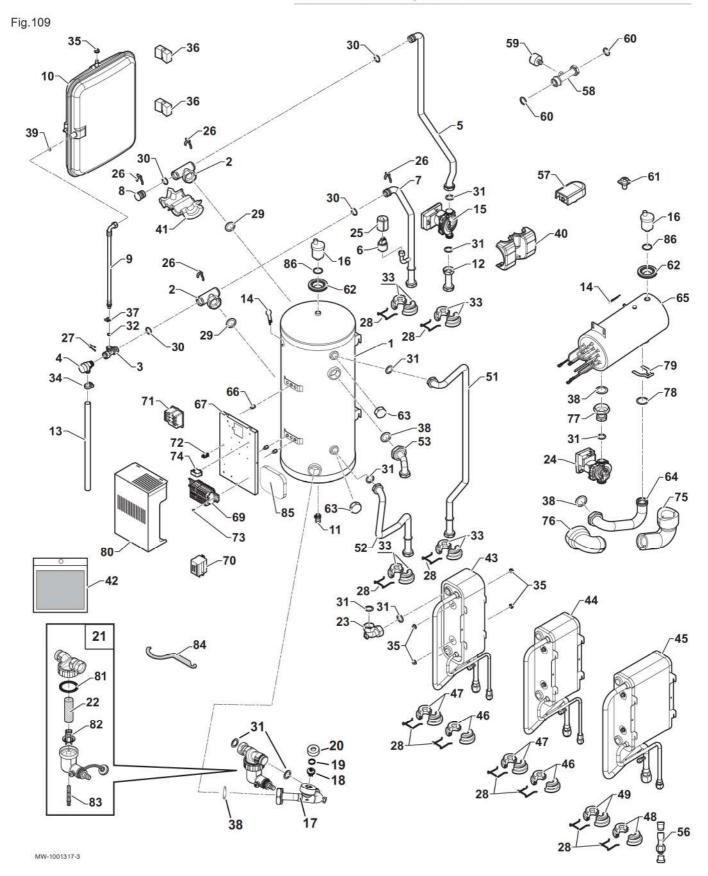
| Marker | Reference | Description | |
|--------|-----------|---|--|
| 41 | 7680714 | rast5 connector, 3-pin (terminal X4) | |
| 42 | 7675263 | Complete On/Off switch (grey) | |
| 43 | 7745075 | Bluetooth® PCB bracket | |
| 44 | 7715094 | GTW-22 PCB for Bluetooth® communication | |



Tab.138 List of spare parts for the PCBs

| Marker | Reference | Description |
|--------|-----------|------------------------------------|
| 1 | 7673746 | EHC power supply harness |
| 2 | 7744748 | L-Bus cable, 700 mm |
| 4 | 7680047 | Sensor harness |
| 5 | 7680155 | S2-S3 cable |
| 6 | 7680130 | EHC-HPC harness |
| 7 | 7680294 | Earth wire |
| 8 | 7750990 | Liquid sensor |
| 9 | 7750947 | Heating sensor |
| 10 | 7705849 | Harness |
| 11 | 7680120 | EHC power supply harness - CH pump |
| 12 | 7673502 | EHC harness, electrical backup |

15.2.3 Other components



Tab.139

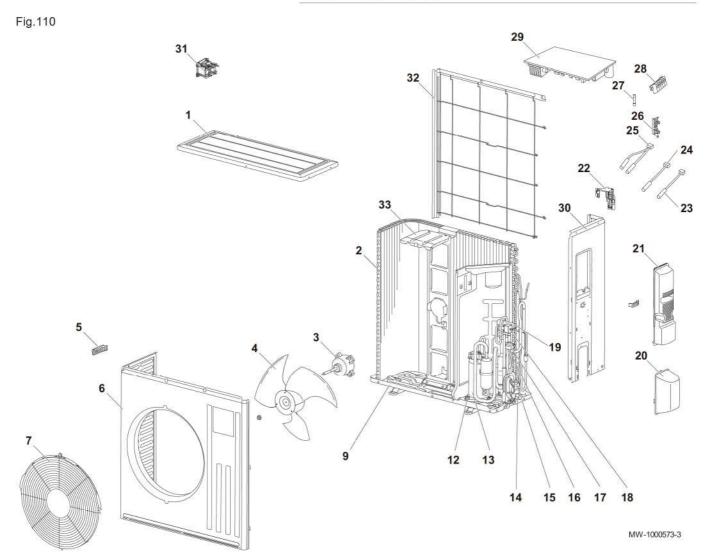
| Markers | Reference | Description |
|---------|-----------|---------------------------------|
| 1 | 300025284 | Tank unit |
| 2 | 300025388 | Quick-connection T-shaped piece |

| Markers | Reference | Description |
|---------|-----------|---|
| 3 | 300025387 | T-shaped safety valve |
| 4 | 200022010 | 3.5 bar safety valve |
| 5 | 7674063 | Heating flow pipe, tank |
| 6 | 7709960 | Eltek pressure gauge |
| 7 | 7674060 | Heating return pipe |
| 8 | 300025325 | Quick-release T connection plug |
| 9 | 300025392 | DN8 flexible hose, I450 |
| 10 | 300025395 | 9510-762 expansion vessel |
| 11 | 0295174 | Drain valve 1/4" |
| 12 | 300025257 | Heating flow pipe, three-way valve |
| 13 | 300003563 | PVC pipe, Ø 20 x 16 mm |
| 14 | 300023286 | Bulb blocking pin |
| 15 | 7657318 | Y.P.RS15/7.5 RKA 130 9 circulating pump |
| 16 | 94918138 | Automatic air vent |
| 17 | 7705608 | Plate heat exchanger tube, tank |
| 18 | 300025396 | Huba detector head |
| 19 | 300025363 | Wave spring, CS112 I2 0 189 |
| 20 | 300025329 | Flow detector nut |
| 21 | 7697417 | Complete magnetic filter |
| 22 | 7715767 | Filter |
| 23 | 7672888 | Circulating pump tube, heating |
| 24 | 7657259 | Circulating pump Y. P. RS15/7.5 PWM 130 12 |
| 25 | 7700519 | Pressure gauge protection cap |
| 26 | 300023113 | Pin for DN20 |
| 27 | 116552 | Pin clip 20 |
| 28 | 300025361 | Spacer clip |
| 29 | 95013063 | Fibre gasket, Ø 38 x 27 x 2 mm |
| 30 | 95023311 | 21 x 3.5 O-ring |
| 31 | 95013062 | Green gasket 30 x 21 x 2 |
| 32 | 95023308 | O-ring, 9.19 x 2.62 EPDM |
| 33 | 300025285 | Spacer, Ø 22 mm |
| 34 | 300025444 | Hose fastener |
| 35 | 95890434 | Serrated thibloc HM8 nut |
| 36 | 110865 | Tank support bracket |
| 37 | 300024235 | Locking pin, Ø 10 mm |
| 38 | 95013064 | Green gasket 44 x 32 x 2 |
| 39 | 95013058 | 14 x 8 x 2 gasket |
| 40 | 7681504 | Pump insulation |
| 41 | 300027359 | Insulation for T-shaped piece |
| 42 | 7695163 | Screw bag |
| 43 | 200019610 | Plate heat exchanger for the 4 to 8 kW models |
| 44 | 200019611 | Plate heat exchanger for the 11 to 16 kW models |
| 45 | 200019612 | Plate heat exchanger for the 22 to 27 kW models |
| 46 | 300025290 | Spacer, Ø 3/8", for the 4 to 16 kW models |
| 47 | 300025291 | Spacer, Ø 5/8", for the 4 to 16 kW models |
| 48 | 300025289 | Spacer, Ø 3/4", for the 22 to 27 kW models |
| 49 | 300025288 | Spacer, Ø 1/2", for the 22 to 27 kW models |
| 51 | 300025235 | Return pipe, hydraulic backup |
| 52 | 300025237 | Flow pipe, hydraulic backup |
| 53 | 300025244 | Circulating pump pipe, tank |
| 56 | 300025567 | Flare weld adapter fitting for the 22 to 27 kW models |
| 57 | 95362450 | AF60 outdoor temperature sensor |

| Markers | Reference | Description |
|---------|-----------|---|
| 58 | 7687503 | Pipe kit with pressure gauge connector, Ø 22 mm |
| 59 | 95365106 | 3 bar axial pressure gauge, Ø 40 mm |
| 60 | 95013069 | Green gasket 22 x 30 x 2 |
| 61 | 7665153 | Earth connection nut for the 4 to 8 kW models |
| 62 | 55125 | Grommet, Ø 60 31/42 thickness 1 mm |
| 63 | 94950198 | Brass plug G1" female |
| 64 | 300025231 | Preheater pipe, tank |
| 65 | 300025332 | 12 kW preheater |
| 66 | 300025400 | Male-female hexagonal spacer |
| 67 | 7676000 | Electrical backup support |
| 69 | 7679295 | Terminal connection block, immersion heater |
| 70 | 96568001 | Finder relay, 220 V 30 A |
| 71 | 200018815 | COTHERM BSDP 0002 thermostat and syringe kit |
| 72 | 95320950 | Cable clamp |
| 73 | 95770690 | Sim cb screw, 3.94 x 9.5 |
| 74 | 7643731 | Cable clamp to clip |
| 75 | 300027995 | Preheater pipe insulation 1, tank |
| 76 | 300027996 | Preheater pipe insulation 2, tank |
| 77 | 300025263 | Pipe between circulating pump and preheater |
| 78 | 300025397 | O-ring, Ø 34 x 4 mm |
| 79 | 300025423 | Pin, Ø 35 mm |
| 80 | 7693269 | Electrical backup cover |
| 81 | 7715766 | Gasket |
| 82 | 7715768 | Plastic insert |
| 83 | 7715769 | Magnet + O-ring |
| 84 | 7706481 | Maintenance key |
| 85 | 7693385 | Panel insulation |
| 86 | 95013060 | Green gasket 24 x 17 x 2 |

15.3 Outdoor unit

15.3.1 AWHP 4.5 MR

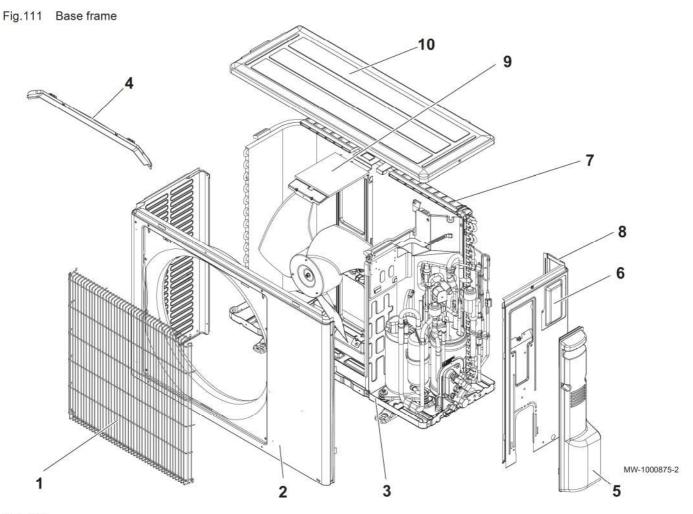


Tab.140

| Marker | Reference | Description |
|--------|-----------|---------------------------------------|
| 1 | 7652649 | Top panel |
| 2 | 7652667 | Coil (evaporator/condenser) |
| 3 | 7652668 | Fan motor |
| 4 | 7652669 | Fan rotor |
| 5 | 7652670 | Grip |
| 6 | 7652671 | Front panel |
| 7 | 7652672 | Fan grate |
| 9 | 7652673 | Base frame |
| 12 | 7652674 | Compressor anti-vibration mount kit |
| 13 | 7652675 | SNB130FGBMT compressor |
| 14 | 7652676 | 1/2" stop valve (gas) Ø 12.7 mm |
| 15 | 7652677 | 1/4" stop valve (hydraulic) Ø 6.35 mm |
| 16 | 7652678 | Expansion valve |
| 17 | 7652679 | LEV expansion valve coil |
| 18 | 7652680 | 21S4 solenoid valve coil |
| 19 | 7652681 | 4-way valve |
| 20 | 7652682 | Stop valve access panel |
| 21 | 7652684 | Electrical supply access panel |

| Marker | Reference | Description |
|--------|-----------|---|
| 22 | 7652685 | Sensor support |
| 23 | 7652686 | RT65 outdoor temperature sensor |
| 24 | 7652687 | RT68 coil temperature sensor |
| 25 | 7652688 | RT61-RT62 sensor kit |
| 26 | 7652690 | Fuse holder |
| 27 | 7652691 | T20AL / 250 V fuse |
| 28 | 7652692 | Supply terminal |
| 29 | 7652693 | Central unit PCB |
| 30 | 7652694 | Side panel, right |
| 31 | 7652695 | L61 coil |
| 32 | 7652696 | Rear protection grid |
| 33 | 7652697 | Fan motor support |
| - | 7652698 | Capillary tubes (100) Ø 4 mm x Ø 2.4 mm |
| - | 7652699 | Condensate discharge |

15.3.2 AWHP 6 MR-3

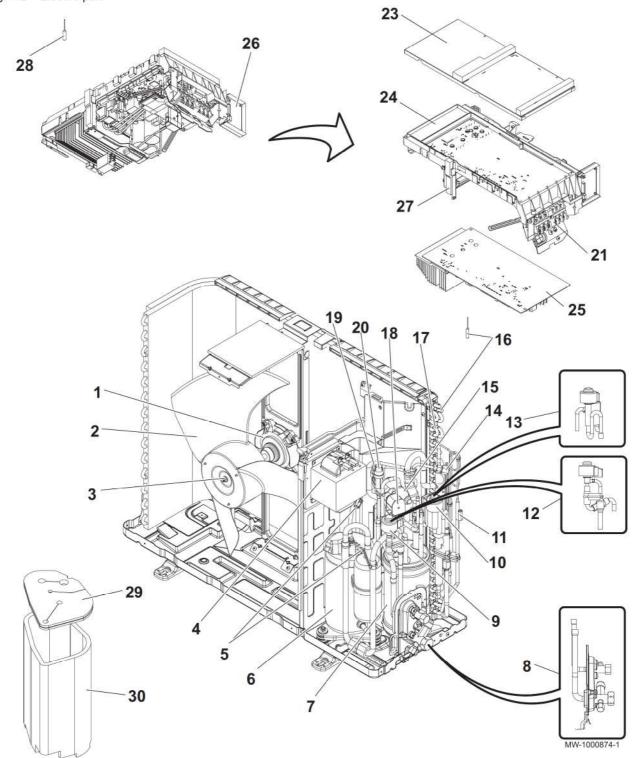


Tab.141

| Marker | Reference | Description |
|--------|-----------|--------------------------|
| 1 | 7673303 | Fan grate |
| 2 | 7673305 | Front panel |
| 3 | 7673306 | Base panel |
| 4 | 7673313 | Cable duct |
| 5 | 7673307 | Maintenance access panel |

| Marker | Reference | Description |
|--------|-----------|----------------------|
| 6 | 7673308 | Hatch |
| 7 | 7673309 | Rear protection grid |
| 8 | 7673310 | Side panel, right |
| 9 | 7673311 | Motor bracket |
| 10 | 7673312 | Top panel |

Fig.112 Electric part

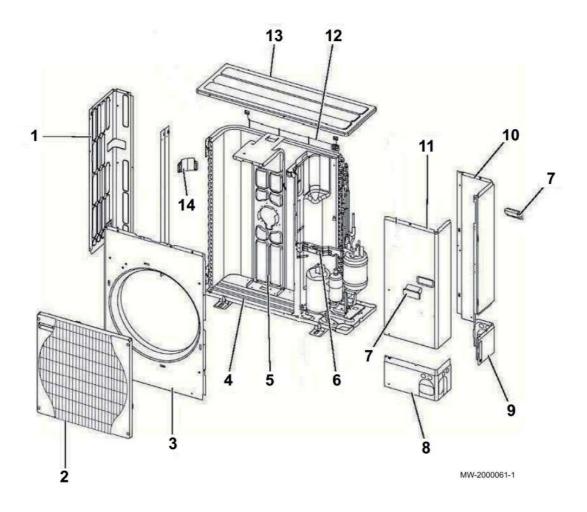


Tab.142

| Marker | Reference | Description |
|--------|-----------|--------------------------------|
| 1 | 7673314 | Fan motor |
| 2 | 7673315 | Fan rotor |
| 3 | 7604150 | Nut |
| 4 | 7673316 | Self ACL |
| 5 | 7673317 | TH4–TH34 temperature sensor |
| 6 | 7673318 | SNB130FTCM2 compressor |
| 7 | 7673319 | Power receiver |
| 8 | 7673320 | CPLT 1/4 F - 1/2 F stop valves |
| 9 | 7673321 | LEV-B coil |
| 10 | 7673322 | LEV-A coil |
| 11 | 7673323 | TH3 temperature sensor |
| 12 | 7673324 | CPLT LEV-B expansion valve |
| 13 | 7673325 | CPLT LEV-A expansion valve |
| 14 | 300018092 | Load plug |
| 15 | 300023668 | 4-way valve |
| 16 | 7673326 | TH6-7 temperature sensor |
| 17 | 7673327 | Coil (evaporator/condenser) |
| 18 | 7673328 | 21S4 4-way valve coil |
| 19 | 7673329 | HP pressure switch sensor |
| 20 | 300018123 | 41.5-bar HP pressure switch |
| 21 | 300023673 | Connection terminal block |
| 23 | 7673330 | Cover |
| 24 | 7673331 | Support |
| 25 | 7673332 | Central unit PCB |
| 26 | 7673333 | Relay card |
| 27 | 7673334 | Radiator support |
| 28 | 7673335 | TH8 radiator sensor |
| 29 | 7673336 | Compressor top insulation |
| 30 | 7673337 | Compressor insulation |
| _ | 7673338 | 10 A / 250 V fuse |
| - | 7673339 | 3,15 A / 250 V fuse |
| _ | 7673340 | Compressor cable harness |

15.3.3 AWHP 8 MR-2

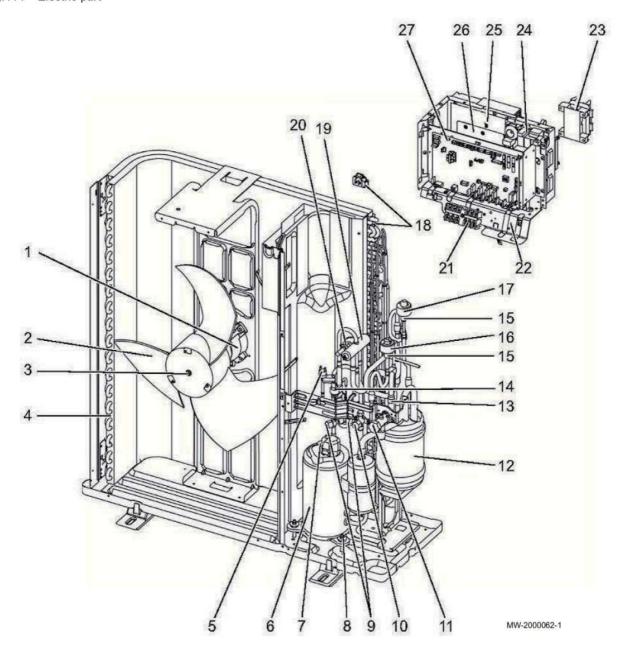
Fig.113 Base frame



Tab.143

| Marker | Reference | Description | Model |
|--------|-----------|--------------------------|----------------------------------|
| 1 | 7614219 | Side panel, left | |
| 2 | 7614220 | Fan grid | |
| 3 | 7614221 | Front panel | |
| 4 | 7614222 | Base panel | SERVICE REF. : AWHP 8 MR-2 |
| 4 | 7705552 | Base panel | SERVICE REF. : AWHP 8 MR-2 R2.UK |
| 5 | 7614223 | Motor bracket | SERVICE REF. : AWHP 8 MR-2 |
| 5 | 7705553 | Motor bracket | SERVICE REF. : AWHP 8 MR-2 R2.UK |
| 6 | 7614224 | Valve bracket | |
| 7 | 7614225 | Grip | |
| 8 | 7614226 | Lower front panel | |
| 9 | 7614227 | Lower rear panel | |
| 10 | 7614228 | Side panel, right | SERVICE REF. : AWHP 8 MR-2 |
| 10 | 7705557 | Side panel, right | SERVICE REF. : AWHP 8 MR-2 R2.UK |
| 11 | 7614230 | Maintenance access panel | |
| 12 | 7614231 | Rear protection grate | |
| 13 | 7614232 | Top panel | |
| 14 | 7614233 | Grip | |
| | | | |

Fig.114 Electric part



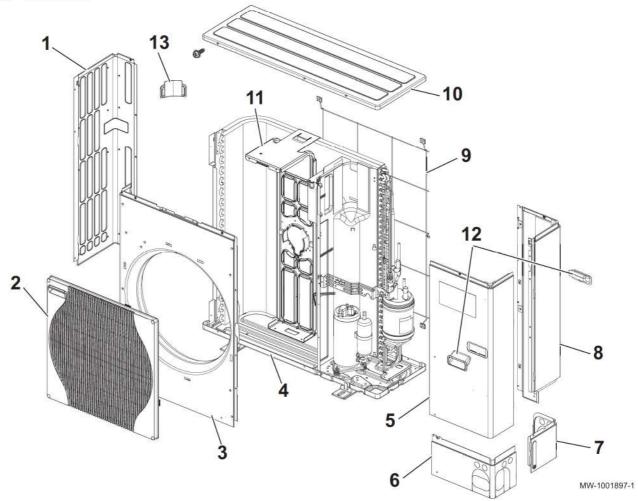
Tab.144

| Marker | Reference | Description | Model |
|--------|-----------|--|---|
| 1 | 7614234 | Fan motor | SERVICE REF. : AWHP 8 MR-2 |
| 1 | 7705558 | Fan motor | SERVICE REF. : AWHP 8 MR-2 R2.UK |
| 2 | 7614236 | Fan | |
| 3 | 7614237 | Nut | |
| 4 | 7614238 | Coil (evaporator/condenser) | |
| 5 | 7614239 | High pressure pressure switch | |
| 6 | 7614240 | Compressor TNB220FLHMT | SERVICE REF. : AWHP 8 MR-2 |
| 6 | 7652256 | Compressor SNB220FAGMC L1 | SERVICE REF. : AWHP 8 MR-2 R1.UK + SERVICE REF. : AWHP 8 MR-2 R2.UK |
| 7 | 7614241 | TH34 compressor discharge temperature sensor | |
| 8 | 7614242 | Anti-vibration stud | SERVICE REF. : AWHP 8 MR-2 |
| 8 | 7705559 | Anti-vibration stud | SERVICE REF. : AWHP 8 MR-2 R2.UK |
| 9 | 7614243 | Load plug | |
| 10 | 7614244 | Stop valve 3/8" | |

| Marker | Reference | Description | Model |
|--------|-----------|------------------------------|----------------------------------|
| 11 | 7614245 | Stop valve 5/8" | |
| 12 | 7614246 | Output reserve header | |
| 13 | 7614247 | Filter | |
| 14 | 7614248 | High pressure sensor | |
| 15 | 7614250 | Expansion valve | |
| 16 | 7614251 | Linear expansion valve coil | |
| 17 | 7614252 | Linear expansion valve coil | |
| 18 | 7614253 | Outside sensor battery TH6/7 | |
| 19 | 7614254 | 4-way valve | |
| 20 | 7614255 | Coil | SERVICE REF.: AWHP 8 MR-2 |
| 20 | 7705561 | Coil 21S4 | SERVICE REF. : AWHP 8 MR-2 R2.UK |
| 21 | 7614278 | Terminal block | SERVICE REF. : AWHP 8 MR-2 |
| 21 | 7705562 | Terminal block | SERVICE REF. : AWHP 8 MR-2 R2.UK |
| 22 | 7614279 | Control panel | |
| 23 | 7614280 | Self (DCL) | SERVICE REF. : AWHP 8 MR-2 |
| 23 | 7705563 | Self 18 MH | SERVICE REF. : AWHP 8 MR-2 R2.UK |
| 24 | 7614282 | EMI-suppressor filter | |
| 25 | 7614283 | Dissipator sensor TH8 | SERVICE REF. : AWHP 8 MR-2 |
| 25 | 7705564 | Dissipator sensor TH8 | SERVICE REF. : AWHP 8 MR-2 R2.UK |
| 26 | 7614284 | Output PCB | SERVICE REF. : AWHP 8 MR-2 |
| 26 | 7652259 | Output PCB | SERVICE REF. : AWHP 8 MR-2 R1.UK |
| | | | + |
| 07 | 7044005 | | SERVICE REF. : AWHP 8 MR-2 R2.UK |
| 27 | 7614285 | Central unit PCB | SERVICE REF. : AWHP 8 MR-2 |
| 27 | 7652258 | Central unit PCB | SERVICE REF. : AWHP 8 MR-2 R1.UK |
| | | | SERVICE REF. : AWHP 8 MR-2 R2.UK |
| - | 7614286 | Gas sensor TH4 | |
| - | 7614288 | Liquid sensor TH3 | |
| _ | 7705560 | Silencer | SERVICE REF. : AWHP 8 MR-2 R2.UK |

15.3.4 AWHP 8 MR-2 R3

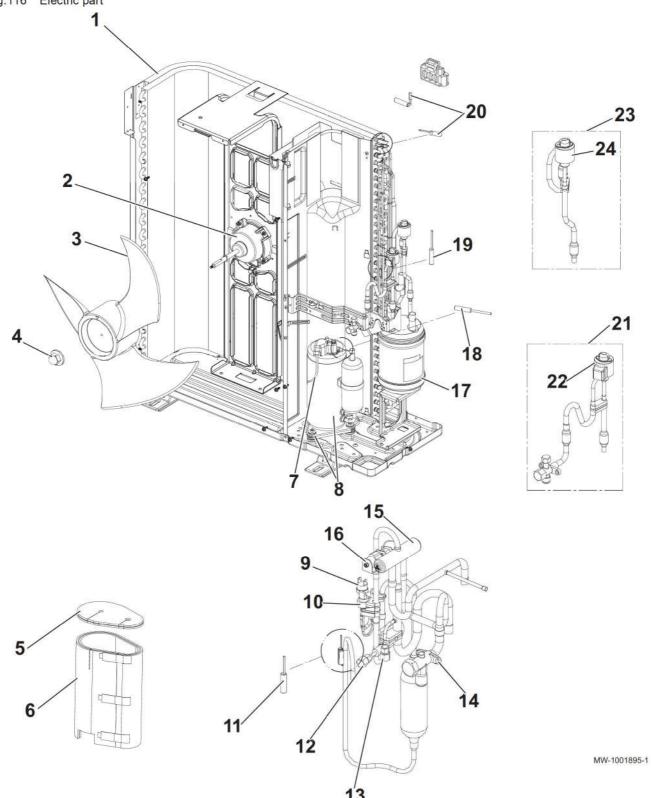
Fig.115 Base frame



Tab.145

| Marker | Reference | Description |
|--------|-----------|--------------------------|
| 1 | 300018159 | Side panel, left |
| 2 | 7621343 | Fan grid |
| 3 | 7776742 | Front panel |
| 4 | 7776743 | Base frame |
| 5 | 300018156 | Maintenance access panel |
| 6 | 300018111 | Lower front panel |
| 7 | 300018112 | Lower rear panel |
| 8 | 7776744 | Side panel, right |
| 9 | 300018150 | Rear protection grille |
| 10 | 7776745 | Top panel |
| 11 | 7776746 | Motor bracket |
| 12 | 300018119 | Grip |
| 13 | 300018120 | Grip |

Fig.116 Electric part



Tab.146

| Marker | Reference | Description | |
|--------|-----------|---------------------------|--|
| 1 | 7776706 | Fin tube coil | |
| 2 | 7776707 | Fan motor | |
| 3 | 300018144 | Fan | |
| 4 | 7776708 | MEC M6 rotor holding nut | |
| 5 | 7776709 | Compressor top insulation | |
| 6 | 7776711 | Compressor insulation | |

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| Marker | Reference | Description | |
|--------|-----------|----------------------------------|--|
| 7 | 7776715 | Compressor cable harness | |
| 8 | 7776716 | SNB220FAGMCL compressor | |
| 9 | 7776717 | 63H high pressure switch | |
| 10 | 7673329 | 63HS high pressure switch sensor | |
| 11 | 7776718 | TH4 gas sensor | |
| 12 | 7776720 | ST load plug | |
| 13 | 7776722 | LB90 load plug | |
| 14 | 7776723 | 5/8" stop valve and filter | |
| 15 | 7776724 | 21S4 4-way valve | |
| 16 | 7776725 | 21S4 solenoid valve coil | |
| 17 | 7776726 | Output reserve header | |
| 18 | 7776727 | TH34 temperature sensor | |
| 19 | 7776728 | TH3 temperature sensor | |
| 20 | 300018219 | W TH6-7 coil outside sensor | |
| 21 | 7776731 | CPLT /LEV-B expansion valve | |
| 22 | 7776732 | Red XAP-5P /LEV-B coil | |
| 23 | 7776733 | CPLT /LEV-A expansion valve | |
| 24 | 7776734 | White XAP-5P /LEV-A coil | |

Fig.117 PCB section

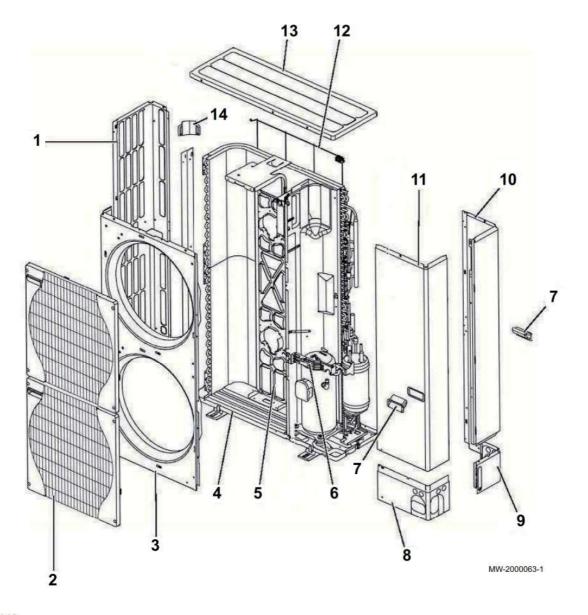
Tab.147

| Marker | Reference | Description |
|--------|-----------|--------------------|
| 1 | 7604148 | 6.3 A / 250 V fuse |
| 2 | 7776736 | Central unit PCB |

| Marker | Reference | Description | |
|--------|-----------|---|--|
| 3 | 7776737 | Output PCB | |
| 4 | 7776738 | LNE S1 S2 S3 /TB1 connection terminal block | |
| 5 | 7776739 | ACL choke | |
| 6 | 7776740 | TH8 sink sensor | |
| 7 | 7776741 | Heat sink | |

15.3.5 AWHP 11 MR-2 – AWHP 16 MR-2 – AWHP 11 TR-2 – AWHP 16 TR-2

Fig.118 Base frame

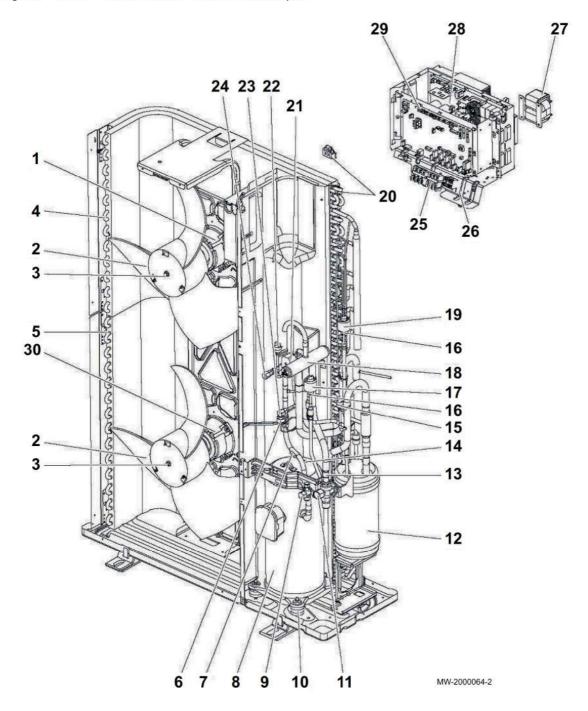


Tab.148

| Marker | Reference | Description | Model |
|--------|-----------|------------------|-------|
| 1 | 7614289 | Side panel, left | |
| 2 | 7614220 | Fan grid | |
| 3 | 7614290 | Front panel | |
| 4 | 7614292 | Base panel | |
| 5 | 7614293 | Motor bracket | |

| Marker | Reference | Description | Model |
|--------|-----------|--------------------------|--|
| 5 | 7717095 | Motor bracket | SERVICE REF.: AWHP 11 MR-2 R2.UK SERVICE REF.: AWHP 16 MR-2 R2.UK SERVICE REF.: AWHP 11 TR-2 R2.UK SERVICE REF.: AWHP 16 TR-2 R2.UK |
| 6 | 7614224 | Valve bracket | |
| 7 | 7614225 | Grip | |
| 8 | 7614226 | Lower front panel | |
| 9 | 7614227 | Lower rear panel | |
| 10 | 7614294 | Side panel, right | |
| 11 | 7614295 | Maintenance access panel | |
| 12 | 7614296 | Rear protection grid | |
| 13 | 7614232 | Top panel | |
| 14 | 7614233 | Grip | |

Fig.119 AWHP 11 MR-2 - AWHP 16 MR-2: electric part

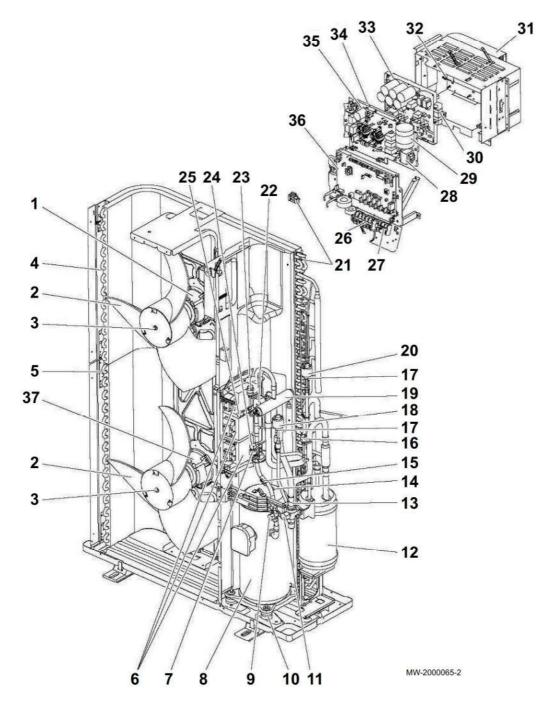


Tab.149

| Marker | Reference | Description | Models |
|--------|-----------|---|--|
| 1 | 7614234 | Fan motor | SERVICE REF. : AWHP 11–16 MR–2 SERVICE REF. : AWHP 11 MR-2 R1.UK SERVICE REF. : AWHP 16 MR-2 R1.UK |
| 1 | 7717096 | Fan motor | SERVICE REF. : AWHP 11 MR-2 R2.UK SERVICE REF. : AWHP 16 MR-2 R2.UK |
| 2 | 7614236 | Fan | |
| 3 | 7614237 | Nut | |
| 4 | 7614297 | Top battery (evaporator / condenser) | |
| 5 | 7614298 | Bottom battery (evaporator / condenser) | |
| 6 | 7614248 | High pressure sensor | |
| 7 | 7614299 | Gas sensor TH4 | |

| Marker | Reference | Description | Models |
|------------|-----------|--|--|
| 7 | 7717098 | Gas sensor TH4 | SERVICE REF. : AWHP 11 MR-2 R2.UK SERVICE REF. : AWHP 16 MR-2 R2.UK |
| 8 | 7614300 | Compressor ANB33FNEMT | SERVICE REF. : AWHP 11 MR-2 |
| 8 | 7614301 | Compressor ANB42FNEMT | SERVICE REF. : AWHP 16 MR-2 |
| 9 | 7614244 | Stop valve 3/8" | |
| 10 | 7614302 | Anti-vibration stud | |
| 11 | 7614304 | Stop valve 5/8" | |
| 12 | 7614305 | Power receiver | |
| 13 | 7614247 | Filter | |
| 14 | 7614306 | TH34 sensor | |
| 15 | 7614307 | Low pressure pressure switch | |
| 16 | 7614308 | Expansion valve | |
| 17 | 7614251 | Linear expansion valve coil | |
| 18 | 7614309 | 4-way valve | |
| 19 | 7614252 | Linear expansion valve coil | |
| 20 | 7614253 | Outside sensor battery TH6/7 | |
| 21 | 7614310 | Coil | |
| 21 | 7717099 | 7099 Coil SERVICE REF. : AWHP 11 M SERVICE REF. : AWHP 16 M | |
| 22 | 7614239 | High pressure pressure switch | |
| 23 | 7614243 | Load plug | |
| 24 | 7614312 | Load plug | |
| 25 | 7614278 | Connection terminal block | |
| 26 | 7614313 | Complete control panel | SERVICE REF. : AWHP 11 MR-2 |
| 26 | 7614314 | Complete control panel | SERVICE REF. : AWHP 16 MR-2 |
| 27 | 7614316 | Self | |
| 28 | 7614317 | Output PCB | SERVICE REF. : AWHP 11 MR-2 SERVICE REF. : AWHP 16 MR-2 |
| 28 | 7652253 | Output PCB | SERVICE REF.: AWHP 11 MR-2 R1.UK SERVICE REF.: AWHP 16 MR-2 R1.UK SERVICE REF.: AWHP 11 MR-2 R2.UK SERVICE REF.: AWHP 16 MR-2 R2.UK |
| 29 | 7614319 | Central unit PCB | SERVICE REF.: AWHP 11 MR-2 SERVICE REF.: AWHP 16 MR-2 |
| 29 | 7652250 | Central unit PCB | SERVICE REF.: AWHP 11 MR-2 R1.UK SERVICE REF.: AWHP 16 MR-2 R1.UK SERVICE REF.: AWHP 11 MR-2 R2.UK SERVICE REF.: AWHP 16 MR-2 R2.UK |
| 30 | 7614234 | Fan motor | SERVICE REF. : AWHP 11–16 MR–2 SERVICE REF. : AWHP 11 MR-2 R1.UK SERVICE REF. : AWHP 16 MR-2 R1.UK |
| 30 | 7717097 | Fan motor | SERVICE REF. : AWHP 11 MR-2 R2.UK SERVICE REF. : AWHP 16 MR-2 R2.UK |
| - | 7614321 | Liquid sensor TH3 | |
| i <u>e</u> | 7614322 | Capacitor | |

Fig. 120 AWHP 11 TR-2 - AWHP 16 TR-2: electric part



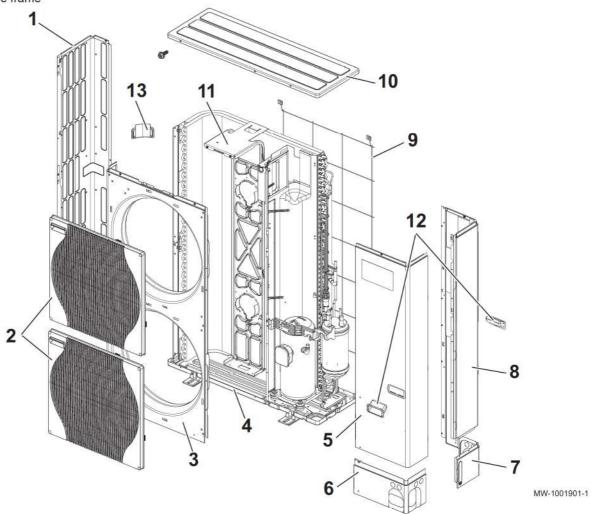
Tab.150

| Marker | Reference | Description | Models |
|--------|-----------|---|---|
| 1 | 7614234 | Fan motor | SERVICE REF.: AWHP 11-16 TR-2 SERVICE REF.: AWHP 11 TR-2 R1.UK SERVICE REF.: AWHP 16 TR-2 R1.UK |
| 1 | 7717096 | Fan motor | SERVICE REF. : AWHP 11 TR-2 R2.UK SERVICE REF. : AWHP 16 TR-2 R2.UK |
| 2 | 7614236 | Fan | |
| 3 | 7614237 | Nut | |
| 4 | 7614297 | Top battery (evaporator / condenser) | |
| 5 | 7614298 | Bottom battery (evaporator / condenser) | |
| 6 | 7614323 | Self | |
| 7 | 7614248 | High pressure sensor | |
| 8 | 7614330 | Compressor ANB33FNDMT SERVICE REF. : AWHP 11 TR-2 | |

| Marker | Reference | Description | Models | | |
|--------|-----------|--|--|--|--|
| 8 | 7614332 | Compressor ANB42FNDMT | SERVICE REF. : AWHP 16 TR-2 | | |
| 9 | 7614244 | Stop valve 3/8" | | | |
| 10 | 7614302 | Anti-vibration stud | | | |
| 11 | 7614304 | Stop valve 5/8" | | | |
| 12 | 7614305 | Power receiver | | | |
| 13 | 7614247 | Filter | | | |
| 14 | 7614333 | TH34 1 compressor discharge sensor | | | |
| 15 | 7614286 | Gas sensor TH4 | | | |
| 15 | 7717100 | Gas sensor TH4 | SERVICE REF. : AWHP 11 TR-2 R2.UK SERVICE REF. : AWHP 16 TR-2 R2.UK | | |
| 16 | 7614307 | Low pressure pressure switch | | | |
| 17 | 7614308 | Expansion valve | | | |
| 18 | 7614251 | Linear expansion valve coil | | | |
| 19 | 7614309 | 4-way valve | | | |
| 20 | 7614252 | Linear expansion valve coil | | | |
| 21 | 7614335 | Outside sensor battery TH6/7 | | | |
| 22 | 7614255 | Coil | | | |
| 23 | 7614239 | High pressure pressure switch | | | |
| 24 | 7614243 | Load plug | | | |
| 25 | 7614312 | Load plug | | | |
| 26 | 7614337 | Connection terminal block L | | | |
| 27 | 7614338 | Connection terminal block S | | | |
| 28 | 7614339 | Self | | | |
| 29 | 7614340 | Capacitor | | | |
| 30 | 7614342 | Resistor | | | |
| 31 | 7614343 | Complete control panel | SERVICE REF. : AWHP 11 TR-2 | | |
| 31 | 7614344 | Complete control panel | SERVICE REF.: AWHP 16 TR-2 | | |
| 32 | 7614346 | Dissipator sensor TH8 | SERVICE RELEASEMENT TO TREE | | |
| 33 | 7614347 | Output PCB SERVICE REF. : AWHP 11 TR-2 | | | |
| | | 200 | SERVICE REF. : AWHP 16 TR-2 | | |
| 33 | 7652254 | Output PCB | SERVICE REF.: AWHP 11 TR-2 R1.UK SERVICE REF.: AWHP 16 TR-2 R1.UK SERVICE REF.: AWHP 11 TR-2 R2.UK SERVICE REF.: AWHP 16 TR-2 R2.UK | | |
| 34 | 7614348 | Converter board | SERVICE REF. : AWHP 11 TR-2 SERVICE REF. : AWHP 16 TR-2 | | |
| 34 | 7652562 | Converter board | SERVICE REF.: AWHP 11 TR-2 R1.UK SERVICE REF.: AWHP 16 TR-2 R1.UK SERVICE REF.: AWHP 11 TR-2 R2.UK SERVICE REF.: AWHP 16 TR-2 R2.UK | | |
| 35 | 7614349 | Electronic filter board | | | |
| 36 | 7614285 | Central unit PCB | SERVICE REF. : AWHP 11 TR-2 SERVICE REF. : AWHP 16 TR-2 | | |
| 36 | 7652250 | Central unit PCB | SERVICE REF.: AWHP 11 TR-2 R1.UK SERVICE REF.: AWHP 16 TR-2 R1.UK SERVICE REF.: AWHP 11 TR-2 R2.UK SERVICE REF.: AWHP 16 TR-2 R2.UK | | |
| 37 | 7614234 | Fan motor | SERVICE REF.: AWHP 11 TR-2 SERVICE REF.: AWHP 16 TR-2 SERVICE REF.: AWHP 11 TR-2 R1.UK SERVICE REF.: AWHP 16 TR-2 R1.UK | | |
| 37 | 7717097 | Fan motor | SERVICE REF. : AWHP 11 TR-2 R2.UK SERVICE REF. : AWHP 16 TR-2 R2.UK | | |
| - | 7614350 | Liquid sensor TH3 | | | |
| | • | - h | | | |

15.3.6 AWHP 11 MR-2 R3 – AWHP 16 MR-2 R3 – AWHP 11 TR-2 R3 – AWHP 16 TR-2 R3

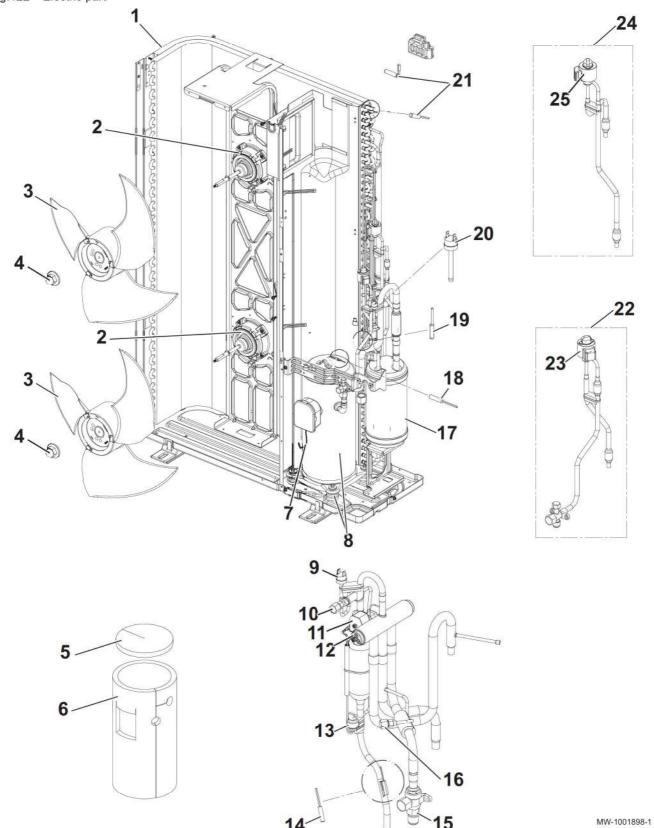
Fig.121 Base frame



Tab.151

| Marker | Reference | Description |
|--------|-----------|------------------------|
| 1 | 300018160 | Side panel, left |
| 2 | 7621343 | Fan grid |
| 3 | 7776781 | Front panel |
| 4 | 300018087 | Base frame |
| 5 | 7776782 | Service panel |
| 6 | 7776783 | Lower front panel |
| 7 | 300018112 | Lower rear panel |
| 8 | 7776784 | Side panel, right |
| 9 | 300018151 | Rear protection grille |
| 10 | 7776745 | Top panel |
| 11 | 7776785 | Motor bracket |
| 12 | 300018119 | Grip |
| 13 | 300018120 | Grip |

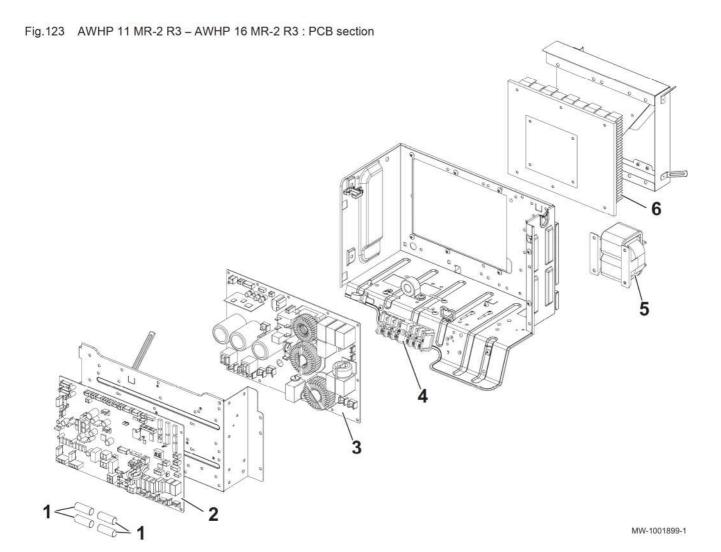
Fig.122 Electric part



Tab.152

| Marker | Reference | Description | Models |
|--------|-----------|-----------------------------|--------|
| 1 | 7776749 | Coil (evaporator/condenser) | |
| 2 | 7776750 | Fan motor | |
| 3 | 300018144 | Fan rotor | |
| 4 | 7776708 | MEC M6 rotor holding nut | |

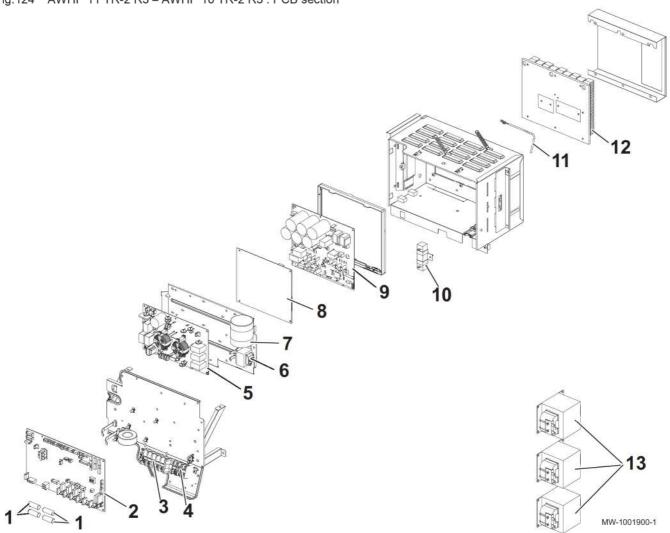
| Marker | Reference | Description | Models |
|--------|-----------|----------------------------------|--|
| 5 | 7776751 | Compressor top insulation | |
| 6 | 7776753 | Compressor insulation | |
| 7 | 7776755 | Compressor cable harness | SERVICE REF. : AWHP 11 MR-2 R3 SERVICE REF. : AWHP 16 MR-2 R3 |
| 7 | 7776756 | Compressor cable harness | SERVICE REF.: AWHP 11 TR-2 R3 SERVICE REF.: AWHP 16 TR-2 R3 |
| 8 | 7776758 | Compressor ANB33FNEMT | SERVICE REF. : AWHP 11 MR-2 R3 |
| 8 | 7776759 | ANB42FNEMT compressor | SERVICE REF. : AWHP 16 MR-2 R3 |
| 8 | 7776760 | Compressor ANB33FNDMT | SERVICE REF.: AWHP 11 TR-2 R3 |
| 8 | 7776761 | Compressor ANB42FNDMT | SERVICE REF.: AWHP 16 TR-2 R3 |
| 9 | 7776717 | 63H high pressure switch | |
| 10 | 7776720 | Load plug /ST | |
| 11 | 7776762 | 21S4 solenoid valve coil | SERVICE REF.: AWHP 11 MR-2 R3 SERVICE REF.: AWHP 16 MR-2 R3 |
| 11 | 7776725 | 21S4 solenoid valve coil | SERVICE REF.: AWHP 11 TR-2 R3 SERVICE REF.: AWHP 16 TR-2 R3 |
| 12 | 7776763 | 21S4 4-way valve | |
| 13 | 7673329 | 63HS high pressure switch sensor | |
| 14 | 7776764 | TH4 gas sensor | SERVICE REF.: AWHP 11 MR-2 R3 SERVICE REF.: AWHP 16 MR-2 R3 |
| 14 | 7776718 | TH4 gas sensor | SERVICE REF.: AWHP 11 TR-2 R3 SERVICE REF.: AWHP 16 TR-2 R3 |
| 15 | 300018085 | 5/8" stop valve and filter | |
| 16 | 7776722 | Load plug /LB90 | |
| 17 | 7776765 | Resistor reserve header | |
| 18 | 7776727 | TH34 temperature sensor | |
| 19 | 7776766 | TH3 temperature sensor | |
| 20 | 7776768 | 63L low pressure switch | |
| 21 | 300018213 | W TH6-7 coil outside sensor | SERVICE REF.: AWHP 11 MR-2 R3 SERVICE REF.: AWHP 16 MR-2 R3 |
| 21 | 300018219 | TH6-7 temperature sensor | SERVICE REF. : AWHP 11 TR-2 R3 SERVICE REF. : AWHP 16 TR-2 R3 |
| 22 | 7776769 | CPLT /LEV-B expansion valve | |
| 23 | 7776732 | Red XAP-5P /LEV-B coil | |
| 24 | 7776770 | CPLT /LEV-A expansion valve | |
| 25 | 7776734 | White XAP-5P /LEV-A coil | |



Tab.153

| Marker | Reference | Description | |
|--------|-----------|---|--|
| 1 | 7604148 | 6.3 A / 250 V fuse | |
| 2 | 7776771 | Central unit PCB | |
| 3 | 7776772 | Output PCB | |
| 4 | 7776738 | LNE S1 S2 S3 /TB1 connection terminal block | |
| 5 | 7776773 | ACL choke | |
| 6 | 7776774 | Heat sink | |

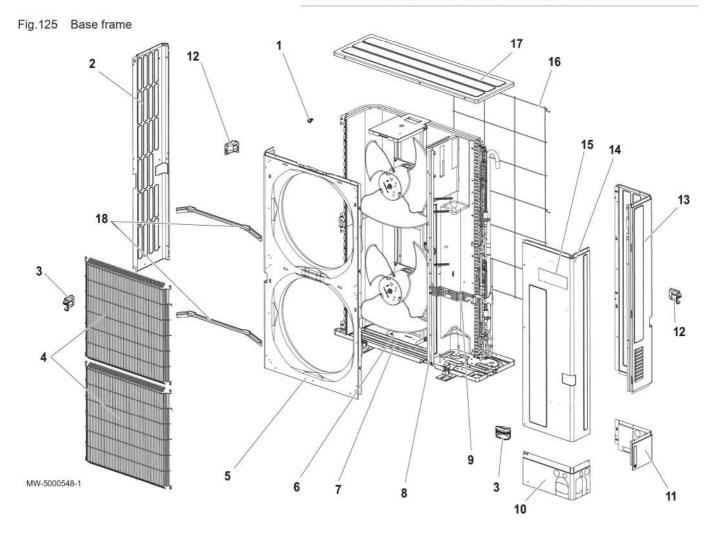
Fig.124 AWHP 11 TR-2 R3 – AWHP 16 TR-2 R3 : PCB section



Tab.154

| Marker | Reference | Description | |
|--------|-----------|--|--|
| 1 | 7604148 | 6.3 A / 250 V fuse | |
| 2 | 7776771 | Central unit PCB | |
| 3 | 300018199 | TR L1 L2 L3 N.E /TB1 connection terminal block | |
| 4 | 300027087 | TR S1 S2 S3 /TB2 connection terminal block | |
| 5 | 7776775 | Interference filter PCB | |
| 6 | 300018149 | ACL4 choke | |
| 7 | 300018090 | CK capacitor | |
| 8 | 7776776 | Converter PCB | |
| 9 | 7776777 | Output PCB | |
| 10 | 300018154 | Resistor | |
| 11 | 7776778 | TH8 sink sensor | |
| 12 | 7776779 | Heat sink | |
| 13 | 300018148 | ACL 1, 2, 3 choke | |

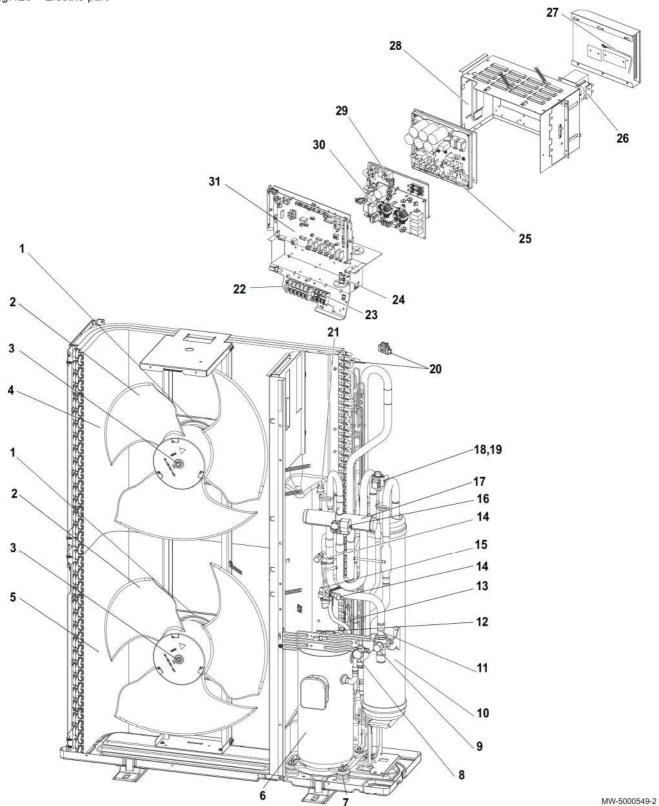
15.3.7 AWHP 22 TR-2 R1.UK-AWHP 27 TR-2 R1.UK



Tab.155

| Markers | Reference | Description | |
|---------|-----------|------------------------|--|
| 2 | 7655221 | Side panel, left | |
| 3 | 7655222 | Grip | |
| 4 | 7655226 | Protective grid | |
| 5 | 7655227 | Front panel | |
| 6 | 7655228 | Fan motor bracket | |
| 7 | 7655229 | Base panel | |
| 10 | 7655230 | Lower front panel | |
| 11 | 7655231 | Lower rear panel | |
| 12 | 7655232 | Grip | |
| 13 | 7655233 | Back right side panel | |
| 14 | 7655234 | Front right side panel | |
| 16 | 7655235 | Rear protection grid | |
| 17 | 7655236 | Top panel | |
| 18 | 7655238 | Cable duct | |

Fig.126 Electric part



Tab.156

| Markers | Reference | Description | |
|---------|-----------|----------------------------------|--|
| 1 | 7655239 | Fan motor | |
| 2 | 7655240 | Fan rotor | |
| 3 | 7614237 | Rotor holding nut | |
| 4 | 7655253 | Higher absorption/condenser coil | |
| 5 | 7655254 | Lower absorption/condenser coil | |
| 6 | 7655255 | Compressor | |

| Markers | Reference | Description | |
|---------|-----------|--------------------------------------|--|
| 7 | 7614302 | Anti-vibration mounts | |
| 8 | 7614244 | 3/8" stop valve for the 22 kW models | |
| 8 | 7655256 | 1/2" stop valve for the 27 kW models | |
| 9 | 7655257 | 3/4" stop valve | |
| 10 | 7655258 | Power receiver | |
| 11 | 7655259 | Filter | |
| 12 | 7655260 | TH32 sensor | |
| 13 | 7614321 | TH3 liquid sensor | |
| 14 | 7614243 | Load plug | |
| 15 | 7614248 | High pressure sensor | |
| 16 | 7655261 | Coil – 4-way valve | |
| 17 | 7655262 | 4-way valve | |
| 18 | 7655263 | Expansion valve | |
| 19 | 7655264 | UKV-A277 coil | |
| 20 | 7614253 | Coil outside sensor | |
| 21 | 7614239 | HP pressure switch | |
| 22 | 7614337 | 5P terminal block | |
| 23 | 7614338 | 3P terminal block | |
| 24 | 7655265 | Resistor | |
| 25 | 7655266 | Output board | |
| 26 | 7655267 | DCL inductor | |
| 27 | 7614346 | Dissipator sensor | |
| 29 | 7614342 | Resistor | |
| 30 | 7655268 | Electronic filter board | |
| 31 | 7655270 | Central unit PCB | |

16 Appendix

16.1 Name and symbol of the zones

Tab.157

| Factory-set name Factory-set symbol Name and symbol define | | Name and symbol defined by the customer |
|--|------------|---|
| CIRCA0 | 1111111 | |
| CIRCA1 | | |
| CIRCB1 | = 4 | |
| CIRCC1 | | |
| CIRCAUX1 | | |

16.2 Name and temperature of the activities

Tab.158 Name and temperature of the activities for heating

| Activities | Factory-set name | Factory-set tempera- ture | Name and temperature defined by the customer |
|------------|------------------|------------------------------|--|
| Activity 1 | Sleep | 16 °C | |
| Activity 2 | Home | 20 °C | |
| Activity 3 | Away | 6 °C | |
| Activity 4 | Morning | 21 °C | |
| Activity 5 | Evening | 22 °C | |
| Activity 6 | Custom | 20 °C | |

Tab.159 Name and temperature of the activities for cooling

| Activities | Factory-set name | Factory-set tempera- ture | Name and temperature defined by the customer |
|------------|------------------|------------------------------|--|
| Activity 1 | Sleep | 30 °C | |
| Activity 2 | Home | 25 °C | |
| Activity 3 | Away | 25 °C | |
| Activity 4 | Morning | 25 °C | |
| Activity 5 | Evening | 25 °C | |
| Activity 6 | Custom | 25 °C | |



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